
Title **0081** 09/01/2022

by **Lydia Collins** in **Capital Projects Fund (CPF)** id. 31771422
Broadband Infrastructure Program: Phase Two
Public Comment Form

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Original Submission 09/01/2022

Please provide name: **Lydia Collins**

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Please provide your phone number: **+16207790314**

Please provide your email contact: **lfcollins09@gmail.com**

Are you responding on behalf of an organization? **No**

Which of the following best describes you?
(Check all that apply) **Resident in proposed service area**

I am providing comments related to the following application
(comments must be filed individually for each project): **KwiKom_Montgomery County**

I am submitting comments to express: **Support for a project**

Please provide your comments in the text box below:

We have terrible service in Cherryvale, Kansas, and I've heard many people in other surrounding cities in Montgomery County say the same thing. KwiKom can make a great difference to the small towns/cities in Montgomery County by bringing in better broadband service. Businesses would not have to revert to taking cash only and students could get their homework done at home. I work in Independence, Kansas, and it is very frustrating to stand in line to make a purchase only to be told that the internet is down again and credit/debit cards will not work. That happens in the downtown very often. If my internet goes out at home I cannot watch tv or get on any of my devices and it is extremely frustrating, especially when your internet provider is so busy with calls you have to wait on the phone for over 30 minutes. Of course all the while you are waiting on the phone they tell you to go online to report your problem. You cannot do that if you do not have internet! When I have family come in from larger cities they cannot believe how terrible the service is and wonder how we get anything done.

Upload supporting documentation - multiple files should be submitted as a .ZIP file.

n/a

By submitting the Public Comment Form (the "Form") and any supporting evidence, you attest that all information furnished is true and accurate to the best of your knowledge and that any attachments are free of malware or viruses. You also acknowledge that falsifying any information could result in legal action against you and will bar you from submitting public comments to this web site in the future. You authorize the Kansas Office of Broadband Development, Kansas Department of Commerce (KOBD) to contact

Lydia Collins September 1, 2022

you if further information is needed. You expressly acknowledge and consent to some personal information, including your name, address, phone, e-mail, organization you represent, and comments, being posted for public view on the Kansas Department of Commerce web site at www.kansascommerce.gov. The KOBD will use its best efforts to redact any personal identifiable information outside of the above that is not considered in the public domain. By typing your name and date and by submitting the Form, you acknowledge, authorize, and consent to this Public Comment Privacy & Acknowledgments.
