

GBT is providing the evidence below in response to Nextlink challenging GBT's St. John Application with the claim: **AMG Technology Kansas (dba Nextlink) is submitting this formal challenge to contest GBT\_RuralSt.John on the grounds that Nextlink currently provides speeds up to 100/20 in the project area. This coverage is not pending construction and is a part of Nextlink's active service network.**

Nextlink's claim is that they can provide 100/20 service to all areas of GBT's proposed grant application area. GBT has conducted research and reached out to Nextlink via the website, live chat, and through voice calls to try to obtain 100/20 service in these areas, and on all 3 accounts have been told 100/10 is the fastest service that is available to Residential customers in these areas. A customer who currently subscribes to Nextlink's 50/10 service in this area also called in requesting to upgrade to faster services and was told the fastest they could subscribe to was 100/10. Further supporting evidence from Nextlink of the speeds they offer can be found on page 2 of this document which are screenshots from their Nextlink's website, with the fastest advertised Internet option being 100/10.

GBT chose to stop inquiring with other consumers who live in this area, when Nextlink representatives further explained to us the fastest speeds they could deliver over fixed wireless line-of-site infrastructure which is what is deployed in this area by Nextlink today was 100/10. Because of these findings, supporting evidence, and the State of Kansas deeming any area unserved, if a geographic area in which households or businesses are without a fixed, terrestrial connections supporting at least 100Mbps download and 20Mbps upload, the area GBT's grant application proposed for St. John should be eligible and classified as unserved.

Below are screenshots of Nextlink's website where service was requested at 811 E 1<sup>st</sup> Ave. St. John, KS. The following screenshots display the speed packages offered today from Nextlink as well as screenshots of the live chat information provided by Nextlink Representatives.

portal.nextlinkinternet.com/#/signup

**NEXTLINK**  
INTERNET & PHONE

## Check Availability

Get your lightning fast internet started today!

ENTER YOUR ADDRESS  
811 E 1st Ave, St John, KS, 67576, USA

Choose an option  
Residential

GET STARTED

Maxar

Powered by Esri

Continue

portal.nextlinkinternet.com/#/signup

Check Availability

Get your lightning fast internet started today!

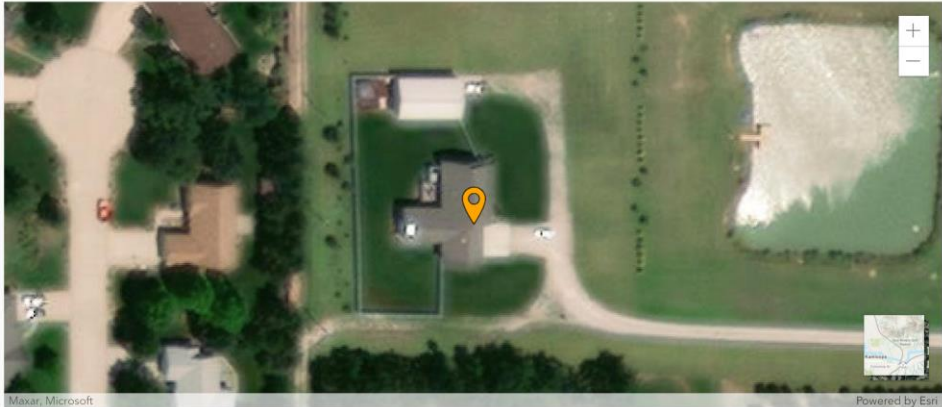
ENTER YOUR ADDRESS

811 E 1st Ave, St John, KS, 67576, USA

Choose an option

Residential

GET STARTED



Maxar, Microsoft

Powered by Esri

Continue

Terms & Conditions | Privacy Policy | Open Internet Transparency Statement | Legal & Regulatory | Emergency Broadband Benefit Program | Standard Rates & Packages

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portal.nextlinkinternet.com/#/compare

NEXTLINK

INTERNET & PHONE

NEXT100 - MONTH TO MONTH

Download speeds up to

100 Mbps

\$89.95

per month

LIMITED TIME OFFER :  
1 month free  
Free Installation!

SELECT

- Best for 4+ Users
- Up to 100 Mbps Download
- Up to 10 Mbps Upload
- No Data Caps!
- Check email and browse the web
- Use social media
- Stream music and videos
- Home monitoring and cameras
- Online gaming

NEXT50 - MONTH TO MONTH

Download speeds up to

50 Mbps

\$69.95

per month

LIMITED TIME OFFER :  
1 month free  
Free Installation!

SELECT

- Ideal for 4+ Users
- Up to 50 Mbps Download
- Up to 10 Mbps Upload
- No Data Caps!
- Check email and browse the web
- Use social media
- Stream music and videos

NEXT35 - MONTH TO MONTH

Download speeds up to

35 Mbps

\$49.95

per month

LIMITED TIME OFFER :  
1 month free  
Free Installation!

SELECT

- Preferred for 3-4 Users
- Up to 35 Mbps Download
- Up to 7 Mbps Upload
- No Data Caps!
- Check email and browse the web
- Use social media
- Stream music and videos





Chatting with Kailyn

END CHAT

moment please...

Thanks for reaching out to Nextlink, how can we be of service?

04:28 pm

Yes, I was interested in getting Internet service and was wondering what is all available in my area. I was hoping I could get fiber but didn't see that as an option

my address is 811 E 1st Ave. St. John, KS 67576

??

04:31 pm

**Kailyn** will chat with you about **Sales**.

great

04:32 pm



Type your message here...





Chatting with Kailyn

END CHAT

can I VPN and what speeds can I get?

04:56 pm



Yes you absolutely can work from home on our network with your VPN that is no issue at all. The tower in your area has speeds up to the Next100 which is 100 MBPS download and 10 MBPS upload

04:58 pm

ok, Can I get anything faster?

04:59 pm



That is the fastest option we have for you at this time

04:59 pm

ok and no faster upload, my comapny says I need a minimum of 20Mb upload

05:00 pm



Our commercial team might be able to but you will need call them monday - friday 8-5 at 855-698-5465 for them to check that option for .you

05:02 pm

Type your message here...





Chatting with Kailyn

END CHAT

ok and no faster upload, my comapny says I need a minimum of 20Mb upload

05:00 pm



Our commercial team might be able to but you will need call them monday - friday 8-5 at 855-698-5465 for them to check that option for .you

05:02 pm

ok would that mean I would need business level service and if so is that more?

05:03 pm



Yes and yes, but I do not have any prices for that as I am just residential

05:03 pm

ok, so you can't get me the faster on the residential side?

05:03 pm



That is the fastest option we have for you at this time

05:04 pm

Type your message here...

