

test.net/result/12931460778

SHARE

Result ID 12931460778

RESULTS SET

PING ms

32

DOWNLOAD Mbps

70.93

UPLOAD Mbps

13.21

GO



Connections

Multi



Sparklight

Joplin, MO

Change Server



Sparklight

69.92.145.173

RATE YOUR PROVIDER

Sparklight



Having Internet Problems?

Popular services with reported issues



Philo

Possible Problems

o search



9:08



< City of Independence

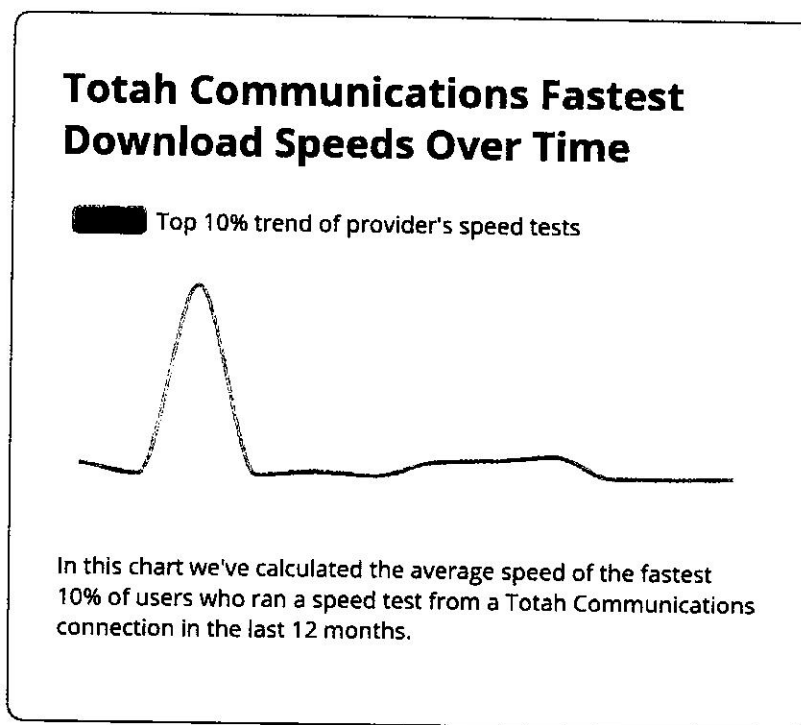


line of sight. This is \$65/month.

Totals' website has a speed test function, here is a graph of their clients speed tests over the past 30 days or so. Looks like 10 mbps is about it.

I'll forward a response on the survey form to you.

Dorothy Shaffer



FORWARDED EMAIL:

jennifer giles

Aug 6, 12:13 PM



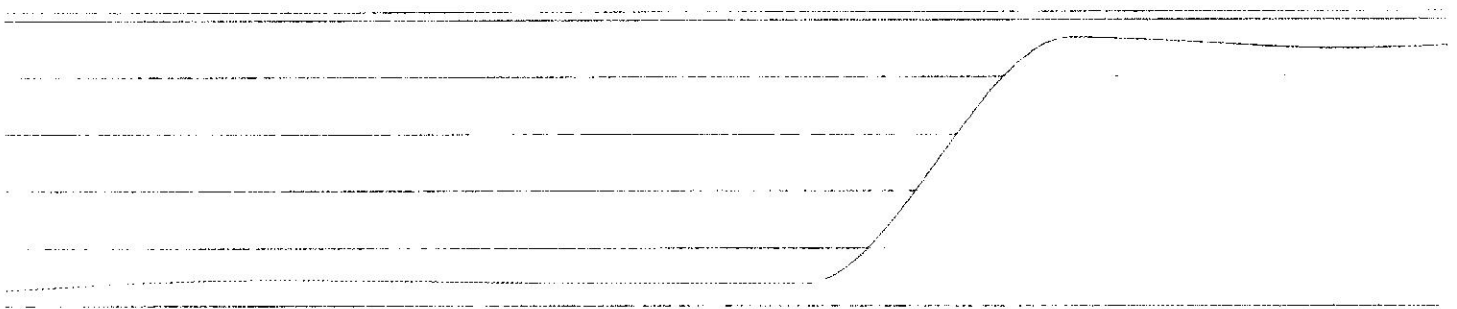
GO

RESULTS HISTORY

Take a minute to [Create an Account](#) and easily customize your preferences and manage your results history.

Showing 7/7 results from: **3/3 connections**
2/2 hosts
2/2 servers
 Since 07/14/2022

Download ☒ Upload



INDIVIDUAL RESULTS

DATE/TIME	PING ms	DOWNLOAD Mbps	UPLOAD Mbps	DISTANCE mi	LOCATION / SERVER	PROVIDER
08/07/2022 8:56 PM	12	93.44	20.99	< 50	Neodesha, KS Wilco Wireless Inc. + 3 more	Sparklight
07/25/2022 4:33 PM	10	99.50	20.98	< 50	Neodesha, KS Wilco Wireless Inc. + 3 more	Sparklight
07/25/2022 1:36 PM	10	93.45	20.90	< 50	Neodesha, KS Wilco Wireless Inc. + 3 more	Sparklight
07/24/2022 9:27 AM	12	7.28	20.04	< 50	Neodesha, KS Wilco Wireless Inc. + 3 more	Sparklight
07/14/2022 9:19 PM	26	7.57	19.67	~ 50	Joplin, MO Sparklight	Sparklight
07/14/2022 9:18 PM	12	8.04	19.71	< 50	Neodesha, KS Wilco Wireless Inc. + 3 more	Sparklight

DOWNLOAD Mbps

7.28

UPLOAD Mbps

20.04

Ping ms

12

18

13

Connections

Multi

Wi-Fi Wireless LAN

Neodesha, KS

Orange Server

Sparklight

69.92.197.241

HOW DOES THE CUSTOMER SERVICE OF SPARKLIGHT
COMPARE WITH YOUR EXPECTATIONS?

1

2

3

4

5

Much worse

As expected

Much better

Having Internet Problems?

Popular services with reported issues

Minecraft

Possible Problems

Southern California Edison

Possible Problems

PG&E

Problems

View all outages on

9

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Apple TV

CLI

Google Chrome

iOS

macOS

Windows

Speedtest VPN™

Internet speed test



64.7
Mbps download

19.5
Mbps upload

Latency: 47 ms
Server: Dallas

Your Internet connection is very fast.

Your Internet connection should be able to handle multiple devices streaming HD videos, video conferencing, and gaming at the same time.

LEARN MORE

TEST AGAIN

Feedback



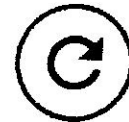
Set as default

3/22/22 3:01
pm



Your Internet speed is

76 Mbps



Latency

Unloaded

32 ms

Loaded

143 ms

Upload

Speed

12 Mbps

Client Independence, US 69.92.145.173 Cable One

Server(s) Joplin, US | Ardmore, US | Sherman, US

130MB

20MB



8:30 AM Thu Jul 14

100% 80%

Internet speed test

46.3
Mbps download

18.6
Mbps upload

Latency: 38 ms
Server: Dallas

Your Internet connection is fast.

Your Internet connection should be able to handle multiple devices streaming HD videos at the same time.

[LEARN MORE](#)

[TEST AGAIN](#)

[Feedback](#)

Shake to...



0
Mbps

14.6
Mbps upload

Latency: 42 ms

Server: Dallas

Your Internet connection is very slow.

Your Internet download speed is very low. Web
browsing should work, but videos could load slowly.

[LEARN MORE](#)

[TEST AGAIN](#)

[Feedback](#)

Joe L. Jones

2:42 PM

To: Lori

...

Hi Lori,

Here's another data point for you. I stopped by the Indy food pantry to work on my database after I left the meeting. I checked their internet speed with Sparklight on [speedtest.net](https://www.speedtest.net). It was 55 Mbps download, but only 3 Mbps upload.

Joe

Add a Caption

Monday • Aug 8, 2022 • 5:26 PM

Adjust

IMG_6179

://www.speedtest.net/result/13406028718

↑ UNLOAD Mbps

18.85

17

12



Connection
Multi



Wilco Wireless Inc.
Neodesha, KS
Change Server



Sparklight
69.92.145.173

HOW DOES YOUR DOWNLOAD SPEED COMPARE
WITH YOUR EXPECTATIONS?



Much worse

As expected

Much better

Having Internet Problems?

Popular services with reported issues



Twitter
Possible Problems



Wells Fargo
Possible Problems



Southern California Edison
Possible Problems

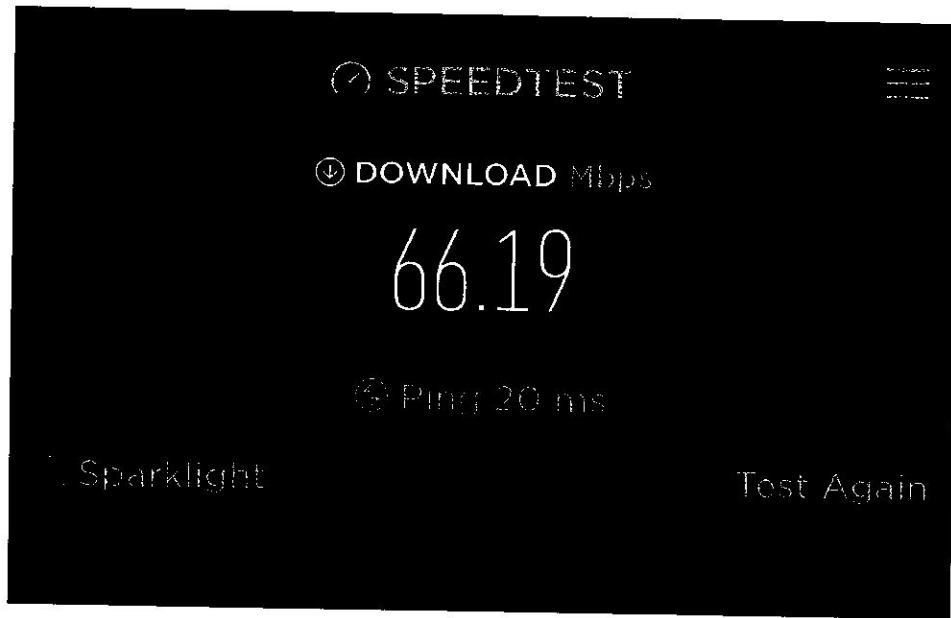


View all outages on downdetector.com

1:28



< 🔒 speedtest.net ↻ 📌 📶



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OPEN

Do you have questions?
We can help

CONNECT WITH US



Dovato
collaborate to my
amplitude and light

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Total Communications Fastest Download Speeds Over Time

 Top 10% trend of provider's speed tests



In this chart we've calculated the average speed of the fastest 10% of users who ran a speed test from a Total Communications connection in the last 12 months.

From: **jennifer giles** |
jenniferngiles@gmail.com

To: **Dorothy Shaffer** |
cvfp.volunteers@gmail.com

Saturday, Aug 6, 12:13
PM

Jennifer Giles
First Grade Teacher
Eisenhower Elementary

From: **jennifer giles** |
jenniferngiles@gmail.com

To: **David Cowan** |
davidc@independencex.gov

Monday, Apr 11, 6:39
PM

I will do some research and get back with you.

Jennifer Giles
First Grade Teacher
Eisenhower Elementary

From: **David Cowan** | davidc@independencex.gov

Monday, Apr 11, 4:27 PM

Jennifer,