Title 02/09/2021 0006

> by Dustin Stansbury in RESPONSE TO PUBLIC **COMMENT - BROADBAND ACCELERATION GRANT APPLICANTS**

id. 19174705

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Original Submission

02/09/2021

Please provide your name:

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I am providing response comments related to the following application (choose one):

DLS Enterprises + Argonia&Norwich FTTH

I am responding to concerns this project: Other

Proposes to serve an area that already has service

Please describe:

including a public comment forwarded by the commenter that wasn't reflected officially

Please provide your response to the public comments received in the text box below.

In RE: KanOkla Networks (Concerns regarding a project)

DLS Enterprises (dba South Central Broadband) will only pass through KanOkla's service area in order to create an initial connection point to feed our project. SCB has a good working relationship with KanOkla, and does not intend to "cherry pick" from their current customer base or service area. As indicated by the map submitted by KanOkla, the entirety of our overlap is exclusive to the

main feed line marked in red. After reviewing the concern submitted by KanOkla, DLSE arranged a meeting of representatives explaining this, and have clarified our intentions to NOT overbuild their current service area. KanOkla and SCB have a professional understanding to work together, as this project is a mutually beneficial one, opening up additional service lines to those outside of (but adjacent to) current service provided by KanOkla. Email correspondence supporting this mutual understanding is provided.

In RE: Haviland Broadband (Concerns regarding a project)

SCB questions the statement from Haviland that they offer a 25/5 service available to 100% of the proposed fiber route. Haviland has recently deployed a wireless system in an attempt to service their customer base with internet service. However, wireless is a temporary fix with many limitations, including concerns of actual service should the system be overloaded, inclement weather, etc. This type of service, and the inconsistency of reliability, is unacceptable in this time of remote learning and business operations.

As indicated in the community support documents with the initial application, many area residents (especially those rural, and included in our FTTH project) who have Haviland service do not experience the level of service promised, and are frustrated by the cost of that service. SCB intends to surpass the minimum requirements (wireless and copper fed service) with FTTH to ALL residents on our route... especially the families, children and farm/ranch businesses that desperately need this quality of service. SCB is proposing a project that includes future minded, state-of-the-art infrastructure that provides gig-speed connections to all proposed areas that Haviland has not. Through sampling of residences on our proposed route, speed tests indicate that customers experience insufficient internet connection, often less than what they are paying for. A sampling of these speed tests is included, as is email correspondence indicating the wireless service currently in the works, but is understood to not be live, yet.

OTHER:

A comment in support of our project was found to not be included with the final submitted public comments. We have included that comment, and an email clarifying the mistake, from the individual in the ZIP file below for your consideration. This comment was mistakenly submitted under the Haviland Broadband application public comment, but intended for ours (DLS Enterprises/dba South Central Broadband)

Please provide supporting documents relative to your comments. Please submit multiple files as a ZIP file.

Dustin Stansbury 02/09/2021

By submitting this form for public comment and evidence to support your comment, you are accepting responsibility for the accuracy of the information submitted and that it is true and correct to the best of your knowledge. You agree to be contacted by the Kansas Office of Broadband Development, Kansas Department of Commerce should the need arise. Furthermore, by making this submission, you understand that Kansas Department of Commerce and the Office of Broadband Development reserve the right to publicly publish your comment and evidence provided. Falsification of information will result in rejection of future public comment submissions and could result legal action. Please type your name and today's date in the text box below.