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DRAFT

Covered Population Definitions	
Term	Definition
Aging Individuals	An individual who is 60 years of age or older.
Covered Household (Referred to in this plan as "Low-income household")	A household, the income of which for the most recently completed year is not more than 150 percent of an amount equal to the poverty level, as determined by using criteria of poverty established by the Bureau of the Census.
Incarcerated Individuals (Referred to in this plan as "Justice-involved")	Incarcerated individuals, other than individuals who are incarcerated in a Federal correctional facility.
People with disabilities	With respect to an individual, a physical or mental impairment that substantially limits one or more major life activities of such individual, a record of such an impairment, or being regarded as having such an impairment.
People with language barriers	Individuals with a language barrier, including those who are English learners or have low literacy levels.
Racial and ethnic minorities	Members of racial or ethnic minorities as defined by the U.S. Census
Rural inhabitants	Any area other than a city or town that has a population of greater than 50,000 inhabitants, any urbanized area contiguous and adjacent to a city or town that has a population of greater than 50,000 inhabitants and In the case of a grant or direct loan, a city, town, or incorporated area that has a population of greater than 20,000 inhabitants.
Veterans	A person who served in the active military, naval, air, or space service, and who was discharged or released therefrom under conditions other than dishonorable.
Additional Terms and Definitions	
Term	Definition
AARP	American Association of Retired Persons
ACP	Affordable Connectivity Program: An FCC benefit program that helps ensure that households can afford the broadband they need for work, school, healthcare, and more
ACS	American Community Survey
Advisory Council	A group of respected leaders in the public and private sectors invited to represent Kansans from all covered populations and all areas of the state
APDS	American Prison Data Systems
ARPA	American Rescue Plan Act: Federal stimulus bill to aid public health and economic recovery from the COVID-19 pandemic provided \$350 billion in emergency grant funding for state, local, territorial and tribal governments, known as the Coronavirus State and Local Fiscal Recovery Funds
AT	Assistive Technology
ATK	Assistive Technology for Kansans
BAG	Broadband Acceleration Grant
BEAD	Broadband Equity, Access, and Development

Term	Definition
BEAD-FP	Broadband Equity, Access, and Development Final Proposal
BEAD-IP	Broadband Equity, Access, and Development Initial Proposal
BPAG	Broadband Partnership Adoption Grant: A program created to drive immediate access and long-term impact through expanding broadband infrastructure and supporting internet access related to telehealth services, remote learning, and remote work, while also investing in the state of Kansas for future generations.
Broadband	Refers to high-speed Internet access that is always on and faster than traditional dial-up access. Broadband includes several high-speed transmission technologies, such as fiber, wireless, satellite, digital subscriber line and cable
BSLs	Broadband Serviceable Locations
BTA	Broadband Technical Assistance
CAF	Connect America Fund
CERG	Connectivity Emergency Response Grant
CAI	Community Anchor Institution: A public school, a public or multi-family housing authority, a library, a medical or healthcare provider, a community college or other institution of higher education, a State library agency, and any other nonprofit or governmental community support organization.
Community Needs Assessment	Systematic process of identifying the needs or gaps in service of a neighborhood, town, city, or state, as well as the resources and strengths available to meet those needs
Covered Population	For the purpose of this plan, the term low-income will be used
CPF	Capital Project Fund
CPF-DCT	Capital Project Fund Digital Connectivity Technology
CPRF	Cerebral Palsy Research Foundation
CSAS	Career Standards and Assessment Services
CTE	Career and Technical Education
CTSO	Career and Technical Student Organizations
Digital Equity (or "DE")	Digital equity: A condition in which all individuals and communities have the information technology capacity needed for full participation in our society, democracy, and economy
DE Plan	State Digital Equity Plan
DEA	Digital Equity Act: An FCC program that provides \$2.75 billion to promote and create programs that reflect digital equity and inclusion
DECK	Digital Equity for Connecting Kansans
DI	Digital Inclusion: Ensuring that individuals and communities have access to robust broadband connections; Internet-enabled devices that meet their needs; and the skills to explore, create and collaborate in the digital world
Digital Divide	The gap between those of a populace that have access to the Internet and other communications technologies and those that have limited or no access

Term	Definition
Digital Literacy	The ability to leverage current technologies, such as smartphones and laptops, and Internet access to perform research, create content and interact with the world
Digital Navigator	Trusted guides who assist community members in internet adoption and the use of computing devices. Digital navigation services include ongoing assistance with affordable internet access, device acquisition, technical skills, and application support
Digital Skills	Any skills related to operating digital devices or taking advantage of digital resources
DOC	Department of Corrections
E-Rate	Program for Schools and Libraries
ED	Economic Development
EDD	Economic Development Districts
EMMBI	Enabling Middle Mile Broadband Infrastructure
FCC	Federal Communications Commission
FLON	Future Leaders Outreach Network
FPO	Federal Program Officer
FYAP	Five-Year Action Plan
HUD	U.S Department of Housing and Urban Development
IJA	Infrastructure Investment and Jobs Act
IKE	Eisenhower Legacy Transportation Program
Incarcerated Individuals	For the purpose of this plan, the term Justice-Involved will be used
Infrastructure	Any cables, fiber optics, wiring, wireless broadcasting technology, or other permanent equipment that is capable of providing access to internet connections to individual locations
IOT	Internet of Things
IRC	International Rescue Commission
ISP	Internet Service Provider
Justice - Involved	Incarcerated individuals, other than individuals who are incarcerated in a Federal correctional facility
KANREN	Kansas Research and Education Network
KARSP	Kansas Association of Retired School Personnel
KBOR	Kansas Board of Regents
KCDD	Kansas City Digital Drive
KCK	Kansas City Kansas
KCMO	Kansas City Missouri
KDADS	Kansas Department for Aging and Disability Services
KDC	Kansas Department of Commerce
KDCF	Kansas Department of Children and Families
KDE	Kansas Department of Education
KDHE	Kansas Department of Health and Environment
KDOC	Kansas Department of Corrections

Term	Definition
KDOT	Kansas Department of Transportation
KHF	Kansas Health Foundation
KISO	Kansas Information Security Office
KLA	Kansas Library Association
KOBD	Kansas Office of Broadband Development
KPI	Key Performance Indicators
KSDE	Kansas State Department of Education
KSHL	Kansas Silver Haired Legislature
KSU	Kansas State University
KU	University of Kansas
Lifeline	FCC support for Affordable Communications that can apply to monthly telephone and/or broadband services
LIHEAP	Medicaid, Low Income Home Energy Assistance Program
LINC	Lasting Infrastructure and Network Connectivity
Low-Income	A household, the income of which for the most recently completed year is not more than 150 percent of an amount equal to the poverty level, as determined by using criteria of poverty established by the Bureau of the Census.
MARC	Mid-America Regional Council
MDU	Multi-dwelling Unit
NAAAP	National Association of Asian American Professionals
NAACP	National Association for the Advancement of Colored People
NDIA	National Defense Industrial Association
NTIA	National Telecommunications and Information Administration
OITS	Kansas Office of Information Technology Services
PPMC	Public Policy and Management Center
Roadshow	The 2023 KOBD series of sessions across Kansas, facilitated by the WSU Public Policy & Management Center, designed to help KOBD share information about DE planning and learn about the experiences and needs of Kansans as they relate to broadband and digital equity
S&T	Science + Technology
SDOH	Social Determinants of Health: The conditions and factors in which people are born, grow, live, work, and age that significantly influence their overall health and well-being.
SFRF	State Fiscal Recovery Funds
SNAP	Supplemental Nutrition Assistance Program
SPARK	Strengthening People and Revitalizing Kansas
STEM	Science, Technology, Engineering, Arts and Mathematics
TANF	Temporary Assistance for Needy Families
TAP	Telecommunications Access Program
Telemedicine	The use of high-speed, high-capacity Internet to support long-distance healthcare services, patient and provider education and enhanced healthcare administration

Term	Definition
TSC	Topeka and Shawnee County - Get Digital Coalition
UFCW	United Food and Commercial Workers International Union
USF	Universal Service Fund
WIC	Wichita Indochinese Center
WIOA	Workforce Innovation and Opportunity Act
WSU	Wichita State University

Appendix 2 Kansas Digital Equity Asset Inventory		Covered Populations							
Organization	Aging Individuals	Incarcerated Individuals	Low-Income Households	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans	Region
Bonner Springs Public Library	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Bonner Springs Senior Citizen Center	✓			✓					East Central
Bonner Springs YMCA	✓		✓	✓	✓	✓			East Central
Boys & Girls Club of Greater Kansas			✓	✓	✓	✓			East Central
Boys & Girls Club of Topeka			✓	✓	✓	✓			East Central
Catholic Charitie of Northeast Kansas	✓		✓	✓	✓	✓			East Central
Center of Grace	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Central Avenue Betterment Association (CABA)			✓		✓	✓			East Central
Children's Mercy Adele Hall Campus			✓	✓	✓	✓			East Central
Community Action Inc Avondale East	✓		✓	✓	✓	✓		✓	East Central
Council on American-Islamic Relations (CAIR-Kansas)			✓		✓	✓			East Central
Digital Storytelling Center of Kansas City (digiSTORY KC)						✓			East Central
EducationSuperHighway	✓		✓	✓	✓	✓			East Central
El Centro Inc.		✓			✓	✓			East Central
Essential Families	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Flint Hills Technical College - Adult Education Center	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Future Leaders Outreach Network Commonly Known as FLON			✓			✓			East Central
Harvest American Corporation			✓						East Central
HCA Midwest Health	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Heartland Black Chamber			✓			✓			East Central
IBSA			✓			✓			East Central
Jayhawk Area Agency on Aging	✓			✓					East Central
Jewish Family Services	✓		✓						East Central
Johnson County Area Agency on Aging	✓			✓					East Central
Johnson County Community College - Adult Education Center (JCAE)	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Johnson County Library - Central Resource Library	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Johnson County Workforce Center	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Johnson Library	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Kansas Accessibility Resource Network (KSARN)				✓					East Central
Kansas Association of Area Agencies on Aging and Disabilities	✓			✓					East Central
Kansas Association Of Local Health Departments	✓	✓	✓	✓	✓	✓	✓	✓	East Central

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Kansas Association of Retired School Personnel (KARSP)	✓								East Central
Kansas City Kansas Community College	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Kansas City Kansas Public Library	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Kansas Commission on Disability Concerns				✓					East Central
Kansas Commission on Veterans Affairs Office			✓					✓	East Central
Kansas Community Corrections Offices (24th Judicial District Community Corrections)		✓							East Central
Kansas Community Corrections Offices (24th Judicial District Community Corrections)		✓							East Central
Kansas Community Corrections Offices (4th Judicial District Community Corrections)		✓							East Central
Kansas Community Corrections Offices 10th Judicial District Community Corrections		✓							East Central
Kansas Community Corrections Offices 3rd Judicial District Community Corrections		✓							East Central
Kansas Community Corrections Offices 7th Judicial District Community Corrections		✓							East Central
Kansas Department for Aging and Disability Services	✓			✓					East Central
Kansas Department of Children and Families - Kansas City Regional Service Center			✓	✓	✓	✓	✓		East Central
Kansas Department of Commerce	✓		✓	✓	✓	✓	✓		East Central
Kansas Department of Corrections; Northern Parole Region		✓							East Central
Kansas Health Department and Environment (KHDE)	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Kansas Hospital Association Northeast District	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Kansas Housing Resources Corporation	✓		✓	✓	✓	✓			East Central
Kansas of Information Technology Services (OITS)	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Kansas Office of Broadband Development	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Kansas State Department of Education			✓	✓	✓	✓			East Central
Kansas State Library of Kansas	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Kansas University Center for Digital Inclusion	✓	✓	✓	✓	✓	✓	✓	✓	East Central
KC Digital Drive			✓			✓			East Central
Konza United Way	✓		✓	✓	✓	✓		✓	East Central
KSKPS Instructional Technology			✓	✓	✓	✓			East Central
Lawrence Workforce Center	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Livable Neighborhoods	✓	✓	✓	✓	✓	✓	✓	✓	East Central

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Organization									Region
	Aging Individuals	Incarcerated Individuals	Low-Income Households	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Veterans		
LKC Kansas City Coalition for Digital Inclusion	✓	✓	✓	✓	✓	✓	✓	✓	East Central
NCircle		✓							East Central
New Hope Church Of God In Christ	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Olathe Family YMCA	✓		✓	✓	✓	✓			East Central
Olathe Health Virtual Care	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Olathe Indian Creek Library	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Resurrection Computer Ministry	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Revolucion Educativa			✓		✓	✓			East Central
Shawnee Mission School District			✓	✓	✓	✓			East Central
Spring Hill Schools Unified School District 230			✓	✓	✓	✓			East Central
The Black Family Technology Awareness Association of Kansas City						✓			East Central
The City of Topeka's Diversity Equity and Inclusion (DEI) Office	✓		✓	✓	✓	✓			East Central
The Department of Administration's Diversity, Equity and Inclusion				✓		✓			East Central
The Kansas Board of Regents			✓	✓	✓	✓			East Central
The Salvation Army			✓					✓	East Central
The Whole Person	✓			✓					East Central
Topeka & Shawnee County Public Library	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Topeka and Shawnee County (TSC) Get Digital Coalition	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Topeka Correctional Facility		✓							East Central
Topeka Public Schools			✓	✓	✓	✓			East Central
Topeka Resource Center for Independent Living	✓			✓					East Central
Topeka Workforce Center	✓	✓	✓	✓	✓	✓	✓	✓	East Central
United Community Service (UCS) of Johnson County (COVID-19 Fund Advisory Board)	✓	✓	✓	✓	✓	✓	✓	✓	East Central
United Community Services of Johnson County - Homelessness			✓						East Central
University of Kansas	✓	✓	✓	✓	✓	✓	✓	✓	East Central
University of Kansas Medical Center - Center for Telemedicine & Telehealth	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Urban Technology Empowered Communities (Urban TEC)			✓	✓	✓	✓			East Central
Veteran Affairs (VA) Eastern Kansas Health Care System								✓	East Central
Washburn Institute of Technology	✓	✓	✓	✓	✓	✓	✓	✓	East Central

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Organization	Aging Individuals	Incarcerated Individuals	Low-Income Households	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Veterans	Region	
Wyandotte-Leavenworth Area Agency on Aging	✓			✓				East Central	
YMCA of Topeka	✓		✓	✓	✓	✓		East Central	
Young Entrepreneurs Program (YEP)			✓	✓	✓			East Central	
National Association of Asian American Professionals (NAAAP) – Kansas City Chapter					✓			East Central	
The Salvation Army - Men's Ministries			✓				✓	East Central	
The Salvation Army - Women's Ministries			✓				✓	East Central	
The Salvation Army- Hispanic Ministries			✓	✓			✓	East Central	
The Salvation Army- Youth			✓					East Central	
The Usher Garage LCC			✓					East Central	
Barton Community College	✓	✓	✓	✓	✓	✓	✓	North Central	
Beloit Unified School District 273, Special Education Cooperative			✓	✓	✓			North Central	
Central Kansas Library System	✓	✓	✓	✓	✓	✓	✓	North Central	
Cloud County Community College	✓	✓	✓	✓	✓	✓	✓	North Central	
COMCARE Salina Regional Health Center	✓	✓	✓	✓	✓	✓	✓	North Central	
Concordia Unified School District 333 Learning Cooperative of North Central Kansas			✓	✓	✓			North Central	
Great Bend Unified School District 428, Barton County Cooperative Program of Special Services			✓	✓	✓			North Central	
Hays Unified School District 489, Hays West Central Kansas Special Education Cooperative			✓	✓	✓			North Central	
Kansas Community Corrections Offices (12th Judicial District Community Corrections)		✓						North Central	
Kansas Community Corrections Offices (20th Judicial District Community Corrections)		✓						North Central	
Kansas Community Corrections Offices (28th Judicial District Community Corrections)		✓						North Central	
Kansas Hospital Association Northwest District	✓	✓	✓	✓	✓	✓	✓	North Central	
Kansas State University	✓	✓	✓	✓	✓	✓	✓	North Central	
KANSASWORKS Great Bend	✓	✓	✓	✓	✓	✓	✓	North Central	
KANSASWORKS Hays	✓	✓	✓	✓	✓	✓	✓	North Central	
KANSASWORKS Salina	✓	✓	✓	✓	✓	✓	✓	North Central	
Salina Area Technical College	✓	✓	✓	✓	✓	✓	✓	North Central	
Salina Area United Way	✓		✓	✓	✓			North Central	
Salina Family YMCA	✓		✓	✓	✓		✓	North Central	

Appendix 2 Kansas Digital Equity Asset Inventory		Covered Populations							Region
Organization		Aging Individuals	Incarcerated Individuals	Low-Income Households	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Veterans	
Salina Unified School District 305, Central Kansas Cooperative in Education			✓	✓	✓	✓		✓	North Central
Smokey Hill Education Service Center			✓	✓	✓	✓			North Central
Smokey Hill Central Kansas Education Service Center			✓	✓	✓	✓			North Central
The Salvation Army in Salina			✓					✓	North Central
The Solution Outreach Center of OCCK	✓		✓	✓				✓	North Central
United Way of Central Kansas	✓		✓	✓	✓	✓		✓	North Central
United Way of Ellis County	✓		✓	✓	✓	✓	✓	✓	North Central
Barton Community College - Barton's Center for Adult Education	✓	✓	✓	✓	✓	✓	✓	✓	North Central
Central Kansas Educational Opportunity Center (CKEOC)	✓	✓	✓	✓	✓	✓	✓	✓	North Central
North Central Flint Hills Area Agency on Aging	✓			✓				✓	North Central
North Central Kansas Library System	✓	✓	✓	✓	✓	✓	✓	✓	North Central
Salina Adult Education Center	✓	✓	✓	✓	✓	✓	✓	✓	North Central
United Way of Kaw Valley	✓		✓	✓	✓	✓		✓	Northeast
Abilene Unified School District			✓	✓	✓	✓			Northeast
Atchison Area United Way	✓		✓	✓	✓	✓		✓	Northeast
Atchison Family YMCA/Cray Community Center	✓		✓	✓	✓	✓			Northeast
Basehor Community Library	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Boys & Girls Club - Prairie Band Potawatomi Nation			✓		✓	✓			Northeast
Boys & Girls Club of Manhattan			✓	✓	✓	✓			Northeast
Central Kansas Mental Health Center	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Central Plains Area Agency on Aging	✓			✓					Northeast
Clay Center Unified School District 379 Twin Lakes Educational Cooperative			✓	✓	✓	✓			Northeast
Dwight D. Eisenhower Veteran Affairs (VA) Medical Center			✓					✓	Northeast
Easton Unified School District 449			✓	✓	✓	✓			Northeast
Entrepreneur Business Basics						✓			Northeast
Fort Leavenworth Unified School District Leavenworth USD 207			✓	✓	✓	✓			Northeast
Goodwill of Western Missouri and Eastern Kansas	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Groundworks Northeast Revitalization Group	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Heartland Chamber of Commerce			✓			✓			Northeast
Heartland Telehealth Resource Center	✓	✓	✓	✓	✓	✓	✓	✓	Northeast

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Organization	Aging Individuals	Incarcerated Individuals	Low-Income Households	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans	Region
Highland Community College	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Holton Unified School District 336, Holton Special Education Cooperative			✓	✓	✓				Northeast
Junction City Workforce Center	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Kansas City Kansas Public Schools (KCKPS)			✓	✓	✓				Northeast
Kansas City Unified School District 500, Wyandotte Comprehensive Special Education Cooperative			✓	✓	✓				Northeast
Kansas Community Corrections Offices (1st Judicial District Atchison County Community Corrections)		✓							Northeast
Kansas Community Corrections Offices (1st Judicial District Leavenworth County Community Corrections)		✓							Northeast
Kansas Community Corrections Offices (21st Judicial District Community Corrections)		✓							Northeast
Kansas Community Corrections Offices (22nd Judicial District Community Corrections)		✓							Northeast
Kansas Community Corrections Offices (2nd Judicial District Community Corrections)		✓							Northeast
Kansas Community Corrections Offices (8th Judicial District Community Corrections)		✓							Northeast
Kansas Department of Children and Families - Northeast Regional Service Center			✓	✓	✓	✓			Northeast
Kansas Farm Bureau						✓			Northeast
Kansas Library Association	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Kansas Silver Head Legislature	✓								Northeast
Kansas State School for the Blind				✓					Northeast
Keystone Learning Services - Northeast Kansas Education Service Center	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Lansing Unified School District 469			✓	✓	✓				Northeast
Leavenworth Co Library	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Leavenworth County Workforce Center	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Leavenworth Unified School District 453			✓	✓	✓				Northeast
Leavenworth Unified School District 453			✓	✓	✓				Northeast
Linwood Community Library	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
LMH Health Lawrence Hospital	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Manhattan Area Technical College	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Manhattan Workforce Center	✓	✓	✓	✓	✓	✓	✓	✓	Northeast

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Organization	Aging Individuals	Incarcerated Individuals	Low-Income Households	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans	Region
Manhattan Housing Authority			✓						Northeast
Mary Cotton Public Library	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Marysville Unified School District 364, Marshall County Special Education Cooperative			✓	✓	✓				Northeast
Nemaha Central Unified School District 115, Marshall Nemaha County Educational Services Cooperative			✓	✓	✓				Northeast
Northeast Kansas Area Agency on Aging Inc	✓			✓					Northeast
Northeast Kansas Community Action Partnership	✓		✓	✓	✓			✓	Northeast
Northeast Kansas Library System	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Osawatomie Library	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Osawatomie Unified School District 367			✓	✓	✓				Northeast
Peabody Township Public Library	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Pottawatomie Wabaunsee Regional Library - Alma Branch	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Pottawatomie Wabaunsee Regional Library - Eskridge Branch	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Pottawatomie Wabaunsee Regional Library - Onaga Branch	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Pottawatomie Wabaunsee Regional Library - St Marys (Headquarters) Branch	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Seneca Free Library	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
The Toolbox			✓		✓	✓			Northeast
The University of Kansas Health System	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Tonganoxie Public Library	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Tonganoxie Unified School District 464			✓	✓	✓				Northeast
United Way of Junction City-Geary County	✓		✓	✓	✓			✓	Northeast
United Way of Leavenworth County	✓		✓	✓	✓			✓	Northeast
Wamego Unified School District 320, Special Services Cooperative of Wamego			✓	✓	✓				Northeast
Workforce Partnership - Johnson - Leavenworth - Wyandotte	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
United Way of the Flint Hills, Inc.	✓		✓	✓	✓			✓	Northeast
Colby Community College - Adult Education Office	✓	✓	✓	✓	✓	✓	✓	✓	Northwest
Colby Workforce Center	✓	✓	✓	✓	✓	✓	✓	✓	Northwest
Goodland Workforce Center	✓	✓	✓	✓	✓	✓	✓	✓	Northwest
Greeley County Library	✓	✓	✓	✓	✓	✓	✓	✓	Northwest

Appendix 2 Kansas Digital Equity Asset Inventory		Covered Populations							Region
Organization	Aging Individuals	Incarcerated Individuals	Low-Income Households	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Veterans	Region	
Kansas Department of Children and Families - Northwest Regional Service Center			✓	✓	✓	✓	✓	Northwest	
Ness City Public Library	✓	✓	✓	✓	✓	✓	✓	Northwest	
Northwest Kansas Area Agency on Aging	✓			✓				Northwest	
Northwest Kansas Economic Innovation Center			✓			✓		Northwest	
Northwest Kansas Educational Service Center	✓	✓	✓	✓	✓	✓	✓	Northwest	
Northwest Kansas Technical College	✓	✓	✓	✓	✓	✓	✓	Northwest	
Kansas Community Corrections Offices - Northwest Kansas		✓						Northwest	
Northwest Kansas Library System	✓	✓	✓	✓	✓	✓	✓	Northwest	
AB&C Bilingual Resources, LLC					✓	✓		Sedgwick	
Boys & Girls Club of South Central Kansas			✓	✓	✓	✓		Sedgwick	
Cerebral Palsy Research Foundation of Kansas, Inc. (CPRF)				✓				Sedgwick	
Dennis Schoenbeck North YMCA	✓		✓	✓	✓	✓		Sedgwick	
East YMCA	✓		✓	✓	✓	✓		Sedgwick	
Goodwill Digital Skills Mobile Training Center "Learn IT (Information Technology) Lab	✓	✓	✓	✓	✓	✓	✓	Sedgwick	
Kansas Community Corrections Offices (18th Judicial District Community Corrections)		✓						Sedgwick	
Kansas Department of Children and Families - Wichita Regional Service Center			✓	✓	✓	✓		Sedgwick	
Kansas Department of Corrections; Southern Parole Region		✓						Sedgwick	
Ken Shannon Northwest YMCA	✓		✓	✓	✓	✓		Sedgwick	
National Association for the Advancement of Colored individuals (NAACP) - Kansas Chapter						✓		Sedgwick	
NexStep Alliance	✓	✓	✓	✓	✓	✓	✓	Sedgwick	
Richard A. Devore South YMCA	✓		✓	✓	✓	✓		Sedgwick	
Robert D. Love Downtown YMCA	✓		✓	✓	✓	✓		Sedgwick	
Sedgwick County COMCARE Children's Services			✓	✓	✓	✓		Sedgwick	
South Central Wichita West Orchard Salvation Army			✓				✓	Sedgwick	
South East Wichita Citadel Corps Community Center							✓	Sedgwick	
Steve Clark YMCA	✓		✓	✓	✓	✓		Sedgwick	
The International Rescue Committee (IRC)			✓		✓	✓		Sedgwick	
The Salvation Army Citadel			✓				✓	Sedgwick	

Appendix 2 Kansas Digital Equity Asset Inventory		Covered Populations							
Organization	Aging Individuals	Incarcerated Individuals	Low-Income Households	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans	Region
The Wichita Sedgwick County Community Action Partnership (WSCCAP)	✓		✓	✓	✓	✓		✓	Sedgwick
United Way of the Plains	✓		✓	✓	✓	✓		✓	Sedgwick
Urban League of Kansas			✓	✓	✓	✓	✓		Sedgwick
Veteran Affairs (VA) Wichita Regional Office								✓	Sedgwick
Veteran Providers' Coalition of Sedgwick County								✓	Sedgwick
West YMCA	✓		✓	✓	✓	✓			Sedgwick
Wichita IndoChinese Center (WIC)			✓		✓	✓			Sedgwick
Wichita State University Office of Diversity and Inclusion	✓	✓	✓	✓	✓	✓	✓	✓	Sedgwick
Wichita State University; American Small Business Development Center	✓	✓	✓	✓	✓	✓	✓	✓	Sedgwick
Wichita Work Release Facility (WWRF)		✓							Sedgwick
Wichita Work Release Facility; Central Office of Kansas Department of Corrections		✓							Sedgwick
Wichita Workforce Center	✓	✓	✓	✓	✓	✓	✓	✓	Sedgwick
Wichita State University	✓	✓	✓	✓	✓	✓	✓	✓	Sedgwick
Workforce Centers of South Central Kansas	✓	✓	✓	✓	✓	✓	✓	✓	Sedgwick
YMCA Partner to Collective Impact at United Way of the Plains	✓		✓	✓	✓	✓		✓	Sedgwick
Kansas Association of Educational Service Agencies- ORION Education & Training			✓	✓	✓	✓			Sedgwick
Augusta Public Library	✓	✓	✓	✓	✓	✓	✓	✓	South Central
Basehor-Linwood Unified School District 458			✓	✓	✓	✓			South Central
Boys & Girls Club of Hutchinson			✓	✓	✓	✓			South Central
Butler Community College	✓	✓	✓	✓	✓	✓	✓	✓	South Central
Butler Workforce Center	✓	✓	✓	✓	✓	✓	✓	✓	South Central
Cowley County Workforce Center	✓	✓	✓	✓	✓	✓	✓	✓	South Central
Education Services and Staff Development Association of Central Kansas (ESSDACK)			✓	✓	✓	✓			South Central
Harvey County United Way	✓		✓	✓	✓	✓		✓	South Central
Hutchinson Community College	✓	✓	✓	✓	✓	✓	✓	✓	South Central
Kansas Community Corrections Offices (13th Judicial District Community Corrections)		✓							South Central
Kansas Community Corrections Offices (19th Judicial District Community Corrections)		✓							South Central

Appendix 2 Kansas Digital Equity Asset Inventory		Covered Populations							Region
Organization		Aging Individuals	Incarcerated Individuals	Low-Income Households	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Veterans	
Kansas Community Corrections Offices (27th Judicial District Community Corrections)		✓							South Central
Kansas Community Corrections Offices (9th Judicial District Community Corrections)		✓							South Central
Kansas Community Corrections Offices (South Central Kansas)		✓							South Central
Kansas Hospital Association South Central District	✓	✓	✓	✓	✓	✓	✓	✓	South Central
KANSASWORKS Hutchinson	✓	✓	✓	✓	✓	✓	✓	✓	South Central
McPherson Family YMCA	✓		✓	✓	✓	✓			South Central
McPherson Unified School District 418, McPherson County Special Education Cooperative			✓	✓	✓	✓			South Central
Mid-Kansas Community Action Program	✓		✓	✓	✓	✓	✓	✓	South Central
Newton Public Library	✓	✓	✓	✓	✓	✓	✓	✓	South Central
Newton Unified School District 373, Harvey County Special Education Cooperative			✓	✓	✓	✓			South Central
Newton YMCA	✓		✓	✓	✓	✓			South Central
Peabody Township Library	✓	✓	✓	✓	✓	✓	✓	✓	South Central
Rice County United Way, Inc.	✓		✓	✓	✓	✓		✓	South Central
South Central Kansas Area Agency on Aging	✓			✓					South Central
South Central Kansas Library System	✓	✓	✓	✓	✓	✓	✓	✓	South Central
South Central Kansas Special Education Cooperative #605				✓					South Central
The Salvation Army in Hutchinson			✓					✓	South Central
Turon Community Library	✓	✓	✓	✓	✓	✓	✓	✓	South Central
United Way of Reno County, Inc.	✓		✓	✓	✓	✓		✓	South Central
Whitewater Memorial Library	✓	✓	✓	✓	✓	✓	✓	✓	South Central
Winfield Unified School District 465, Cowley County Special Services Cooperative			✓	✓	✓	✓			South Central
YMCA of Hutchinson and Reno County	✓		✓	✓	✓	✓			South Central
Belle Plaine Unified School District 357			✓	✓	✓	✓			South Central
Hutchinson Community College - Adult Education Center	✓	✓	✓	✓	✓	✓	✓	✓	South Central
United Way of El Dorado, Kansas, Inc.	✓		✓	✓	✓	✓		✓	South Central
United Way of McPherson County	✓		✓	✓	✓	✓	✓	✓	South Central
Winfield Public Library	✓	✓	✓	✓	✓	✓	✓	✓	South Central
Boys & Girls Club of Southeast Kansas			✓	✓	✓	✓			Southeast

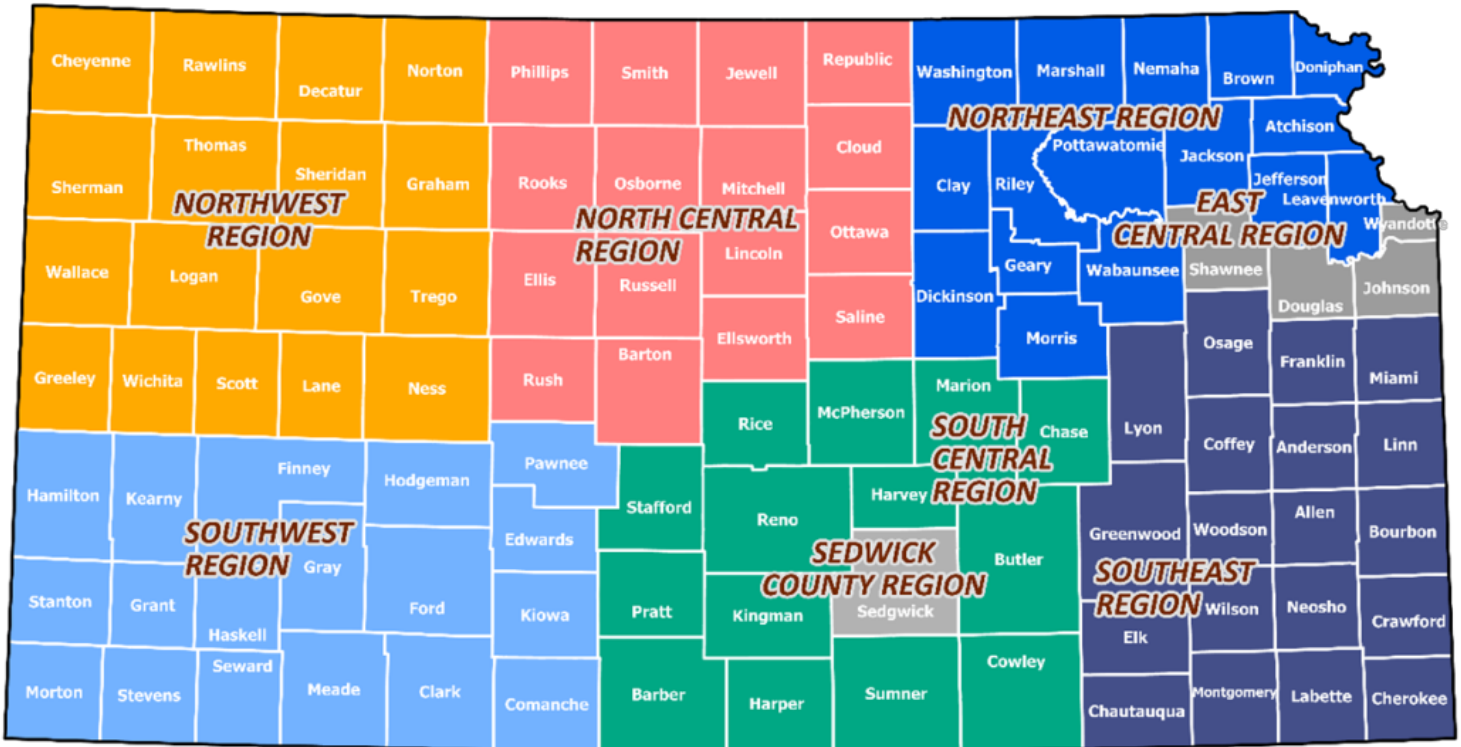
Appendix 2 Kansas Digital Equity Asset Inventory		Covered Populations							Region
Organization		Aging Individuals	Incarcerated Individuals	Low-Income Households	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Veterans	
Burlington Unified School District 244; Coffey County Special Education Cooperative			✓	✓	✓	✓			Southeast
East Central Kansas Area Agency on Aging	✓			✓					Southeast
East Central Kansas Economic Opportunity Corp			✓						Southeast
Emporia Salvation Army		✓						✓	Southeast
Emporia Unified School District 253 Flint Hills Special Education Cooperative			✓	✓	✓	✓			Southeast
Farha Sports Centers (Andover) - Greater Wichita YMCA	✓		✓	✓	✓	✓			Southeast
Fort Scott Community College	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Fort Scott Community College	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Howard City Library	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Howard Unified School District 282, Chautauqua and Elk County Special Education Services			✓	✓	✓	✓			Southeast
Independence Community College	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Iola Public Library	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Kansas Community Corrections Offices (11th Judicial District Community Corrections)		✓							Southeast
Kansas Community Corrections Offices (14th Judicial District Community Corrections)		✓							Southeast
Kansas Community Corrections Offices (30th Judicial District Community Corrections)		✓							Southeast
Kansas Community Corrections Offices (31th Judicial District Community Corrections)		✓							Southeast
Kansas Community Corrections Offices (5th Judicial District Community Corrections)		✓							Southeast
Kansas Community Corrections Offices (6th Judicial District Community Corrections)		✓							Southeast
Kansas Department of Children and Families - Southeast Regional Service Center			✓	✓	✓	✓	✓		Southeast
Kansas Department of Corrections		✓							Southeast
Kansas Hospital Association Southeast District	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
KANSASWORKS Chanute	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
KANSASWORKS Independence	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Labette Community College	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Louisburg Library	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Louisburg Unified School District 416			✓	✓	✓	✓			Southeast

Appendix 2 Kansas Digital Equity Asset Inventory		Covered Populations							
Organization	Aging Individuals	Incarcerated Individuals	Low-Income Households	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans	Region
My Father's House			✓					✓	Southeast
Neosho Community College	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Paola Adult Education Center	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Paola Free Library	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Paola Housing Authority			✓						Southeast
Paola Unified School District 368			✓	✓	✓	✓			Southeast
Paola Unified School District 368, East Central Kansas Special Education Cooperative			✓	✓	✓	✓			Southeast
Pittsburg Family YMCA	✓		✓	✓	✓	✓			Southeast
Prairie View Unified School District 362			✓	✓	✓	✓			Southeast
See-KAN Cooperative Development, INC Chanute CHDO			✓						Southeast
Southeast Kansas Area Agency on Aging	✓			✓					Southeast
Southeast Kansas Community Action Program, Inc.	✓		✓	✓	✓	✓		✓	Southeast
Southeast Kansas Education Service Center			✓	✓	✓	✓			Southeast
Southeast Kansas Independent Living	✓			✓					Southeast
Southeast Kansas Library System	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Southeast KANSASWORKS Emporia Workforce Center	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Southeast KANSASWORKS Paola	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Southeast KANSASWORKS Pittsburg	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Southeast Regional Service Center Kansas Department of Children and Families			✓	✓	✓	✓			Southeast
Sumner County Workforce Center	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
The University of Kansas; Life Span Institute at Parsons	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
United Way of Franklin County Assn	✓		✓	✓	✓	✓		✓	Southeast
United Way of Miami County Kansas	✓		✓	✓	✓	✓	✓	✓	Southeast
United Way of Southwest Missouri & Southeast Kansas	✓		✓	✓	✓	✓		✓	Southeast
Neosho County Community College	✓	✓	✓	✓	✓	✓	✓	✓	southeast
Compass Behavioral Health - Garden City Community Support Services				✓					Southwest
Dodge City Community College - Adult Learning Center	✓	✓	✓	✓	✓	✓	✓	✓	Southwest
Dodge City Family YMCA			✓	✓	✓	✓			Southwest
Dodge City Public Schools			✓	✓	✓	✓			Southwest
El Dorado YMCA			✓	✓	✓	✓			Southwest
Finney County United Way	✓		✓	✓	✓	✓		✓	Southwest

Appendix 2 Kansas Digital Equity Asset Inventory		Covered Populations								Region
Organization	Aging Individuals	Incarcerated Individuals	Low-Income Households	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans		
Garden City Career Connection Academy	✓	✓	✓	✓	✓	✓	✓	✓	Southwest	
Garden City Community College	✓	✓	✓	✓	✓	✓	✓	✓	Southwest	
Kansas Community Corrections Offices (16th Judicial District Community Corrections)		✓							Southwest	
Kansas Community Corrections Offices (25th Judicial District Community Corrections)		✓							Southwest	
Kansas Community Corrections Offices (26th Judicial District Community Corrections)		✓							Southwest	
Kansas Department of Children and Families - Southwest Region Service Center			✓	✓	✓	✓	✓		Southwest	
Kansas Hospital Association Southwest District	✓	✓	✓	✓	✓	✓	✓	✓	Southwest	
KANSASWORKS Dodge City	✓	✓	✓	✓	✓	✓	✓	✓	Southwest	
KANSASWORKS Garden City	✓	✓	✓	✓	✓	✓	✓	✓	Southwest	
Larned Unified School District 495, Tri County Special Services Cooperative			✓	✓	✓	✓			Southwest	
Liberal Unified School District 480			✓	✓	✓	✓			Southwest	
Seward County Community College/Area Technical School	✓	✓	✓	✓	✓	✓	✓	✓	Southwest	
Seward County United Way	✓		✓	✓	✓	✓		✓	Southwest	
Southwest Kansas Area Agency on Aging	✓			✓					Southwest	
Southwest Kansas Library System	✓	✓	✓	✓	✓	✓	✓	✓	Southwest	
Southwest KEE Affiliate Office	✓			✓					Southwest	
Southwest Plains Regional Service Center	✓	✓	✓	✓	✓	✓	✓	✓	Southwest	
Southwest Plains Regional Service Center			✓	✓	✓	✓			Southwest	
United Way of Dodge City	✓		✓	✓	✓	✓		✓	Southwest	
YMCA of Southwest Kansas			✓	✓	✓	✓			Southwest	
Garden City Public Schools			✓	✓	✓	✓			Southwest	
American Association of Retired Persons (AARP)	✓								Statewide	
Digitunity	✓	✓	✓	✓	✓	✓	✓	✓	Statewide	
Kansas Association of Center for Independent Living	✓			✓					Statewide	
Kansas Department of Children and Family Services			✓	✓	✓	✓	✓		Statewide	
PCs for People	✓	✓	✓	✓	✓	✓	✓	✓	Statewide	
United Food and Commercial Workers International Union (UFCW)	✓		✓	✓	✓	✓	✓	✓	Statewide	
Veteran Affairs			✓					✓	Statewide	
American Prison Data System (APDS)		✓							Virtual	

Appendix 2 Kansas Digital Equity Asset Inventory		Covered Populations							
Organization		Aging Individuals	Incarcerated Individuals	Low-Income Households	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Veterans	Region
Network Kansas		✓	✓	✓	✓	✓	✓	✓	Virtual
Galvanize							✓		Virtual

Kansas Counties and Economic Development Districts



East Central

- Douglas
- Johnson
- Shawnee
- Wyandotte

North Central

- Barton
- Cloud
- Ellis
- Ellsworth
- Jewell
- Lincoln
- Mitchell
- Osborne
- Ottawa
- Phillips
- Republic
- Rooks
- Rush
- Russell
- Saline
- Smith

Northeast

- Atchison
- Brown
- Clay
- Dickinson
- Doniphan
- Geary
- Jackson
- Jefferson
- Leavenworth
- Marshall
- Morris
- Nemaha
- Pottawatomie
- Riley
- Wabaunsee
- Washington

Northwest

- Cheyenne
- Decatur
- Gove
- Graham
- Greeley
- Lane
- Logan
- Ness
- Norton
- Rawlins
- Scott
- Sheridan
- Sherman
- Thomas
- Trego
- Wallace
- Wichita

Sedgwick Region

- Sedgwick

South Central

- Barber
- Butler
- Chase
- Cowley
- Harper
- Harvey
- Kingman
- Marion
- McPherson
- Pratt
- Stafford
- Sumner
- Reno
- Rice

Southeast

- Allen
- Anderson
- Bourbon
- Chautauqua
- Cherokee
- Coffey
- Crawford
- Elk
- Franklin
- Greenwood
- Labette
- Linn
- Lyon
- Miami
- Montgomery
- Neosho
- Osage
- Wilson
- Woodson

Southwest

- Clark
- Comanche
- Edwards
- Finney
- Ford
- Grant
- Gray
- Hamilton
- Haskell
- Hodgeman
- Kearny
- Kiowa
- Meade
- Morton
- Pawnee
- Stanton
- Stevens

Appendix 3 – Digital Equity Programs

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations							
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Veterans	Region
		American Association of Retired Persons (AARP)	<ul style="list-style-type: none"> • BACKTOWORK50 • Older Adults Technology Services (OATS) • Fraud Watch Network • Learn@50+ 	✓					
Bonner Springs City Library	<ul style="list-style-type: none"> • Digital Literacy Training • Learning Express Library • One - on - One Computer Support • Adult Diploma Completion Program (ADC) • EBSCO Learning Express - Job & Career - Career Preparation - Adult core skills - Computer skills center • Free public access to computers and wi-fi 	✓	✓	✓	✓	✓	✓	✓	East Central
Boys & Girls Club of Greater Kansas	<ul style="list-style-type: none"> • Education & Career Development program • Technology Program • Atomic Blast Summer Enrichment Program 			✓	✓	✓			East Central
Boys & Girls Club of Topeka	<ul style="list-style-type: none"> • Digital Literacy Essentials • Workforce Readiness 			✓	✓	✓			East Central
Center of Grace	<ul style="list-style-type: none"> • Computer Skills for Beginners • Alternative Classes for ESL and Older Adults 	✓			✓				East Central
Central Avenue Betterment Association (CABA)	<ul style="list-style-type: none"> • Summer Mentoring Program • ToolBox - More Information Coming Soon 			✓	✓	✓			East Central
Digital Storytelling Center of Kansas City	<ul style="list-style-type: none"> • KCdigiKids Program • DigiSTORY KC 			✓		✓			East Central
El Centro Inc.	<ul style="list-style-type: none"> • Enrichment Program 			✓	✓	✓			East Central

Appendix 3 – Digital Equity Programs

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations								Region
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans	
Essential Families	<ul style="list-style-type: none"> Digital Navigators Digital Literacy classes Digital Workforce Development Laptop and Internet savings program Virtual Mental Healthcare Program 	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Flint Hills Technical College - Adult Education Center	<ul style="list-style-type: none"> ESL Program Adult Education Program 	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Future Leaders Outreach Network (FLON)	<ul style="list-style-type: none"> Educational Virtual Reality(E-VR) Technology Job Readiness & Career Exploration Simulation Trailer 			✓		✓				East Central
Gil Carter Initiative	<ul style="list-style-type: none"> Public Wi-Fi 			✓		✓	✓			East Central
Goodwill Bridge to Technology	<ul style="list-style-type: none"> Digital Skills Training Academic Preparation Career Exploration Training on the Fourth Industrial Revolution 	✓	✓	✓	✓	✓	✓	✓	✓	East Central
IBSA	<ul style="list-style-type: none"> Digital Literacy Training Digital Tech Training for Youth Job Development, Retention & Support Services Internet Access Support Program Device Program Free access to computers and wi-fi 			✓		✓	✓			East Central
Independent Inc.	<ul style="list-style-type: none"> Public Access computer lab Computer Assistance Kansas Telecommunication Access Program (TAP) Youth Transition Services Independent Living Skills Training 	✓			✓					East Central
Instructional Hub	<ul style="list-style-type: none"> SPED Instructional Hub - Technology-rich learning tool with resources that assist Special Education teachers in providing high-quality instruction 				✓					East Central

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations								Region
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans		
Johnson County Community College Adult Education Center	<ul style="list-style-type: none"> • Adult Basic Education/GED Test Preparation • Workforce Development and Continuing Education Programs • Youth Enrichment Program • Kansas (AO-K) program • Veterans Mentor • ESL Classes 	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Johnson County Library	<ul style="list-style-type: none"> • Udemy • Brainfuse Adult Learning Center • GCF Learn Free • Job and Career Accelerator • Universal Classes • Free public access to computers and wi-fi 	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Kansas Accessibility Resource Network (KSARN)	<ul style="list-style-type: none"> • Free training • State of Kansas Computer Training • Assistive Technology Basics • Training the Workforce 				✓					East Central
Kansas City Kansas Community College	<ul style="list-style-type: none"> • Accelerating Opportunity (AO-K) • ESL Program • Adult Basic Education Classes 	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Kansas City Kansas Public Schools (KCKPS) Instructional Technology	<ul style="list-style-type: none"> • Summer Access Clever • Career & Technical Education 			✓		✓	✓			East Central
Kansas City Public Library	<ul style="list-style-type: none"> • Tech Access - Digital Skills Training - NorthStar - GCF Global - Grow with Google Certifications - Tech to Go - computer and hotspot checkout • Digital Learn • Free public access to computers and wi-fi 	✓	✓	✓	✓	✓	✓	✓	✓	East Central

Appendix 3 – Digital Equity Programs

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations								Region
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans		
Kansas Department for Aging and Disability Services	<ul style="list-style-type: none"> • Aging and Disability Resource Center • GetSetUp 	✓			✓					East Central
Kansas Department of Children and Families - Kansas City Regional Service Center	<ul style="list-style-type: none"> • Work Program • Accelerating Opportunity Kansas (AO-K) Career Pathway Program 	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Kansas State Library of Kansas	<ul style="list-style-type: none"> • Webjunction • Free public access to computers and wi-fi • Hotspot Checkout 	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Kansas Technical Assistance System Network	<ul style="list-style-type: none"> • Kansas Instructional Resource Center for Visually Impaired (KIRC) 				✓					East Central
Kansas University Center for Digital Inclusion	<ul style="list-style-type: none"> • Technology Education Program - The Return Project • Workshors for digital navigators or peer mentiors • Employment related digital sessions 	✓	✓	✓	✓	✓	✓	✓	✓	East Central
KC Digital Drive	<ul style="list-style-type: none"> • KC Goes Tech • Internet Access Support Program • Workshops 			✓		✓				East Central
KC Footprints - Wayne D. White Recovery Community Center	<ul style="list-style-type: none"> • Computer Skills Training 			✓				✓		East Central

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations							Region	
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households2	People with Disabilities	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans		
Lawrence Workforce Center	<ul style="list-style-type: none"> • Kansas Registered Apprenticeship • Classroom Training Opportunities • Career Interest and Skills Assessments • Workshops for Job and Life Success • Career Counseling • On-the-Job training • Young Adult Programming (Ages16-24) • Customized Services for Veterans • One-on-one job search assistance • Referral to veterans programs • Free public access to computers and wi-fi 	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Ncircle	<ul style="list-style-type: none"> • Certification Training - Digital Literacy: (Basic computer, Internet Basics, Using Email, Social Media, Windows10, Microsoft Word Office 2016, Microsoft Excel Office 2016, Microsoft PowerPoint Office 2016.) - Technology: (CompTIA A+, Security Certifications or other tech programs) 		✓							East Central
Olathe Indian Creek Library	<ul style="list-style-type: none"> • Hotspot Checkout • EBSCO - Learning Express - Job & Career Accelerator - Computer & Internet Basics - Microsoft Windows & software (Word, Excel, PowerPoint, etc.) • Free public access to computers and wi-fi 	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Revolucion Educativa	<ul style="list-style-type: none"> • EducaTec 				✓	✓				East Central
TechConnect Hotline Service - Digital Navigators	<ul style="list-style-type: none"> • Internet to Go: Lending Wi-Fi HotSpots • Laptops To Go 	✓	✓	✓	✓	✓	✓	✓	✓	East Central

Appendix 3 – Digital Equity Programs

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations								
Organization	Type of Program	Covered Populations								Region
		Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Veterans		
The Black Family Technology Awareness Association of Kansas City	• Basic Computer Training						✓			East Central
The University of Kansas	<ul style="list-style-type: none"> • Kansas Deaf Blind Equipment Distribution Program (iKAN Connect) • Kansas Telecommunication Access Program (TAP) • Assistive Technology for Kansans (ATK) <ul style="list-style-type: none"> - Funding assistance training - Device demonstration - Equipment loan • Kansas University Cybersecurity Boot Camp • GenCyber Summer Camp - Cybersecurity Concepts and First Principles 	✓	✓	✓	✓	✓	✓	✓	East Central	
The Whole Person	<ul style="list-style-type: none"> • Independent Living Skills Training • Telecommunication Access Program (TAP) • Employment Services • Youth Services 	✓			✓				East Central	
Topeka & Shawnee County Public Library	<ul style="list-style-type: none"> • Public access to computers, printers, faxes, and wi-fi • Technology Training offered in Spanish • Community Navigator Walk - In Resource Assistance 	✓	✓	✓	✓	✓	✓	✓	East Central	
Topeka and Shawnee County (TSC) Get Digital Coalition	• The Topeka and Shawnee (TSC) County Get Digital Program	✓		✓		✓	✓		East Central	
Topeka Correctional Facility	• The Last Mile Computer Coding Program		✓						East Central	

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations							Region	
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans		
Topeka Workforce Center	<ul style="list-style-type: none"> • Kansas Registered Apprenticeship • Classroom Training Opportunities • Career Interest and Skills Assessments • Workshops for Job and Life Success • Young Adult Programming (Ages 16-24) • Customized Services for Veterans • One-on-one job search assistance • Referral to veterans programs • Free public access to computers and wi-fi • Northstar 	✓	✓	✓	✓	✓	✓	✓	✓	East Central
Urban Technology Empowered Communities (Urban TECH)	<ul style="list-style-type: none"> • Digital Literacy classes 			✓		✓	✓			East Central
Washburn Institute of Technology	<ul style="list-style-type: none"> • Accelerating Opportunities Kansas Program (AO-K) • Career/Technical Education • Skill assessments • EducationToGo Courses • Apprenticeships 	✓	✓	✓	✓	✓	✓	✓	✓	East Central
American Prison Data System (APDS)	<ul style="list-style-type: none"> • Career readiness education • Device Support 		✓							Nationally
Digitunity	<ul style="list-style-type: none"> • Connect donors of computers to community-based organizations 	✓	✓	✓	✓	✓	✓	✓	✓	Nationally
Barton Community College - Barton's Center for Adult Education	<ul style="list-style-type: none"> • Adult Basic Education classes 	✓	✓	✓	✓	✓	✓	✓	✓	North Central
Central Kansas Educational Opportunity Center (CKEOC)	<ul style="list-style-type: none"> • Training and education choices • Career Planning 	✓	✓	✓	✓	✓	✓	✓	✓	North Central

Appendix 3 – Digital Equity Programs

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations							
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans	Region
Cloud County Community College	<ul style="list-style-type: none"> • Adult Education Program - Computer skills/earn Technology certificates - Technical training - Employment skills/earn WORKReady Credential • Accelerating Opportunities Kansas Program (AO-K) 	✓	✓	✓	✓	✓	✓	✓	North Central
KANSASWORKS Great Bend	<ul style="list-style-type: none"> • Career Assessments • Job Search and Placement Services • Occupational Skills Training • On-the-Job Training • Workforce Development Training • Workforce Preparation Activities • Free public access to computers and wi-fi • Northstar 	✓	✓	✓	✓	✓	✓	✓	North Central
KANSASWORKS Hays	<ul style="list-style-type: none"> • Career Assessments • Job Search and Placement Services • Occupational Skills Training • On-the-Job Training • Workforce Development Training • Workforce Preparation Activities • Free public access to computers and wi-fi • Northstar 	✓	✓	✓	✓	✓	✓	✓	North Central
KANSASWORKS Salina	<ul style="list-style-type: none"> • Job Search and Placement services • Occupational Skills Training • On-the-Job Training • Workforce Development Training • Labor Market Analysis • Candidate Screening & Referral • Free public access to computers and wi-fi • Northstar 	✓	✓	✓	✓	✓	✓	✓	North Central

Appendix 3 – Digital Equity Programs

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations								Region
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Veterans		
Independent Connection, Inc.	<ul style="list-style-type: none"> Independent Living Skills Training Learning to use adaptive equipment Pre - Employment Transition Services 	✓			✓					North Central
Smoky Hill Education Service Center	<ul style="list-style-type: none"> Digital Citizenship and Technology Program Learn360 			✓	✓	✓	✓			North Central
The Solution Outreach Center of OCCK; Assistance Technology Site	<ul style="list-style-type: none"> Assistive Technology Employment Service & Job Training Telehealth 	✓			✓	✓				North Central
3 Rivers Inc.	<ul style="list-style-type: none"> Telecommunications Access Program (TAP) Technical Assistance 	✓			✓					Northeast
Basehor Community Library	<ul style="list-style-type: none"> Free public access to computers and wi-fi Software Tutorials 	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Catholic Charities of Northeast Kansas	<ul style="list-style-type: none"> Foster Grandparent Training Refugee Employment Services Refugee Learning Center 	✓				✓	✓			Northeast
Easton Unified School District 449	<ul style="list-style-type: none"> 9-12 Grade - 1:1 Computer Program Wi-fi available on school campus 			✓	✓	✓	✓			Northeast
Entrepreneur Business Basics (EBB)	<ul style="list-style-type: none"> Entrepreneurship Program JUMP EMERGE Entrepreneur Incubator 						✓			Northeast
Groundworks Northeast Revitalization Group	<ul style="list-style-type: none"> Technology Library - Computer & Wi-Fi Checkout Learn to Earn Program 	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Highland Community College	<ul style="list-style-type: none"> Adult Education Program Accelerating Opportunities Kansas Program (AO-K) Computer Usage Work Readiness 	✓	✓	✓	✓	✓	✓	✓	✓	Northeast

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations							
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans	Region
Jewish Family Services	<ul style="list-style-type: none"> • JFS Tech Connect Device/Internet access Program • JFS Tech Connect 10 - Week Course • Workshops 	✓		✓					Northeast
Junction City Workforce Center	<ul style="list-style-type: none"> • Career and Skills Assessment • Resume Building • Veteran Services • Kansas Registered Apprenticeship Program • Life and Job Success Workshops • Free public access to computers and wi-fi • Northstar 	✓	✓	✓	✓	✓	✓	✓	Northeast
Kansas Department of Children and Families - Northeast Regional Service Center-	<ul style="list-style-type: none"> • Work Program • Accelerating Opportunity Kansas (AO-K) Career Pathway Program 			✓	✓	✓	✓		Northeast
Kansas Farm Bureau	<ul style="list-style-type: none"> • Rural Kansas Apprenticeship Program (RKAP) 						✓		Northeast
Kansas Online Learning Program	<ul style="list-style-type: none"> • Adult Education • Youth Education 	✓	✓	✓	✓	✓	✓	✓	Northeast
Kansas State School for the Blind	<ul style="list-style-type: none"> • Assistive Technology Program • Career Exploration & Pre-Vocational Skills Training • Online Courses <ul style="list-style-type: none"> - Computer Application - Trainingware - Microsoft Computer Science 				✓				Northeast
Lansing Unified School District 469	<ul style="list-style-type: none"> • 1:1 Technology Initiative 			✓	✓	✓	✓		Northeast

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations								Region
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Veterans		
Leavenworth County Workforce Center	<ul style="list-style-type: none"> • Skills Assessment • Area Labor Market Data • Job search, placement, and training • Mature Working Program • WIOA Adults and Dislocated Workers Program • Reentry Specialized Employment Counseling & Training • Free public access to computers and wi-fi • Northstar 	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Leavenworth Public Library	<ul style="list-style-type: none"> • Digital Literacy Program • ACP application module 	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Manhattan Public Library	<ul style="list-style-type: none"> • Public Computer 	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Manhattan Workforce Center	<ul style="list-style-type: none"> • Youth Adult Programming (Ages 16-24) • Resume Building • Career and Skill Assessment • Kansas Registered Apprenticeship • Life and Job Success Workshops • Free public access to computers and wi-fi • Northstar 	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Mary Cotton Public Library	<ul style="list-style-type: none"> • Free public access to computers and wi-fi 	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Northeast Kansas Community Action Partnership	<ul style="list-style-type: none"> • Digital Literacy & Work Skills Summer Class 	✓		✓	✓	✓	✓		✓	Northeast

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Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations								Region
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans		
Northeast Kansas Educational Service Center	<ul style="list-style-type: none"> • Workshops • Career and Technical Education (CTE) Technical Assistance • Assistive Technology Education Children with Handicaps (ATECH) • ICanConnect • Employment • Migrant Education Program 	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Pottawatomie Wabaunsee Regional Library - Alma Branch	<ul style="list-style-type: none"> • Free public access to computers and wi-fi • Chromebooks and Internet hotspots 	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Pottawatomie Wabaunsee Regional Library - Eskridge Branch	<ul style="list-style-type: none"> • Free public access to computers and wi-fi • Chromebooks and Internet hotspots 	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Pottawatomie Wabaunsee Regional Library - Onaga Branch	<ul style="list-style-type: none"> • Free public access to computers and wi-fi • Chromebooks and Internet hotspots 	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Pottawatomie Wabaunsee Regional Library - St Marys (Headquarters) Branch	<ul style="list-style-type: none"> • Free public access to computers and wi-fi • Chromebooks and Internet hotspots 	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Seneca Free Library	<ul style="list-style-type: none"> • Free public access to computers and wi-fi 	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Southwest Kansas Area Agency on Aging	<ul style="list-style-type: none"> • Older Kansans' Employment Program (OKEP) 	✓			✓					Northeast
TopCity.tech	<ul style="list-style-type: none"> • Device Program • Affordable Device Repairs 	✓	✓	✓	✓	✓	✓	✓	✓	Northeast

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations								
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans	Region	
Workforce Partnership - Johnson - Leavenworth - Wyandotte	<ul style="list-style-type: none"> • JOCO KS Works 3.0 • K-12 Work - Based Learning Program • Mature Worker Program • Retain Worker Program • RespectsWorks Program • Skill Up WYCO • WIOA Adult and Dislocated Workers • Veterans Employment and Training Programs • Carl Perkins Vocational Education • Adult Basic Education • Northstar 	✓	✓	✓	✓	✓	✓	✓	✓	Northeast
Colby Community College - Adult Education Office	<ul style="list-style-type: none"> • Accelerating Opportunities Kansas Program (AO-K) • Technology Skills • Pre-Employment Skills 	✓	✓	✓	✓	✓	✓	✓	✓	Northwest
Colby Workforce Center	<ul style="list-style-type: none"> • Youth Adult Programming (Ages 16-24) • Resume Building • Career and Skill Assessment • Kansas Registered Apprenticeship • Life and Job Success Workshops • Free public access to computers and wi-fi • Northstar 	✓	✓	✓	✓	✓	✓	✓	Northwest	
Goodland Workforce Center	<ul style="list-style-type: none"> • Youth Adult Programming (Ages 16-24) • Resume Building • Career and Skill Assessment • Kansas Registered Apprenticeship • Life and Job Success Workshops • Free public access to computers and wi-fi 	✓	✓	✓	✓	✓	✓	✓	Northwest	

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations								Region
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans		
Greeley County Library	<ul style="list-style-type: none"> Free public access to computers and wi-fi Internet hotspots 	✓	✓	✓	✓	✓	✓	✓	✓	Northwest
Kansas Department of Children and Families - Northwest Regional Service Center	<ul style="list-style-type: none"> Work Program Accelerating Opportunity Kansas (AO-K) Career Pathway Program 			✓	✓	✓	✓	✓		Northwest
LINK Inc.	<ul style="list-style-type: none"> Independent Living Skills Training Kansas Telecommunication Access Program (TAP) 	✓			✓					Northwest
Ness City Public Library	<ul style="list-style-type: none"> Free public access to computers and wi-fi 	✓	✓	✓	✓	✓	✓	✓	✓	Northwest
Northwest Kansas Economic Innovation Center	<ul style="list-style-type: none"> Rural & Remote 			✓				✓		Northwest
Northwest Kansas Educational Service Center	<ul style="list-style-type: none"> Workshops Career and Technical Education (CTE) Technical Assistance Assistive Technology Education Children with Handicaps (ATECH) ICanConnect Employment Migrant Education Program 	✓	✓	✓	✓	✓	✓	✓	✓	Northwest
Northwest Kansas Technical College	<ul style="list-style-type: none"> Adult /Community Education Courses Career/Technical Programs 	✓	✓	✓	✓	✓	✓	✓	✓	Northwest
Cerebral Palsy Research Foundation (CPRF)	<ul style="list-style-type: none"> School of Adaptive Computer Training (SACT) Equipment Fund 				✓					Sedgwick
Create Campaign, Inc.	<ul style="list-style-type: none"> Technical Assistance Culturally - Relevancy Business Training 					✓	✓			Sedgwick
Derby Recreation Commission	<ul style="list-style-type: none"> Public Computer Lab 	✓	✓	✓	✓	✓	✓	✓	✓	Sedgwick

Appendix 3 – Digital Equity Programs

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations								Region
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans		
Goodwill Industries of Kansas Administration & NexStep Alliance	<ul style="list-style-type: none"> • ESL Classes • Citizenship Classes • Digital Skills Training • Career Assistance • Accelerating Opportunity Kansas (A-OK) Program 	✓	✓	✓	✓	✓	✓	✓	✓	Sedgwick
Kansas Department of Children and Families - Wichita Regional Service Center	<ul style="list-style-type: none"> • Work Program • Accelerating Opportunity Kansas (AO-K) Career Pathway Program 	✓	✓	✓	✓	✓	✓	✓	✓	Sedgwick
NextStep Alliance	<ul style="list-style-type: none"> • Adult Education Programs • ESL Classes • Digital Skills Training • Career Assistance 	✓	✓	✓	✓	✓	✓	✓	✓	Sedgwick
School of Adaptive Computer Training (SACT)	<ul style="list-style-type: none"> • Computer training programs • Job training programs 				✓					Sedgwick
The International Rescue Committee (IRC)	<ul style="list-style-type: none"> • Digital Navigators • Digital Literacy classes • ESL Programs • Programs for Refugees / Foreigners Transitioning to the US 			✓		✓	✓			Sedgwick
Topeka Independent Living Resource Center, Inc.	<ul style="list-style-type: none"> • Independent Living Skill Training - Typing & computer training • The Assistive Technology Program/ Northeast Access Site 	✓			✓					Sedgwick
Urban League of Kansas	<ul style="list-style-type: none"> • Public Computer Lab 			✓	✓	✓	✓	✓		Sedgwick
Wichita Indochinese Center (WIC)	<ul style="list-style-type: none"> • Digital Skills Development • ESL Classes 			✓		✓	✓			Sedgwick
Wichita Public Library	<ul style="list-style-type: none"> • Technology Classes • Free public access to computers and wi-fi 	✓	✓	✓	✓	✓	✓	✓	✓	Sedgwick

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations							
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Veterans	Region
Wichita State University	<ul style="list-style-type: none"> American Small Business Development Center Workshops, webinars Community Cybersecurity Education Digital Literacy and Computer Basics Community Education 	✓	✓	✓	✓	✓	✓	✓	Sedgwick
Wichita Work Release Facility (WWRF)	<ul style="list-style-type: none"> Rehabilitation Program for Incarcerated individuals transitioning back to civilian society 		✓						Sedgwick
Wichita Workforce Center	<ul style="list-style-type: none"> Youth Adult Programming (Ages 16-24) Resume Building Career and Skill Assessment Kansas Registered Apprenticeship Life and Job Success Workshops Free public access to computers and wi-fi Northstar 	✓	✓	✓	✓	✓	✓	✓	Sedgwick
Wichita Workforce Center	<ul style="list-style-type: none"> Older Kansans Employment Program (OKEP) Senior Community Service Employment Program (SCSEP) Career & Job skill Training Workshops Assessments WIOA Youth Program Youth Employment Project/HYPE Free public access to computers and wi-fi Northstar 	✓	✓	✓	✓	✓	✓	✓	Sedgwick
Orion Education & Training	<ul style="list-style-type: none"> Professional Development Technology Program Adult Diploma Completion Program Workshops & Training 			✓	✓	✓	✓		Sedgwick

Appendix 3										
Kansas Existing Digital Equity Programs		Covered Populations								
Organization	Type of Program	Covered Populations								Region
		Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans		
Angels in the Attic, Inc.	• Computer Access Center	✓	✓	✓	✓	✓	✓	✓	✓	South Central
Augusta Public Library	• Free public access to computers and wi-fi • Computer Skills Training	✓	✓	✓	✓	✓	✓	✓	✓	South Central
Belle Plaine Unified School District 357	• 1:1 Technology Initiative			✓	✓	✓	✓			South Central
Beyond Barriers	• Employment Services - Computer Training - Job Search Assistance • Independent Living Skills Training - Technical Assistance • Assistive Technology Program(AT) • Telecommunication Access Program (TAP)	✓			✓					South Central
Boys & Girls of Hutchinson	• STEAM Education • Career Programs			✓		✓	✓			South Central
Butler Community College	• Accelerating Opportunities Kansas Program (AO-K) • Adult Education Classes	✓	✓	✓	✓	✓	✓	✓	✓	South Central

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations							Region	
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Veterans		
Butler Workforce Center	<ul style="list-style-type: none"> • Career Assessments • Job Search and Placement Services • Occupational Skills Training • On-the-Job Training • Workforce Development Training • Workforce Preparation Activities • Microsoft Office training • Digital Skill Programs (Online Applications, LinkedIn, Google Careers, IBM SkillBuild) • Alternative Education and GED Courses • Computer Skill Certification Courses • Job for Veterans State Grant Program (JVSG) • Free public access to computers and wi-fi • Northstar 	✓	✓	✓	✓	✓	✓	✓	✓	South Central
Cowley County Workforce Center	<ul style="list-style-type: none"> • Youth Adult Programming (Ages 16-24) • Resume Building • Career and Skill Assessment • Kansas Registered Apprenticeship • Life and Job Success Workshops • Free public access to computers and wi-fi 	✓	✓	✓	✓	✓	✓	✓	✓	South Central
Education Services and Staff Development Association of Central Kansas (ESSDACK)	<ul style="list-style-type: none"> • (No Suggestions) Learning Center • Professional Learning Workshops • Career & Tech Education • Technology Support & Services • Distance Learning 	✓	✓	✓	✓	✓	✓	✓	✓	South Central
Hutchinson Community College - Adult Education Center	<ul style="list-style-type: none"> • Accelerating Opportunities Kansas Program (AO-K) • ESL Classes • Skills Improvement Program 	✓	✓	✓	✓	✓	✓	✓	✓	South Central

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations							Region	
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans		
KANSASWORKS Hutchinson	<ul style="list-style-type: none"> • Career Assessments • Job Search and Placement Services • Occupational Skills Training • On-the-Job Training • Workforce Development Training • Workforce Preparation Activities • Free public access to computers and wi-fi • Northstar 	✓	✓	✓	✓	✓	✓	✓	✓	South Central
Newton Public Library	<ul style="list-style-type: none"> • Free to Use Public Computer Station • Free Public Wi-Fi 	✓	✓	✓	✓	✓	✓	✓	✓	South Central
Peabody Township Library	<ul style="list-style-type: none"> • Free public access to computers and wi-fi 	✓	✓	✓	✓	✓	✓	✓	✓	South Central
South Central Kansas Library System	<ul style="list-style-type: none"> • Technology Consulting Services • Continuing Education • Free public access to computers and wi-fi 	✓	✓	✓	✓	✓	✓	✓	✓	South Central
South Central Kansas Special Education Cooperative	<ul style="list-style-type: none"> • Assistive Technology • Life Skill Program 				✓					South Central
Southeast Kansas Independent Living (SKIL)	The Assistive Technology Program/ South Central Access Site	✓			✓					South Central
Turon Community Library	<ul style="list-style-type: none"> • Free public access to computers and wi-fi • Computer Skills Training • ACP assistant program 	✓	✓	✓	✓	✓	✓	✓	✓	South Central
Whitewater Memorial Library	<ul style="list-style-type: none"> • Free public access to computers and wi-fi 	✓	✓	✓	✓	✓	✓	✓	✓	South Central

Appendix 3 – Digital Equity Programs

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations								Region
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans		
Winfield Public Library	<ul style="list-style-type: none"> • EBSCO - Learning Express - Job & Career Accelerator - Computer & Internet Basics - Microsoft Windows & software (Word, Excel, PowerPoint, etc.) • Universal Class • Free public access to computers and wi-fi 	✓	✓	✓	✓	✓	✓	✓	✓	South Central
Fort Scott Community College	<ul style="list-style-type: none"> • Adult Education Classes • Computer Skill Certificate • Kansas Work Ready certificate. 	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Howard City Library	<ul style="list-style-type: none"> • Free public access to computers and wi-fi 	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Independence Inc. ADA Computer Lab	<ul style="list-style-type: none"> • Public Computer Lab 	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Kansas Department of Children and Families - Southeast Regional Service Center	<ul style="list-style-type: none"> • Work Program • Accelerating Opportunity Kansas (AO-K) Career Pathway Program 	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
KANSASWORKS Chanute	<ul style="list-style-type: none"> • Career Assessments • Job Search and Placement Services • Occupational Skills Training • On-the-Job Training • Workforce Development Training • Workforce Preparation Activities • Free public access to computers and wi-fi • Northstar 	✓	✓	✓	✓	✓	✓	✓	✓	Southeast

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations								Region
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans		
KANSASWORKS Independence	<ul style="list-style-type: none"> Career Assessments Job Search and Placement Services Occupational Skills Training On-the-Job Training Workforce Development Training Workforce Preparation Activities Free public access to computers and wi-fi 	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Louisburg Library	<ul style="list-style-type: none"> Free public access to computers and wi-fi Device Checkout Job & Career Assistance 	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
My Father's House	<ul style="list-style-type: none"> Life Skill Classes 			✓			✓			Southeast
Neosho County Community College	<ul style="list-style-type: none"> Adult Education Classes Accelerating Opportunities Kansas Program (AO-K) 	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Paola Adult Education Center	<ul style="list-style-type: none"> Accelerating Opportunities Kansas Program (AO-K) Microsoft Certification Classes Beginning Computer Classes 	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Paola Free Library	<ul style="list-style-type: none"> EBSCO - Learning Express - Job & Career Accelerator - Computer & Internet Basics - Microsoft Windows & software (Word, Excel, PowerPoint, etc.) • Public computers 	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Resource Center for Independent Living	<ul style="list-style-type: none"> Independent Living Skills Training - Technology Training - Employment Services 	✓			✓					Southeast
Southeast Kansas Independent Living (SKIL)	<ul style="list-style-type: none"> Independent Living Skills Training • Assistive Technology for Kansans (ATK) • Assistive Technology Program (AT) 	✓			✓					Southeast

Appendix 3 – Digital Equity Programs

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations								
Organization	Type of Program	Covered Populations								Region
		Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans		
Southeast KANSASWORKS Emporia Workforce Center	<ul style="list-style-type: none"> • Career Assessments • Job Search and Placement Services • Occupational Skills Training • On-the-Job Training • Workforce Development Training • Workforce Preparation Activities • Free public access to computers and wi-fi • Northstar 	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Southeast Kansasworks Paola	<ul style="list-style-type: none"> • Career Assessments • Job Search and Placement Services • Occupational Skills Training • On-the-Job Training • Workforce Development Training • Workforce Preparation Activities • Free public access to computers and wi-fi 	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Southeast KANSASWORKS Pittsburg	<ul style="list-style-type: none"> • Career Assessments • Job Search and Placement Services • Occupational Skills Training • On-the-Job Training • Workforce Development Training • Workforce Preparation Activities • Transportation, Childcare, Financial Assistance • Alternative Education and GED Courses • Free public access to computers and wi-fi • Northstar 	✓	✓	✓	✓	✓	✓	✓	✓	Southeast

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations								Region
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Veterans		
Sumner County Workforce Center	<ul style="list-style-type: none"> • Career Assessments • Job Search and Placement Services • Occupational Skills Training • On-the-Job Training • Workforce Development Training • Workforce Preparation Activities • Free public access to computers and wi-fi 	✓	✓	✓	✓	✓	✓	✓	✓	Southeast
Dodge City Community College - Adult Learning Center	<ul style="list-style-type: none"> • ESL Classes • Accelerating Opportunities Kansas Program (AO-K) • Computer and Technology services 	✓	✓	✓	✓	✓	✓	✓	✓	Southwest
Garden City Career Connection Academy	<ul style="list-style-type: none"> • Digital Skills • Workplace Literacy • Accelerating Opportunities Kansas Program (AO-K) • Adult Basic Education Program • Integrated Digital English Acceleration (I-DEA) Program 	✓	✓	✓	✓	✓	✓	✓	✓	Southwest
Garden City Public Schools	<ul style="list-style-type: none"> • Career & Technical Education (CTE) • 1:1 Technology Initiative 			✓	✓	✓	✓			Southwest
Kansas Department of Children and Families - Southwest Region Service Center	<ul style="list-style-type: none"> • Work Program • Accelerating Opportunity Kansas (AO-K) Career Pathway Program 	✓	✓	✓	✓	✓	✓	✓	✓	Southwest
KANSASWORKS Dodge City	<ul style="list-style-type: none"> • Career Assessments • Job Search and Placement Services • Occupational Skills Training • On-the-Job Training • Workforce Development Training • Workforce Preparation Activities • Free public access to computers and wi-fi 	✓	✓	✓	✓	✓	✓	✓	✓	Southwest

Appendix 3 – Digital Equity Programs

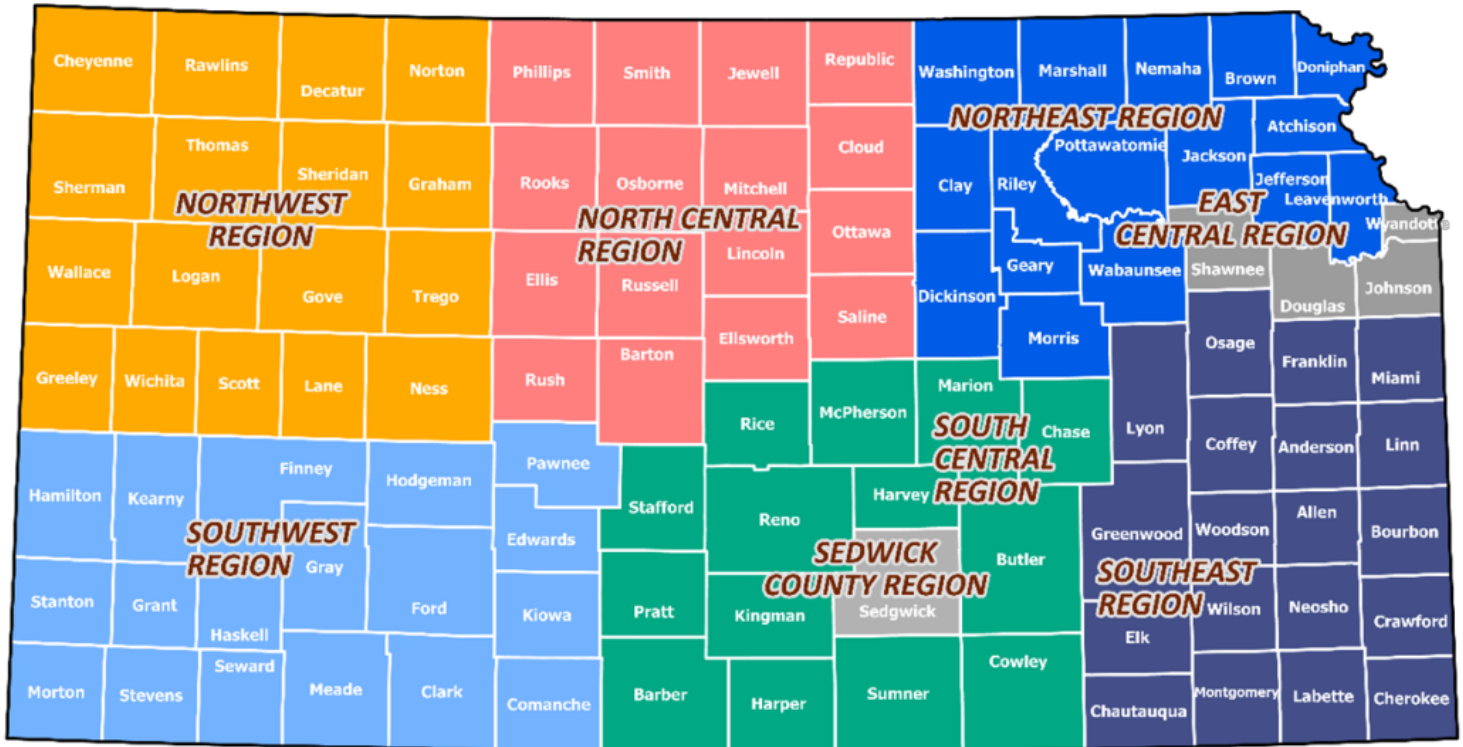
Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations								Region
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans		
KANSASWORKS Garden City	<ul style="list-style-type: none"> • Career Assessments • Job Search and Placement Services • Occupational Skills Training • On-the-Job Training • Workforce Development Training • Workforce Preparation Activities • Free public access to computers and wi-fi • Northstar 	✓	✓	✓	✓	✓	✓	✓	✓	Southwest
Liberal Unified School District 480	<ul style="list-style-type: none"> • Provides Technology Training 			✓	✓	✓	✓			Southwest
Southwest Kansas Library System	<ul style="list-style-type: none"> • Continuing Education and Training • Workshops • Automation and Technology Consulting 	✓	✓	✓	✓	✓	✓	✓	✓	Southwest
Connect All	<ul style="list-style-type: none"> • Device Program • Digital literacy training 	✓	✓	✓	✓	✓	✓	✓	✓	Statewide
Connecting for Good	<ul style="list-style-type: none"> • Community Technology Centers • Free wi-fi networks covering three housing facilities • Mobile computer lab • Digital life skills classes • Low-cost refurbished PCs 	✓	✓	✓	✓	✓	✓	✓	✓	Statewide
EBSCO Express Learning	<ul style="list-style-type: none"> • Computer Skills Training • Career & Test Prep Courses • Career Development Resources 	✓	✓	✓	✓	✓	✓	✓	✓	Statewide
Goodwill Digital Skills Mobile Training Center	<ul style="list-style-type: none"> • Learn IT Information Technology Lab • Digital Skills Training 	✓	✓	✓	✓	✓	✓	✓	✓	Statewide
Human-I-T	<ul style="list-style-type: none"> • Computer and Internet Training • Tech Support • Internet Access Support Program • Human-I-T Online Store - Low-cost devices & Internet 	✓	✓	✓	✓	✓	✓	✓	✓	Statewide

Appendix 3 – Digital Equity Programs

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations								Region
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Veterans		
Kansas Department of Administration	<ul style="list-style-type: none"> • Comprehensive database of skills including technology skill training • On-the-Job Training (OJT) and Apprenticeship Program • Military educational and job training with current civilian workplace needs • State of Kansas Internship Program 	✓	✓	✓	✓	✓	✓	✓	✓	Statewide
Kansas Department of Children and Family Services	<ul style="list-style-type: none"> • Work Program • Accelerating Opportunity Kansas (AO-K) Career Pathway Program 	✓	✓	✓	✓	✓	✓	✓	✓	Statewide
Kansas State University	<ul style="list-style-type: none"> - K-State Research and Extension Office - Professional Development and Training - Adult Development and Aging Programming - Assistive Technology Program • K-State Aerospace & Technology Campus Fleet 	✓	✓	✓	✓	✓	✓	✓	✓	North Central
Lifeline Program	<ul style="list-style-type: none"> • Provides Discounts for monthly Phone and Internet Services 			✓						Statewide
National Association for the Advancement of Colored individuals (NAACP) - Kansas Chapter	<ul style="list-style-type: none"> • NAACP Empowerment Program - Technical Assistance • Workshops & Training classes 			✓		✓				Statewide
Network Kansas	<ul style="list-style-type: none"> • Growing Kansas Businesses 			✓			✓			Statewide
PCs for People	<ul style="list-style-type: none"> • Digital Skills Training • Affordable Repair 	✓	✓	✓	✓	✓	✓	✓	✓	Statewide
The University of Kansas- Assistive Technology for Kansans (KS TAP) Telecommunications Access Program	<ul style="list-style-type: none"> • Provides specialized equipment 	✓		✓	✓					Statewide

Appendix 3 Kansas Existing Digital Equity Programs		Covered Populations								Region
Organization	Type of Program	Aging Individuals	Incarcerated Individuals	Low-Income Households ²	People with Disabilities	People with Language Barriers	Racial/Ethnic Minority Members	Rural Inhabitants	Veterans	Region
United Food and Commercial Workers International Union (UFCW)	• Workforce Essential Courses	✓		✓	✓	✓	✓	✓	✓	Statewide
Veteran Affairs	• Readiness and Employment (VR&E)								✓	Statewide
DigitalLearn.org	<ul style="list-style-type: none"> • Internet basics • Email basics • Online safety • Computer basics • Microsoft products basics • Job skills basics - creating resumes, online job search, applying for jobs • Video conferencing basics • Using a Mobile Device • The Affordable Connectivity Program Basics 	✓	✓	✓	✓	✓	✓	✓	✓	Virtual
Galvanize	• Coding Bootcamp - (VET TEC) Program								✓	Virtual

Kansas Counties and Economic Development Districts



East Central

- Douglas
- Johnson
- Shawnee
- Wyandotte

North Central

- Barton
- Cloud
- Ellis
- Ellsworth
- Jewell
- Lincoln
- Mitchell
- Osborne
- Ottawa
- Phillips
- Republic
- Rooks
- Rush
- Russell
- Saline
- Smith

Northeast

- Atchison
- Brown
- Clay
- Dickinson
- Doniphan
- Geary
- Jackson
- Jefferson
- Leavenworth
- Marshall
- Morris
- Nemaha
- Pottawatomie
- Riley
- Wabaunsee
- Washington

Northwest

- Cheyenne
- Decatur
- Gove
- Graham
- Greeley
- Lane
- Logan
- Ness
- Norton
- Rawlins
- Scott
- Sheridan
- Sherman
- Thomas
- Trego
- Wallace
- Wichita

Sedgwick Region

- Sedgwick

South Central

- Barber
- Butler
- Chase
- Cowley
- Harper
- Kingman
- Marion
- McPherson
- Pratt
- Stafford
- Sumner
- Reno
- Rice

Southeast

- Allen
- Anderson
- Bourbon
- Chautauqua
- Cherokee
- Coffey
- Crawford
- Elk
- Franklin
- Greenwood
- Labette
- Linn
- Lyon
- Miami
- Montgomery
- Neosho
- Osage
- Wilson
- Woodson

Southwest

- Clark
- Comanche
- Edwards
- Finney
- Ford
- Grant
- Gray
- Hamilton
- Haskell
- Hodgeman
- Kearny
- Kiowa
- Meade
- Morton
- Pawnee
- Stanton
- Stevens



KANSAS BROADBAND ROADSHOW



Digital Equity in Kansas

Kansas Department of Commerce
Office of Broadband Development | May 2023

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Disclaimer

This study was conducted by the PPMC at Wichita State University. The PPMC is an independent research body unaffiliated with the Kansas Department of Commerce, Kansas Office of Broadband Development. This report was prepared by the research team and data collected from external sources. PPMC's findings are based on assumption of data accuracy received from internal and external sources. The findings represent the views, opinions and conclusions of the research team alone. The report does not express the official or unofficial policy of Wichita State University.

Executive Summary



The Kansas Office of Broadband Development (KOBD) was established in 2020 to help ensure all Kansans have the opportunity to live, work, learn, and compete in a global economy by improving universal access to quality, affordable, and reliable broadband.

The information gathered in this report is intended to support the development of the KOBD's State of Kansas Digital Equity Plan, which will aim to ensure people have access and skills to benefit from digital technology. The Public Policy and Management Center (PPMC) at Wichita State University supported KOBD by providing project management, facilitation of statewide stakeholder engagement to solicit resident feedback on digital equity, logistical and strategic support for stakeholder engagement, and a statewide survey. From inception to delivery of the Digital Equity report, this project occurred between January 26, 2023, and May 15, 2023.

Project Approach

The approach of the project sought stakeholder input in a three-step process including:

1. On-site facilitated community listening sessions (Roadshow)
2. Statewide digital survey
3. Virtual focus groups with organizations representing underserved groups (Covered Populations)

KOBD identified access and inclusion as a priority for the project; PPMC supplied translation services to eight roadshow events and offered accommodations for registrants as needed.

Challenges

Those most impacted by lack of affordable, dependable internet access were students, low-income families, businesses, older adults, agriculture, those who work from home, nonnative native English speakers, emergency services, and the disabled. The largest concern regarding digital equity for Roadshow participants was lack of access to the internet in their homes. Those who live in rural areas of Kansas are adversely affected by the lack of broadband access and many voiced feeling “left behind.” This impedes access to education, jobs, and basic health services. Without reliable broadband access, older adults and the disabled cannot access telehealth and mental health services. A community that does not have reliable, affordable broadband will likely not grow, which affects property value and economic growth. This is often coupled with lack of cell phone service, causing rural inhabitants to feel vulnerable and without essential safety services. At every Roadshow location, participants noted the inaccuracy of what ISP providers claim to cover compared to their reality of slow connection speeds and intermittent connectivity. The inaccuracies of coverage maps affect rural populations most significantly.

There is a lack of knowledge regarding the use of basic computer skills for older populations and those with language barriers. Basic literacy skills are needed especially in rural communities. Libraries across the State offer computer literacy training, though the turnout is generally low. The need for reliable devices can be addressed in conjunction with computer literacy. Though feedback suggests that this need pales in comparison with the need for fiber and internet access across the State. FCC maps are not accurate and the formal process to “challenge the map” is hard to navigate.

Champions

Libraries, urban and rural, remain the champions of the community, providing resources, internet access, and training for communities across Kansas. Kansas State Extension offices find ways to connect youth and older adults to necessary resources. The Farm Bureau is advocating for growers and producers across the State. As this is a

grassroots effort, local champions were found in many communities. When possible, these names were identified to the KOBD staff for further discussion.

Opportunities

Jade Piros De Carvalho often refers to the work of installing underground fiber optic cable across the State of Kansas (through KOBD) as “our generation's moonshot.” The PPMC asked focus group participants to imagine their community as though broadband challenges were solved.

“What is possible in your community?”

Access to the global economy	No crime	Lives become more meaningful and purposeful	Civic Engagement
Unlimited access to education	Small towns become more marketable to new residents	Increased productivity and efficiency	Access for older adults and all ages groups
Access to arts and culture	Cure isolation	Age in place	Better for the environment – use less gas
Downtown storefronts filled	Access to health services	Increase in home values	Increase workforce training and opportunity
Great equalizer for the underserved	Attract and retain the next generation	Maintaining schools and hospitals	Public safety and real time alerts for weather related events
Business attraction	Participation in the Global Economy	Work from home option	Economic development

Roadshow

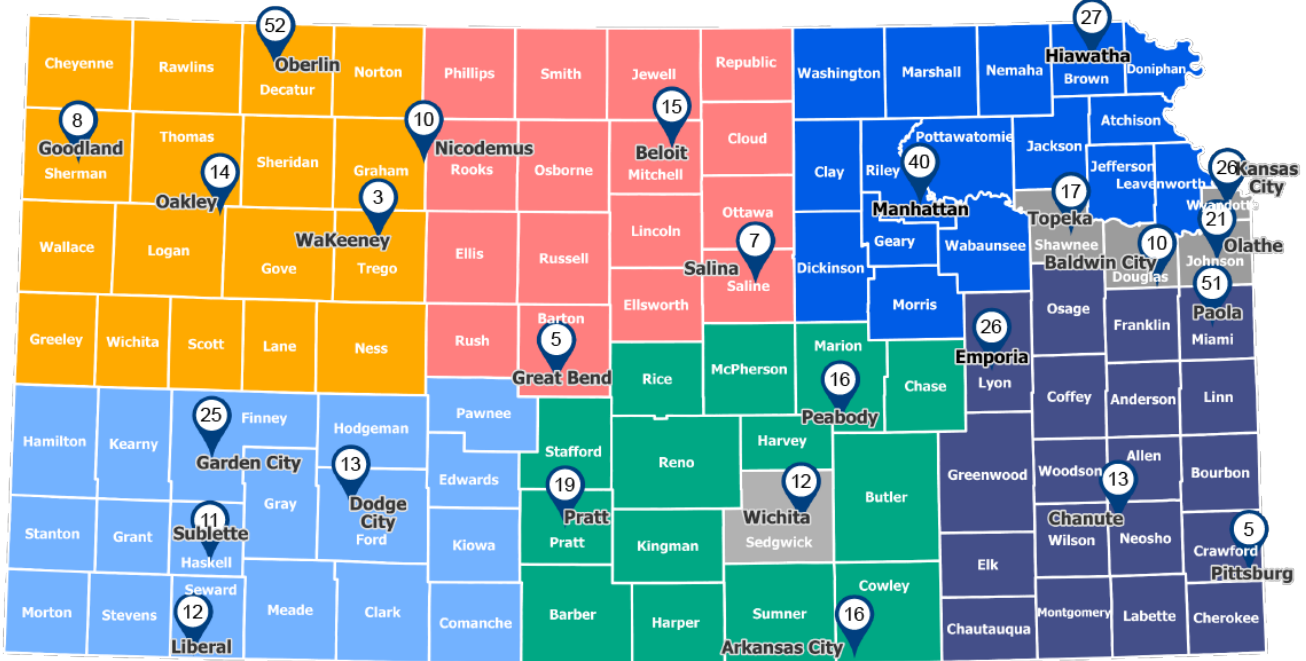


The Public Policy and Management Center planned, executed, and delivered 26 statewide Roadshow focus groups across Kansas between February 14 and May 4. PPMC used the following channels for outreach marketing to local networks to ensure robust participation.

Roadshow marketing included local and regional outreach with the below agencies:

- Lions, Rotary, & Kiwanis Clubs
- Kansas Hispanic, Latino American Affairs Commission
- League of Women Voters
- Girl Scouts
- Latest area employers
- Community colleges, universities
- K-State extension offices
- Local utilities
- Local housing authority
- Local community foundation
- Local school district
- Farm bureau
- Local print media
- Local libraries
- Local chambers of commerce
- Senior services and senior centers
- United way
- Goodwill
- City and county managers
- Social media
- Economic development agencies
- Public information officers
- Chief information officers
- Local museums & Kansas Museum Association
- Salvation Army

Focus Groups were designed by the PPMC to maximize engagement and data collection. Roadshow locations were designated by The Kansas Office of Broadband Development. Attendance numbers are shown on the map below:



<i>Northwest</i>	<i>North Central</i>	<i>East Central</i>	<i>Northeast</i>
Apr. 4 - Oberlin	Mar. 9 - Beloit	Mar. 22 - Topeka	Feb. 28 - Manhattan
Apr. 5 - Oakley	Mar. 9 - Great Bend	Apr. 10 - Baldwin City	Mar. 7 - Hiawatha
Apr. 5 - Goodland	Apr. 19 - Nicodemus	Apr. 11 - Kansas City	
Apr. 19 - WaKeeney	May 4 - Salina	Apr. 13 - Olathe	

<i>Southwest</i>	<i>South Central</i>	<i>Wichita</i>	<i>Southeast</i>
Feb. 22 - Dodge City	Feb. 22 - Pratt	Mar. 23 - Wichita/ Sedgwick County	Feb. 15 - Emporia
Mar. 27 - Garden City	Feb. 23 - Peabody		Mar. 2 - Chanute
Mar. 28 - Sublette	Apr. 25 - Arkansas City		Mar. 2 - Pittsburg
Mar. 28 - Liberal			Apr. 13 - Paola

Each on-site Roadshow delivery followed the same process to ensure continuity. During each Roadshow event, The Kansas Office Of Broadband Development presented

information regarding the statewide digital equity plan and resources available to participants. The PPMC followed with a focus group of six questions. Data gathered from the focus group participants is found below by specific regions and communities.

Northwest Region

This region includes Oberlin, Oakley, Goodland, and WaKeeney, Kansas.

Northwest Region Highlights

- **Oberlin**: Gateway Civic Center is an asset, Library has computers, internet, 3D printer and classes. Starlink, a satellite internet service provider developed by SpaceX, enables rural residents to have internet access. School is teaching students how to use devices which is a communal benefit.
- **Oakley**: Most people in town have a consistent connection if they have service. Subsidies are available and an opportunity to identify people in covered populations like the older adults who can be served better.
- **Goodland**: Through innovation, investments, and partnerships, the city is ahead of other communities. There are options for ISPs in Goodland only. The library, Northwest Kansas Technical College, and public schools are community leaders in technology.
- **WaKeeney**: Fiber laid throughout the community and serviced by Nex-Tech

Northwest Region Challenges

The Northwest region of Kansas faces unique digital broadband challenges due to its rural and sparsely populated terrain. The region is characterized by vast farmlands and remote communities that are often located far from telecommunication infrastructure.

Broadband challenges include:

- Businesses (i.e., remote workers) are impacted by the inability to scan and transmit documents and the loss of potential businesses because of the inability to have virtual meetings.
- The older adults often feel alone and disconnected.

- Emergency services (i.e., weather emergency communications, response times, hospitals) are negatively impacted.
- Economic impact comes in many forms as citizens must go to the library to fill out job applications, debit/credit card machines lack service, and online business economy has limited access.
- Churches and faith-based communities were impacted especially during COVID by a lack of tech know-how for services.

Many residents and businesses in the region have limited access to high-speed internet services, which negatively impacts their economic growth and quality of life.

Furthermore, the region's extreme weather conditions, such as severe storms and tornadoes, can damage telecommunication infrastructure, leading to prolonged service disruptions. These challenges have made it difficult to bridge the digital divide in the region and improve access to critical broadband services.

Organizations for Follow up in Northwest Region

- Oberlin: Gateway Civic Center, library, schools, Starlink
- Oakley: Northwest Kansas Educational Service Center, Buffalo Bill Cultural Center
- Goodland: Library, Northwest Kansas Technical College
- WaKeeney: Library, McDonalds, Dairy Queen, post office, schools, Bird City Housing Authority, Nex-Tech

North Central Region

The North Central region includes Beloit, Great Bend, Nicodemus, and Salina, Kansas.

North Central Region Highlights

Through the efforts of the Farm Bureau, there was a widespread coordinated effort to challenge the coverage maps and elevate the distinction between a coverage map and a marketing map in Beloit. There is also collaboration among ISPs in the region and the

North Central Regional Planning Commission. The North Central Regional Planning Commission (NCRPC) is responsible for facilitating and coordinating regional planning and development efforts within its jurisdiction. As part of this role, the NCRPC collaborates with internet service providers (ISPs) to expand broadband access and improve connectivity in rural areas. The NCRPC helps identify areas with limited broadband access, works with ISPs to develop solutions, and assists with funding and grant applications to support broadband infrastructure projects. The NCRPC aims to promote economic growth, enhance quality of life, and improve access to essential services in rural communities. Another asset in the region is the Dane G. Hansen Foundation, which awards community grants and scholarships to provide opportunities and improve the quality of life in 26 counties in Northwest Kansas.

- Beloit: There is fiber access within city limits and in some surrounding rural communities the schools are proactive in helping families get connected, and there is coordinated collaboration with entities like the North Central Regional Planning Commission.
- Great Bend: Schools, specifically USD 428, have the best connection in the community and host parent nights and tech day initiatives. Local businesses, like a local coffee shop in Ellsworth, have free public WIFI.
- Nicodemus: The community center has WIFI but with limited range outside of the center. The local ISP Nex-Tech, which is the only provider that serves the area, is very responsive and a great community partner.
- Salina: The city has in-town service, but it caters primarily to the more affluent neighborhoods, less/uneven coverage in lower income areas. Abilene is including fiber in their new housing development builds. Ada, Kansas has a wireless system thanks to North Central Kansas Community Network (NCKCN), a nonprofit private organization that currently serves 14 communities within North Central Kansas with High-speed Fixed Wireless internet.

North Central Region Challenges

North Central Kansas faces several challenges in terms of digital broadband connectivity. Students, lower- and middle-income families, businesses, older adults,

farmers, those who work from home, nonnative English speakers, emergency services, disabled are all affected by lack of digital equity. One of the primary issues is the lack of infrastructure, as many rural areas lack the necessary equipment and fiber-optic cables to support high-speed internet. This leads to slow and unreliable connections, hindering access to online resources such as education and telehealth services. There is a struggle in the rural areas (even as close as five miles outside of Salina for example) to have connectivity at all. In rural Dickerson County students have no access in their homes and lack cell phone service. Additionally, the cost of broadband services is often prohibitive for low-income households, exacerbating the digital divide. Finally, the limited competition among internet service providers in the area further limits the options available for consumers, making it difficult for them to find affordable and reliable broadband services.

Organizations for Follow up by region

- **Beloit:** Kansas Farm Bureau, North Central Regional Planning Commission, Hansen Foundation
- **Great Bend:** Barton Community College, USD 428, USD 431, Southwest Kansas Area Agency on Aging, Golden Belt Telephone (GBT Communications) Association Inc, Kansas WorkforceONE
- **Nicodemus:** Nex-Tech/Nex-Tech Wireless, Nicodemus Township Hall/Visitor Center, A.M.E Church
- **Salina:** NCKCN - North Central Kansas Community Network, Nex-Tech, Library, Senior Center, K-State Aerospace & Tech College, Abilene School District

East Central Region

This region includes Topeka, Baldwin City, Kansas City, Olathe, Kansas.

East Central Region Highlights

- **Topeka:** The city has strong collaboration among organizations addressing broadband challenges and more support is needed for these local providers. The city could offer public connection points in public open spaces like parks.

- Baldwin City: Libraries are revitalized, fiber has reached the south end of Baldwin City, gaps in the fiber are being filled by wireless; Clearwave is a telecommunications company based in Baldwin City that offers high-speed internet, digital phone, and TV services to residential and business customers in the area. In the digital broadband space, Clearwave's services play a crucial role in connecting people and businesses to the internet and enabling them to access the vast array of digital resources available online.
- Kansas City: Fiber infrastructure is strong due to initiatives like Google fiber. Libraries can leverage resources to close the digital divide for covered populations like under-resourced and non-English speakers.
- Olathe: The active nonprofits in this community provide extensive resources to the underserved. Using the community access of these nonprofits could further uncover what covered populations in the Johnson County area really need.

East Central Region Challenges

The East Central Kansas Region faces unique digital broadband challenges despite containing more urbanized areas. The region's digital infrastructure has struggled to keep up with the rapidly growing population, leading to slow internet speeds and limited access to high-speed broadband. Many rural areas in the counties also lack adequate broadband access due to inadequate infrastructure and low population density throughout the counties. The COVID-19 pandemic has further highlighted these challenges as many residents have had to rely on remote work, online education, and telehealth services. Also negatively impacted during the pandemic were older adults, veterans, homeless populations, homeschoolers, students, families, under-resourced and marginalized communities with nonnative populations, and people who lack digital skills. The cost of expanding broadband services for these populations is high, and there is a lack of competition among internet service providers, leading to limited options for residents. These challenges have hindered the region's ability to fully participate in the digital economy and have highlighted the need for increased investment in digital infrastructure.

Organizations for Follow up in East Central Region

- Topeka: TSC Get Digital, K-State Research & Extension - Shawnee Co., Topeka & Shawnee County Public Library, City of Topeka: Chief Diversity Equity and Inclusion Office, Washburn Tech East, Washburn, IBSA, Inc.
- Baldwin City: Baker University, Clearwave Fiber, RG Fiber
- Kansas City: Mid-America Regional Council (MARC), KC Digital Drive, KCKPS, Essential Families, Youth Entrepreneur Exchange, Latinx Ed. Cooperation, Goodwill, KC Coalition for Digital Inclusion
- Olathe: Libraries, Jewish Family Services, school districts, community colleges
- Catholic Charities, Department of Aging, Mental Health, and Environment, Parks and Rec., Center of Grace, Latinx Ed. Cooperation

Northeast Region

This region includes Hiawatha and Manhattan, Kansas.

Northeast Region Highlights

- Hiawatha: These are strong communities with committed, local ISPs Several advantages were noted:
 - The Rainbow (ISP) distributes information and is willing to work with local businesses.
 - There are community hot spots in parks and recreation areas.
- Manhattan: As a university town, Manhattan has man advantages:
 - Good connection within city limits
 - Fort Riley and Kansas State University are listed as assets.
 - Competition between ISPs creates good choices and competition for this area
 - Free public WIFI and a strong public school system with 1:1 device for students is noted asset
 - Twin Valley is running fiber in this area
 - WTC is championed for being an asset to the community as an ISP

Northeast Region Challenges

Residents in and around Hiawatha note the local economy depends upon agriculture. Lack of access to dependable, affordable broadband in the rural areas prevents the economy from growing and hinders economic development. One local business owner who has locations in several small towns notes that unless connectivity improves, the offices that employ rural residents will be forced to close. Residents cannot work from home, and this prohibits economic growth. The local hospitals have trouble getting emergency services due to lack of dependable GPS mapping. A participant noted an incident when a telemed helicopter refused to land for emergency services because of lack of location services. Improved access and equity of rural broadband is possibly the singular most critical issue that businesses and residents face in Northeast Kansas. One resident said, "Without better access and infrastructure, we will continue to lose population, businesses, and many of our local communities."

Challenges for Manhattan Area Include:

- Lack of access to telehealth for the older adults, especially in rural areas
- Failure of broadband connection in inclement weather
- Rural expansion requires collaborative efforts, public private partnerships, and city and county leadership
- Lack of options to work from home outside of Manhattan with inconsistent internet and cell connection

Organizations for Follow up in Northeast Region

- Hiawatha: Nemaha County Community Health Workers, Brown County Community Health Workers, and Donovan City Library
- Manhattan: WTC, Blue Valley both laying fiber

Southwest Region

This region includes Dodge City, Garden City, Sublette, and Liberal, Kansas.

(Note: Translation services were provided for all of this region's roadshow locations.)

Southwest Region Highlights

This Southwest Region is characterized by a growing Hispanic population. Libraries, K-State Extension Offices, and community colleges are all community assets in these areas.

- Dodge City: There are collaborative partnerships within the city/counties that focus on underserved areas and serving covered populations by working with the Unified School Districts (USDs) and entities like Dodge City Community College - Adult Learning Center (dc3). There is also a robust public library system.
- Garden City: Multiple service providers and mix of tech in the area is beneficial. Public libraries offer access to devices and internet free of charge.
- Sublette: Robust library services including help with technology are an asset. Free access points (i.e., high school parking lot and library) are critical. Local ISP providers are willing community partners.
- Liberal: EPIC Touch offers broadband grants, which have given sections of town good service. Local companies with vested interest in the community have great impact. USD 480 gives Chromebooks to students.

Southwest Region Challenges

The Southwest Kansas region faces unique digital broadband challenges due to its rural and remote location. Broadband challenges impact rural communities, schools, and teachers (during COVID, students sat in the library parking lot to access the internet), employees working from home, older adults, small business owners, colleges, retail stores, and doctors' offices. All communities are impacted by weather, which derails service. The area has a low population density, making it unattractive for internet service providers (ISPs) to invest in infrastructure. The terrain is also a challenge, with a lot of flat land and few natural features to attach cables. Additionally, extreme weather conditions such as tornadoes and blizzards disrupt communication infrastructure, leading to frequent outages. The lack of reliable high-speed internet access affects not only residents but also businesses and farmers who need to stay connected to the global market.

Organizations for Follow up in Southwest Region

- Dodge City: Dodge City Community College - Adult Learning Center (dc3), K-State Extension Office - Ford County Extension, Dodge City Public Library, Kansas Hispanic & Latino American Affairs Commission (KHLAAC), United Food and Commercial Workers District Union Local 2
- Garden City: Garden City Public Library, Garden City Community College, Southwest Research: K-State Extension Center
- Sublette: Southwest Plains Regional Service Center Libraries
- Liberal: Seward County Community College, Libraries, EPICTOUCH

Southcentral Region

The southcentral region includes Arkansas City, Peabody, and Pratt, Kansas.

Southcentral Region Highlights

Southcentral Kansas includes rural areas often with little to no service. Grant availability allows funding opportunities otherwise impossible. These communities are tight knit, readily supporting one another. Competition among ISPs has begun to cut the cost and provide choices, though there is a long way to go. Additional funding has provided more incentives and investments.

- Arkansas City: USD 470 provides adult education classes. Orion Education in Winfield sells refurbished devices.
- Peabody: TCC network, a multicounty cooperative for service, is an asset. More options for providers in the area are needed. Grants from KOBD have helped. Small TV providers are working on fiber. USD 398 provides good broadband connection for students at school.
- Pratt: Increased incentives for service providers are needed. Library is assisting by offering computer literacy classes.

Southcentral Region Challenges

The underserved residents of this region include older adults, farmers, rural homeowners, low-income families, and homeless populations whose access to employment, healthcare, education, and basic resources correlate to lack of connectivity. Noted concerns by this region include lack of civic engagement without increased access to social media and other communication platforms, especially for older adults in rural areas. However, this group may not see the need for digital literacy to improve connection and reduce isolation. Lastly, the lack of access or slow and intermittent access is no longer acceptable in today's economy and this region is frustrated. ISPs also tend to be territorial, further limiting access and affordability.

- **Arkansas City:** This college town notes a brain drain because of lack of viable connectivity in Arkansas City and in the surrounding region. College students sit in hallways on campus to complete homework due to lack of internet access in their homes. Rural residents emphasized a lack of reliable and affordable internet connection in their homes affecting students. Older adults discuss increased isolation without connection via social media, emails and other. Cell phone coverage is equally lacking in this area.
- **Peabody:** Peabody and the nearby town of Burns lack broadband. Access to emergency services is compromised because the GPS maps don't work for emergency vehicles, creating dangerous conditions for rural residents. The weather can cause spotty internet connection for those who have access at all. Parents of school aged children note the schools use social media to communicate with families, which causes those without connectivity to feel out of the loop. Weather related outages are also a concern.
- **Pratt:** Time spent for rural inhabitants waiting for slow downloads and buffering was a particular frustration to this group.

Organizations for Follow up in the Southcentral Region

- **Arkansas City:** Career tech program at Winfield high school, Cowley Community College Golden Tiger Program for older adults, Angels in the Attic (nonprofit),

COPE project (health and digital access), Eagles Nest, USD 470 adult tech classes, Orion Education

- Peabody: TEEN network in school, Peabody Librarian
- Pratt: Local community college, library, local small ISPs helpful and knowledgeable

Wichita/Sedgwick County Region

This area encapsulates Wichita and Sedgwick County, Kansas.

Wichita/Sedgwick County Region Highlights

Some highlights elevated in the Wichita region were the SNAP/food pantry, legal aide, USD259 providing tech and hotspots to students at home, the robust and evolving library network, immigrant assistance programs, applying for jobs using devices, receiving assistance and free WIFI, and youth with knowledge.

Wichita/Sedgwick County Region Challenges

Wichita faces unique digital broadband challenges due to its urban geography and socioeconomic factors. While high-speed internet infrastructure is available in most areas, the cost of access can be prohibitive for low-income households. The digital divide is exacerbated by the widening education gap for students without in-home access. Also left behind are older adults unfamiliar with technology and/or devices. Low income, underserved groups, and marginalized communities are at greater risk, as well as people with disabilities. Rural communities are also affected by gaps or lack of reliable and affordable coverage the farther you get away from the urban core. This digital divide affects access to education, healthcare, and job opportunities, exacerbating existing inequalities. Furthermore, the pandemic has highlighted the importance of reliable and affordable broadband access for remote work and online learning, but many households lack the necessary infrastructure and equipment. Addressing these challenges requires a combination of public and private investment in broadband infrastructure and programs to increase digital literacy and affordability for underserved communities.

Organizations for Follow up in Wichita/Sedgwick County Region

- WSU
- WSU Tech
- McDonalds
- Starbucks
- Coffee Shops
- YMCA
- Hospital Lobbies
- City Hall/Sedgwick County Government
- Senior Centers
- Churches
- Urban League
- United Way of Central Plains
- Goodwill Industries
- USD 259
- The Wichita Chamber of Commerce

Southeast Region

The southeast region includes Emporia, Paola, Chanute, and Pittsburg, Kansas.

Southeast Region Highlights

Increased competition among providers has allowed competitive pricing for this region. Fiber buildouts happening in Emporia are encouraging to residents. Schools in these towns provide devices and access to students (Pittsburg and Paola), while libraries remain the community anchor by providing access.

- Pittsburg: Good broadband within the city limits which has contributed to economic growth. New residents moved to Pittsburg during the pandemic because of reliable and affordable internet, making working from home a viable option. The public school has its own network for students and is free for

educational services. The City of Pittsburg offers to host a cooperative for ISP providers.

- Chanute: Several ISP provider options with ample equipment and good community education resources. Lynn City is using ARPA funding to expand fiber. Community Health Center of Southeast Kansas/ Chanute Elementary clinic offers telehealth services.
- Emporia: Locally owned companies are a highlight, advocating for improved access to broadband. Buildouts are planned, and fiber has been laid by existing providers.
- Paola: Miami county has a broadband champion whose influence extends through Paola and surrounding towns. This area is well informed and has been advocating for better affordable connectivity for years – a good grassroots effort model. Schools have the best connection in the community for youth training. A unique model has 4-H kids teaching older adults computer literacy.

Southeast Region Challenges

- Chanute: Access to reliable, dependable internet connection is not evenly distributed within the city limits. Toronto public library has WIFI so it covers the parking lot because so many people are working from their cars in the parking lot.
- Paola: Parents who work from home with young children are affected by the lack of access to broadband. It is difficult to attain upward mobility due to lack of equitable access to broadband in homes. Those with disabilities and homeless populations are also greatly affected by lack of access to services. There are safety concerns for rural residents who don't have dependable connectivity.
- Pittsburg: Network outages affect many in the area causing a lack of trust in the system. New residents outside city limits have no access to homes causing frustration and lack of upward mobility. Low-income families and older adults are affected as well.
- Emporia: Decreased profitability for businesses and agriculture is a result of lack of dependable internet connection. Students have suffered from schooling from

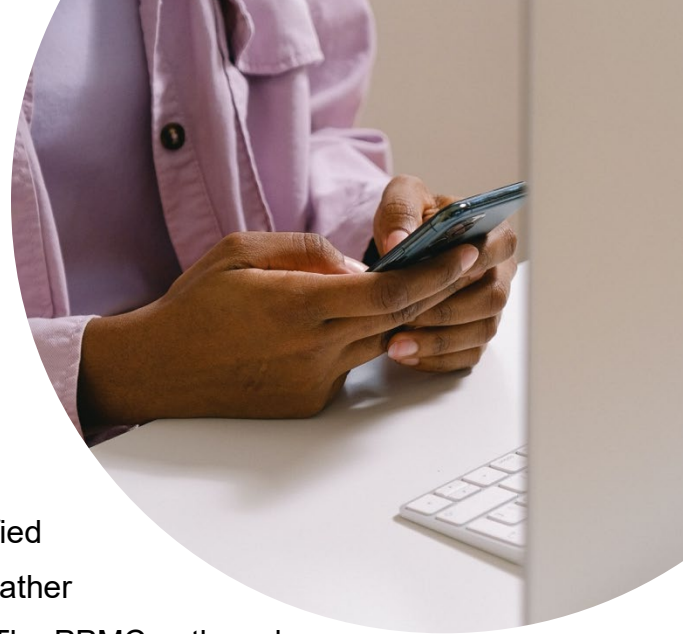
home during COVID – those without connectivity are lagging in school. Participants note inability to perform simple tasks like checking on a flight. Cell phone and landline access is limited in Emporia and the surrounding region.

Organizations for Follow up in Southeast

- Pittsburg: Wesley House provides free WIFI 12 hours per day. Walmart and Dillons grocery stores. The city manager would host a provider cooperative.
- Chanute: Community health center provides telehealth access to the school. Toronto public librarian.
- Emporia: Kansas Farm Bureau
- Paola: KC Digital Drive, Miami County, training for older adults on cybersecurity, Franklin County MOCAM, ISPs provide customer service in resolving problems/ concerns, USD 416

Covered Population

Focus Groups



Overview

The Kansas Office of Broadband Development identified underserved communities (Covered Populations) to gather information from all people affected by digital equity. The PPMC gathered information from six covered population groups in Kansas through virtual and phone methods. Participants were providers of services to these populations, providing insight to the unique challenges of each group. Represented populations included: Senior Services and Disabled, Agriculture, Justice Involved, Refugees and Asylum Seekers, and Veterans.

The covered population groups share common challenges present in the digital age today. Access to basic resources increasingly rely on online access and digital literacy. Applications to apply for basic services like healthcare are online. Access to job applications and educational opportunities and services are also online, presenting challenges for many included in covered populations. Without improved affordable internet connectivity these groups will continue to fall behind. The barriers of the justice involved and refugee populations, for example, are great without the added hinderance of lack of digital equitable access. The many difficulties of being an agriculture producer are vast without the additional challenge of lack of affordable connectivity to land and homes to run businesses. Similarly, the everyday challenges for disabled populations are great without the added burden of lack of access. These covered populations and others need access and considerations necessary to bring them along into an increasingly digital age, especially those covered population groups who live rural areas.

Seniors and Disabled

The PPMC hosted a virtual Roadshow for providers who resource the Area Agencies on Aging across the State. Six providers attended from across the State of Kansas.

Highlights

Workforce Centers, libraries, Johnson County Community College, local provider community WIFI (Hiawatha, KS) and K-State extension offices were noted as highlights in the State for access. The Administration for Community Living Grant was cited as a great resource for older adults, providing internet services and devices. Assistive Technology for Kansas (ATK) provides tech modifications solutions for disabled populations.

Challenges

The lack of reliable and affordable access to the internet at home, coupled with lack the transportation, creates challenges for older adults and those with disabilities. Many rely on internet connection for telehealth and mental health services, at a minimum. Many of the resource applications for those on a limited income are online only. One example of lack of access to resources is the Medicaid Application, which is online only and can be difficult to navigate. The barrier of lack of connection in homes causes reliance on cell phone service. The cost of data for different cell phone packages presents an additional barrier. Older adults may not be as tech savvy; digital literacy training is needed for this group. Older adults may also underestimate the personal fulfillment and social connection that can be gained with increased digital literacy, which may benefit mental health for generations that did not grow up with the internet.

Specific regional challenges for this population:

- Harrington has no public library
- Johnson County needs devices for clients
- Shawnee lacks dependable connectivity
- Rural Johnson County lacks service
- Jefferson County (between Topeka and Lawrence) lacks service

Opportunities

- Help people set up computers in homes for older adults and disabled populations
- College IT departments could provide services and training for clients across Kansas
- Geek Squad noted as a resource

Agriculture

The Kansas Farm Bureau used the focus group questions in an online survey for members to collect information from growers and others involved in agriculture across Kansas. They received 112 fully complete surveys. The following is information from this survey.

Highlights

Several respondents put hope in Starlink; many noted they are on a waiting list. Rural communities are accustomed to working together, helping to write grants and getting access to resources when possible. Community resources in rural areas are Grain and Electric Cooperatives, senior centers, and libraries.

Challenges

Reliable and affordable broadband access is integral for the work of growers and others in agriculture. Everything from livestock auctions, sales, marketing, market trading, invoicing, and other basic business activities rely on connectivity. Many noted they would be able to sell more and grow their business if internet connections were reliable and affordable.

Farm equipment relies on GPS or other mapping connections, if there is no access to GPS in the area it limits the productivity of the farm. Sustainability efforts often rely on technology and access to the internet. Growers in Kansas cannot stay viable without last mile connectivity. Many noted that they will not be able to continue their business unless things improve.

Opportunities

- Work with service providers locally to get reliable, affordable internet
- Reduce weather related disruptions with more secure access through inground fiber
- Set up a fully networked infrastructure by partnering with organizations and companies

Organizations for Follow up

In general, coffee shops, McDonalds, and libraries were noted for offering free Wi-Fi. One participant noted it is not optimal for conducting business on an unsecured network. Specific locations and businesses mentioned are:

- Garden City airport
- Larkrise Coffee in Hamilton
- Hays Recreation Center
- Fort Hays State University
- Uniontown Community Center

With improvement of internet across Kansas, farmers could better monitor the water crisis, animal management, and other efficiencies that urban areas are demanding the agriculture industry pay.

Justice Involved

PPMC hosted three virtual focus groups with those who serve incarcerated and formerly incarcerated populations. Representatives from Southeast Kansas Juvenile, Probation, Drug Courts in Allen, Woodson, Wilson, and Neosho counties participated, as well as the Kansas Department of Corrections, risk education program representatives, and other providers across the State.

Highlights and Locations

For those who are incarcerated or in work release type programs access to resource rooms with computers is available.

Hutchinson and Ellsworth Correctional facilities offer technology literacy classes. Those who are in transitional programs have access to Pathway Grants which provide a Chromebook and three months of cell service with a cell phone. Most of these individuals are estimated to have a basic knowledge of technology.

Challenges

Older adults who are justice involved are often hesitant to use technology or, reluctant to learn. Having been incarcerated for several years, when they are released, many find the world has moved on with technological advancements. Reluctance to learn digital skills may hinder employment, engagement in the community, and access to basic resources.

Affordable connection is a primary hindrance for this group. For those who are justice involved in southeast Kansas, affordability is the primary hindrance to access to broadband. Clients receive government issued cell phones, but they rely on WIFI connection and have limited minutes for calls, hindering access to continuing education and vocational advancement. For example, the FAFSA application for student loans requires an email and 3rd party authentication, which is not an option for these clients. Staffing shortages are also a concern in access to the computer resource rooms in correctional facilities, as staff must be onsite when clients use computers and other technology.

Refugees

The PPMC hosted a virtual focus group for providers who serve refugees and asylum seekers across Kansas. Representatives from the International Rescue Commission attended.

Highlights and Organizations

Many clients receive cell phones as part of the resettlement process. The International Rescue Commission offers tech literacy classes for their clients and families. After

COVID, IRC created a position dedicated to digital literacy. USD 457, in Garden City, offers hotspots for families.

Challenges

Challenges for this group include language barriers, lack of access to devices, and lack of affordable connection in homes. Most applications for jobs and resources are in English and Spanish, and sometimes Vietnamese. Providers noted that they need applications translated into Swahili, Pashto, Dari, Arabic, and Ukrainian for their clients in the Wichita area. Garden City has 40 different countries represented, with many indigenous languages spoken. Refugees often don't apply for discount service due to lack of social security number and fear of their immigration status. Another barrier involves internet service providers to schedule in-home internet installation for new clients online, providing a barrier for those without internet access. The technicians who install services for the ISPs only speak English, creating confusion for those who may not speak English. Participants suggested ISPs who serve areas with larger non-English populations employ bilingual technicians to better serve their communities when possible. For refugees and asylum-seeking individuals, finding affordable devices is an added challenge.

Opportunities

- Using the model of tech literacy specialist position for other communities
- Incentivizing ISPs to employ bilingual, and refugee populations to help with workforce and translation services

Veterans

The PPMC hosted two virtual focus groups inviting providers from across Kansas. The results below reflect two individuals' feedback. One serves Veterans in Western Kansas, the other in Wichita.

Highlights

The Veterans Administration provides case managers who help clients get access to the internet in their homes. Medical appointments through the Veterans Administration

are often Telemed, for those who qualify, and have reliable affordable access. In Western Kansas no highlights were noted for Veterans. For clients who live in Wichita, the following provide significant resources for necessities:

- United Methodist Open Door
- Catholic Charities
- Interfaith Ministries

Challenges

Access to employment often relies on online applications; this presents a significant barrier for many Veterans. Some of whom are homeless with no access to technology, and those who lack basic computer literacy. Many in this group are on a limited and fixed income, limiting access and affordability and devices.

In Western Kansas the challenges for Veterans are much greater. The lack of affordable, reliable internet prevents access to medical appointments, jobs, and other basic resources.

Basic computer literacy classes would benefit the older adult Veterans who may not recognize how lack of connectivity affects connectivity to community, as well as basic resources. One participant said, "If they feel like they can learn something productive, it will snowball into something bigger and bigger. Gather resources and facilitate training on basic tech to Veterans."

Survey



A total of 870 survey responses were received during late February to April 2023. After disqualifying responses under 50 percent complete, the PPMC analyzed the 680 remaining responses. Fifty Kansas counties are represented in the data.

Respondents had the option to take the survey online or on paper. The survey was offered in three languages: English, Spanish, and Vietnamese. The overwhelming majority of respondents took the survey in English. For most survey questions, respondents were allowed to select all responses which apply to their particular situation.

Promotions of the survey included videos in Spanish, Vietnamese and ASL, in addition to English. Several distribution methods were used. Focus group participants from across the State were strongly encouraged to take the survey after participating in an event. Links and QR codes to the survey were also distributed via social media, several Kansas association listservs, and the Commerce Community Connection newsletter. [E11]

Survey Findings

Access

Almost all (95 percent) of respondents reported they have access to the internet at work or home.

Respondents who said they had no internet access at work or home were asked why it was not available.

- 80% said there's no service in their area
- 26% said they cannot afford it
- 13% said they are not sure how to use it

- 10% said they do not have equipment

Public Internet Use

Respondents without access at home or work were asked if they can access the internet in a public location. Over half (57 percent) access the internet at a library.

Other public places where respondents access the internet are:

- Work (40%)
- Coffee shop or restaurant (32%)
- School (15%)
- Community center (4%)

Six percent of respondents reported they are housebound with no public access to the internet.

There are challenges to using the internet in a public location. The biggest challenge for respondents is lack of privacy (82 percent). Reliable internet availability (72 percent) is another significant challenge. A quarter (25 percent) of respondents said there are not enough computers. Eleven percent of respondents indicated either they need help once they get on the internet, or they do not always have a ride to the location.

Quality of Life

The majority of respondents agree better access to the internet would improve quality of life. More respondents think better access would improve their community's quality of life (93 percent), compared to their own (89 percent).

Assistance

Many respondents (71 percent) said they have some place to go when they need help using the internet. Retail stores are where most respondents (65 percent) go for help.

Other common places include

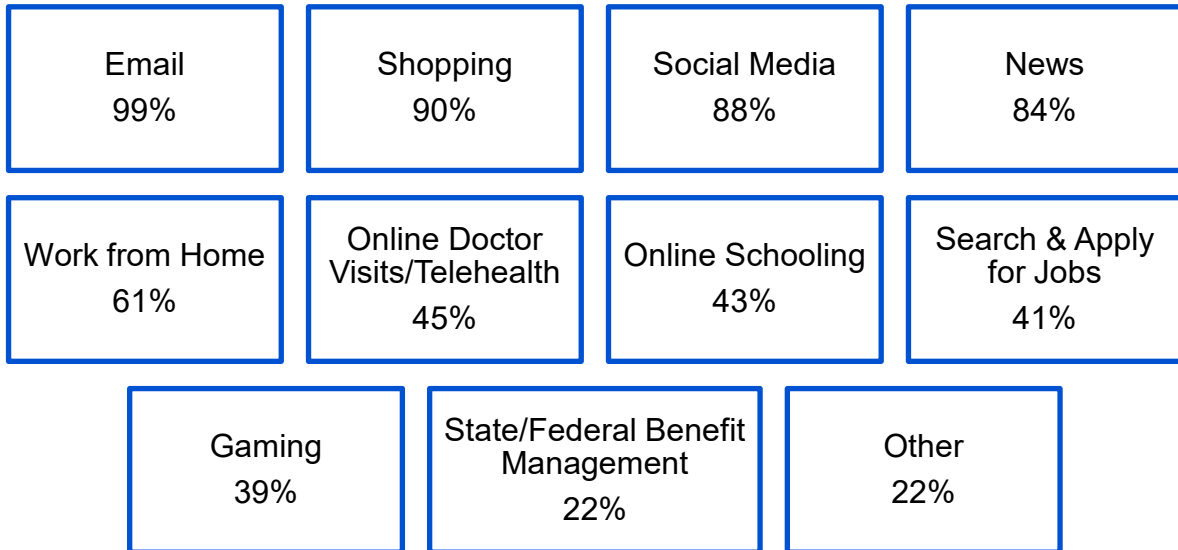
- YouTube or Google (43%)
- Library (2%)

- School (15%)
- Community center (13%)
- Church (8%)
- Friends or family (4%)

About a third (29 percent) of respondents said they have no place to go when they need help.

Internet Use

All respondents were asked about different ways they use the internet.



A large number of respondents indicated “other” uses. When asked to specify, some common responses were:

Streaming
Accessing information
Finding forms and paperwork related to healthcare, taxes, etc.
Attending church
Banking and finance management
Paying bills, fines, etc.
Running a business
Connecting with family and friends
Checking the weather and alerts
Attending school

Most (66 percent) respondents have four or more ways to use the internet. Just over a quarter (27 percent) have two or three ways. Only a few (5 percent) have just one way to use the internet.

Respondents are confident they know how to use the internet and computers. The overwhelming majority agree they know how to use the internet (95 percent) and computers (94 percent).

Time Spent on the Internet

A large majority of respondents (80 percent) said the internet gets used for four or more hours a day at their home or business. Few (15 percent) respondents indicated daily use of two to four hours. Even fewer (5 percent) said zero to two hours.

Service Levels

The most common (29 percent) service level for respondents reported having was between 25 and 100 MBS download/3MBS upload. A quarter of respondents have better than 100 MBS download/3 MBS upload. Fewer (19 percent) have under 25 MBS download, 3 MBS upload. Over a quarter of respondents (27 percent) did not know their service level.

Cost

Most respondents (62 percent) pay between \$50.00 and \$99.99 per month for their internet. Others pay:

21%	\$100.00 - \$149.99
8%	\$0.00 - \$49.99
4%	\$150.00 - \$199.99
1%	\$200.00 - \$249.99
1%	\$250.00+

The median cost for internet service reported was \$101 per month. Respondents who reported an income less than \$20,000 per year reported paying on average \$54 per month for internet access. Those who reported earning between \$20,000 and \$99,000 per year reported paying an average of \$86 per month. Those who reported earning over \$100,000 per year reported paying the most, at an average of \$132 per month.

Training

Respondents were asked whether training could help them use technology better.

Some respondents indicated the training on the following would be helpful:

- Online doctor visits (telehealth) (26%)
- Work from home (19%)
- State or Federal benefit management (18%)
- Social media (16%)

Respondents were also asked about training for shopping, news, online schooling, email, searching & applying for jobs, and gaming. Less than 15 percent of respondents indicated training in these areas would be helpful.

Demographics

Covered Populations

About a third (28 percent) said they did not identify as a covered population. The remaining 72 percent of respondents did:

46%	Aging
42%	Rural Inhabitant
11%	Low-Income Household
9%	Disabled
8%	Veteran
7%	Racial and/or Ethnic Minority
4%	LGBTQI+
3%	English is a Second Language

No respondents identified as incarcerated.

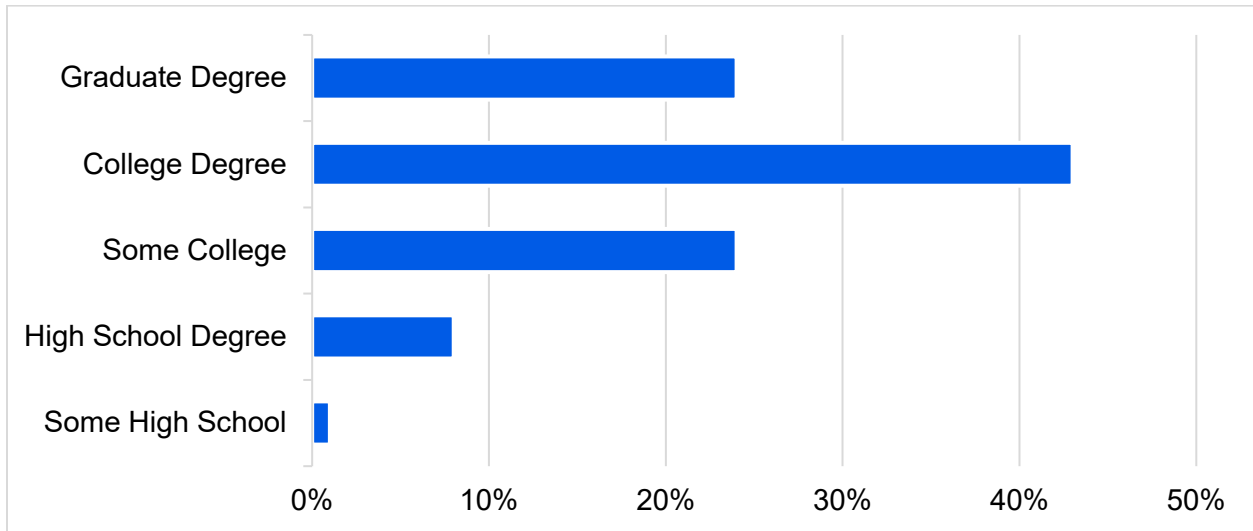
Gender

Most respondents (62 percent) identified as female. Almost all other respondents (35 percent) identified as male. Less than one percent identified as nonbinary. Two percent of respondents preferred not to answer the question.

Education

Less than half of respondents (43 percent) have a college degree. About a quarter of respondents have either completed some college (24 percent) or have a graduate degree (24 percent). Few respondents have a high school degree or less (9 percent).

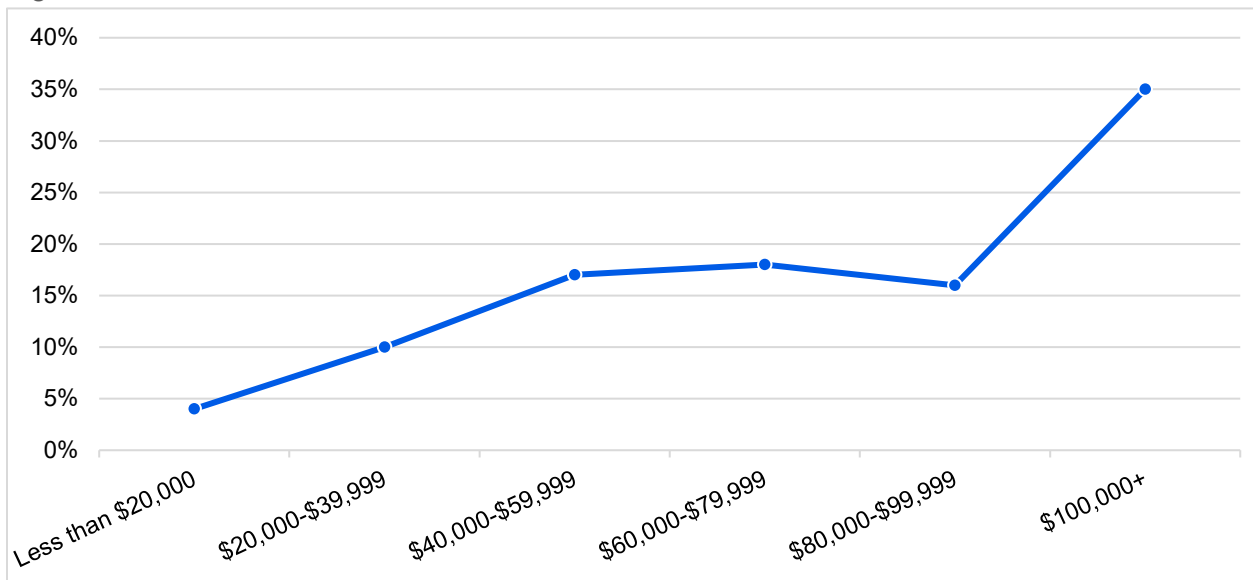
Figure 1: Education Level



Income

Most survey respondents (35 percent) indicated their total household income is more than \$100,000 annually. Taken together, about half of respondent households (51 percent) make between \$40,000 and \$99,999 annually. Fourteen percent of respondent households make \$39,999 or less.

Figure 2: Annual Total Household Income



Location

Respondents were asked to provide their zip code and address. Many (86 percent) provided their zip code. Eighty-three unique zip codes were provided, representing 50 different Kansas counties.

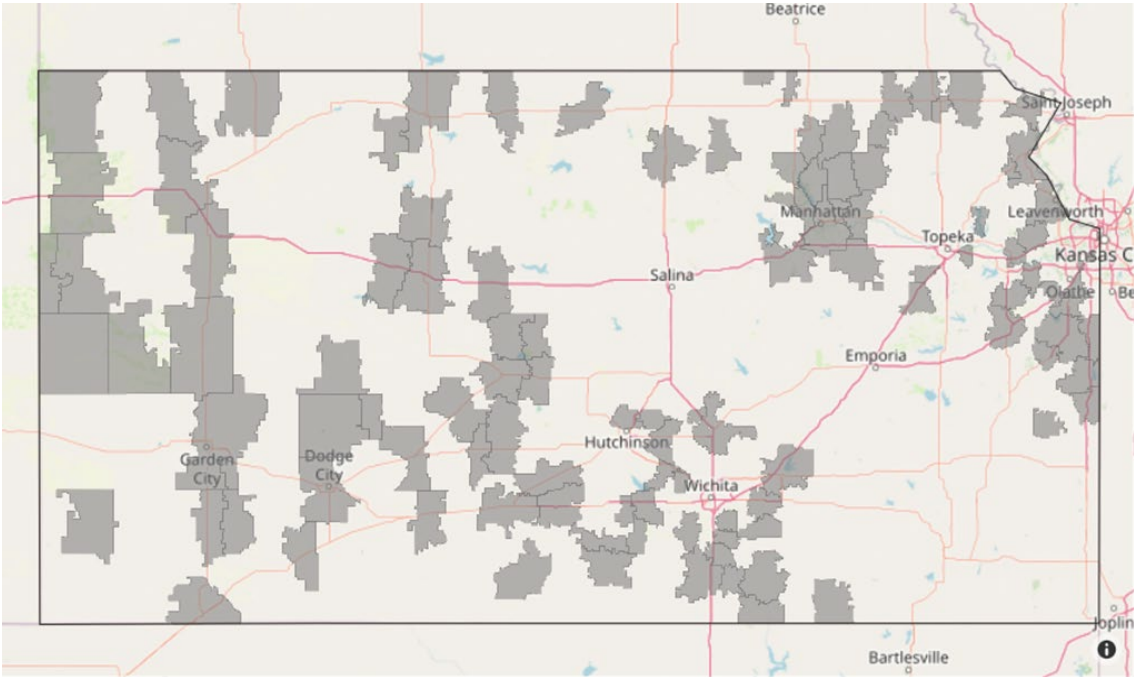
Zip codes with the highest participation included:

- 66502 | Riley County (14 respondents)
- 66701 | Bourbon County (8 respondents)
- 66801 | Lyon County (8 respondents)
- 67901 | Seward County (8 respondents)
- 67801 | Ford County (6 respondents)

Notably, there were no responses recorded in Salina or the greater Southeast Kansas area. Salina was the last roadshow focus group. Survey analysis had already begun, so any responses would not be included in the analysis. The lack of responses in the greater Southeast may be partially attributed to the fact that Emporia was the first focus group of the roadshow and the survey had not yet been opened.

Zip codes with one or more survey response(s) are shaded grey in the map below.

Figure 3: Kansas Zip Codes Represented by Survey Participants [E12]



Recommendations for KOBD

The Kansas Office of Broadband Development can take several recommended steps to improve digital access statewide. Feedback in this section is generated from a focus group question asked to all participants. Below are the specific repeatable recommendations.



Recommendations

1. Fund grants that prioritize underserved communities
 - a. Clarify grant requirements for applicants
 - b. Provide grant writers for underserved communities
 2. Serve as a statewide advocate for rural and underserved areas, promoting their needs and concerns
 - a. Collaboration with the legislature to allow USF to be directed to internet service providers, improving access for rural Kansans; the same approach can be taken for cellular infrastructure
 - b. Eliminate regulations to achieve greater good
 3. Community Education
 - a. Provide training for individuals and organizations
 - b. Provide tech training for library staff
 4. Continue planned buildouts-outs
- Infrastructure Development
- a. Prioritize fiber and collaborate with cell carriers for increased impact
 - b. Implement last-acre and door-to-door fiber
5. Enhance marketing and continue robust outreach to engage all voices
 6. Establish a poll sharing policy
 7. Support small ISPs that don't have the cash flow for large capital investment
 8. Prioritize serving rural areas first
 9. Cull ISP providers together by region

10. Use shovel-ready programs like KC Digital Drive and MARC
Streamline ACP process
11. Expedite agreement with KS DCF to quickly enroll families who already qualify
for assistance

Conclusion

This project included important takeaways. Residents of Kansas are passionate and willing to engage. The need for increased fiber infrastructure across the State is great. Digital literacy and access to devices, though important, needs to come after important infrastructure is built. This project built trust with the Kansas Office of Broadband Development and community influencers from every region. The opportunity to build on this trust through continued communication and progress with communities and stakeholders will be the key to success.

Appendix

Roadshow Focus Group includes 6 questions.

At each KOBD Roadshow location (26 total cities) the PPMC asked the listening audience the same six focus group questions listed below:

1. This topic can be confusing. When we say digital access, what does that mean to you?
2. Tell us about a time when you or your community were impacted because they were unable to access the internet or devices or did not know how to use them.
 - a. Who is most impacted in your opinion?
 - b. What is the current loss to your community?
3. Tell us about what is going well for digital access in our community. What are resources, assets or knowledge that we can build upon?
4. What would be the benefits to your community if everyone had access to the internet and devices and knew how to use them? In your view, what would it look like for these problems to be solved?
5. How can KOBD help?
6. Is there any other feedback you would like to provide at this time?

Covered Population Focus Group Questions

The PPMC conducted seven Virtual Focus Groups/Listening Sessions over Zoom and asked the same group of questions listed below to representatives serving covered populations:

1. Is using a computer new to your clients? What help or services are provided?
2. Do your clients have broadband connection at home? Where do they go, if not? If those places are not open- where else?
3. Many people experienced issues with broadband connection during the height of Covid closures. What was that like for those you serve?

Are their resources you have found to make the cost of an internet connection more affordable? Or programs that help with purchasing a computer?

4. What programs do your clients depend on for support (food bank, nonprofits, churches, etc.)? Do these organizations have resources for you to use for computer training or broadband affordability?
5. Is there any other feedback you would like to provide at this time?

Digital Inclusion Assets in Kansas

Prepared for the Kansas Office of Broadband Development
May 2023

Institute for Policy & Social Research
The University of Kansas

Report by:
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The Institute for Policy & Social Research at the University of Kansas partnered with the Kansas Office of Broadband Development and Solarity to survey the Kansas digital landscape and assess available resources that promote internet access and equity.

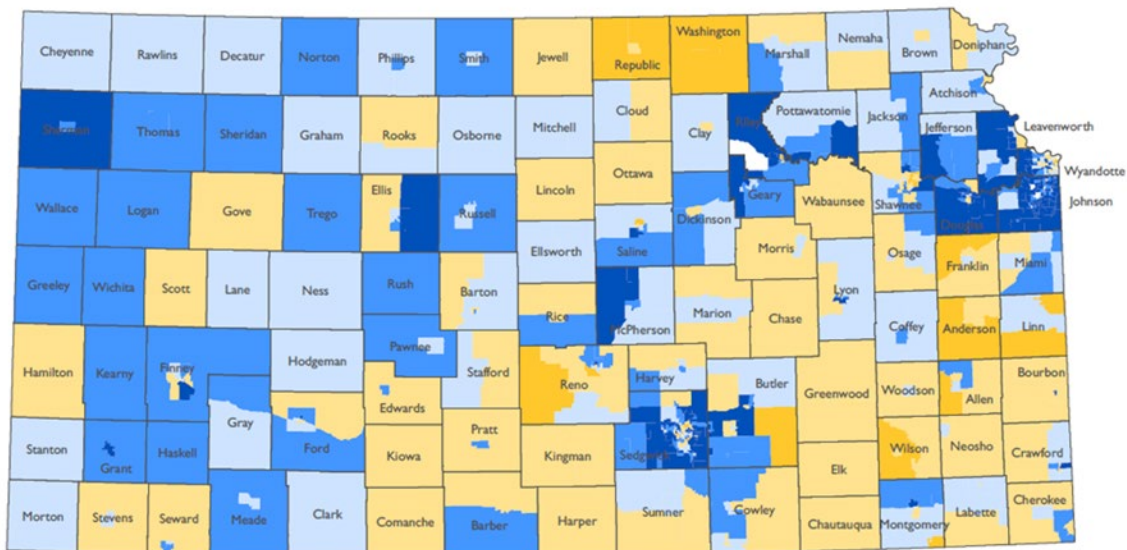
Internet availability and access has become a pressing issue for researchers and policy makers in Kansas and the United States as a whole. Current initiatives in Kansas include the Broadband Acceleration Grant Program administered by the Kansas Office of Broadband Development, which awards funding to internet providers in targeted areas for infrastructure development. Researchers have been assessing the role of organizations such as libraries and nonprofits in promoting digital access and literacy among underserved populations. In the Kansas City area, Mid-America Regional Council has compiled an in-depth catalog of regional digital access organizations as part of their 2023 *Kansas City Regional Digital Equity Action Plan*.

This report outlines the main findings of the Kansas Digital Inclusion Asset Mapping Survey and discusses policy recommendations based on these insights. This report will first examine public data to assess the need for digital equity infrastructure and contextualize our data. Then, we will present the main takeaways from our survey. Finally, we will discuss conclusions and policy recommendations based on our survey and additional data.

Barriers to Access

Although a majority of households in Kansas have broadband internet subscriptions, Census Bureau data show geographic disparities in the share of households with connections at the

Percent of Households with Broadband in Kansas, by Census Tract, 2017-21



Source: Institute for Policy & Social Research, The University of Kansas; data from U.S. Census Bureau, 2017-2021 American Community Survey.

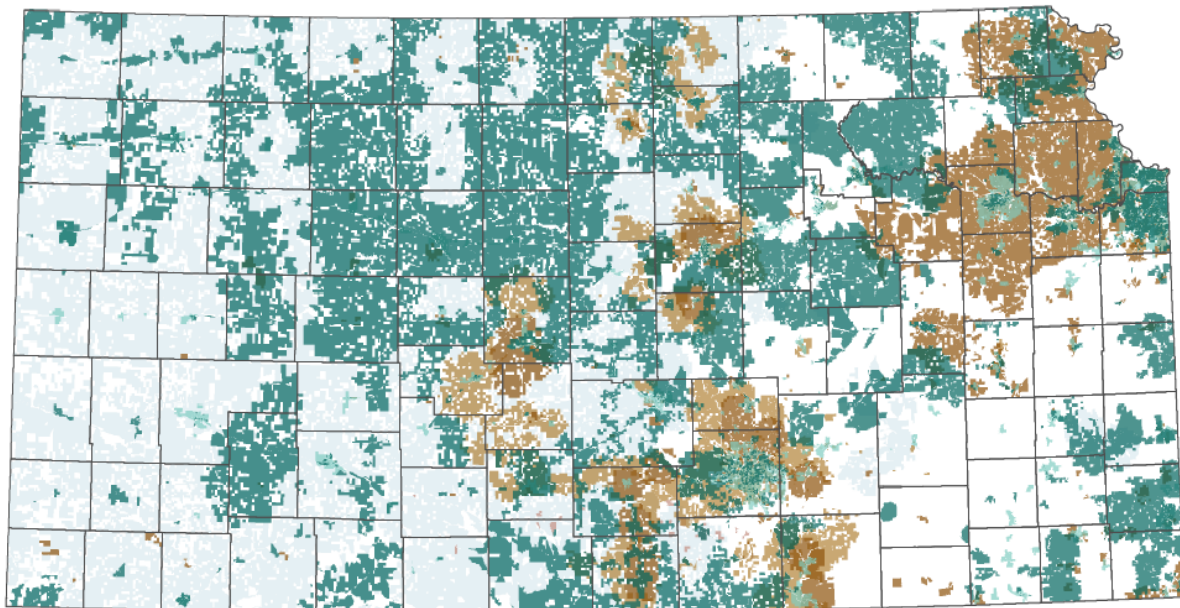
Map 1- Percent of Households with Broadband in Kansas, by Census Tract, 2017-21

Census tract level (Map 1, Percent of Households with Broadband in Kansas, by Census Tract, 2017-21, above). Areas with relatively low rates of home broadband connections occur in both rural and urban areas around the state. This means that policy makers and organizations promoting digital access must address diverse barriers to internet access.

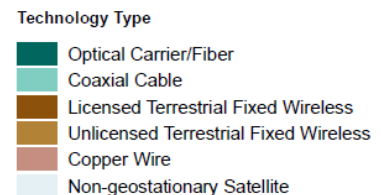
Availability of Services

Households may lack a broadband connection for various reasons. In some parts of Kansas, there are simply no providers that offer broadband internet. Map 2 (Broadband Availability in Kansas, 2022, below) shows the types of services available across the state at speeds of 100 Megabits per second (Mbps) download and 20 Mbps upload by connection technology according to the Federal Communications Commission as of June 30, 2022. This 100/20 speed benchmark was established by the Kansas Office of Broadband in 2023 as the minimum to be considered a *broadband* internet connection. Note that large portions of Southeast Kansas and parts of the Flint Hills lack a single provider offering broadband speed internet and residents in a large part of western Kansas rely on satellite providers for internet access.

Broadband Availability in Kansas, 2022



Source: Institute for Policy & Social Research, The University of Kansas; data from Federal Communications Commission.
 Providers reporting 100/20 Mbps or faster service as of June 30, 2022.

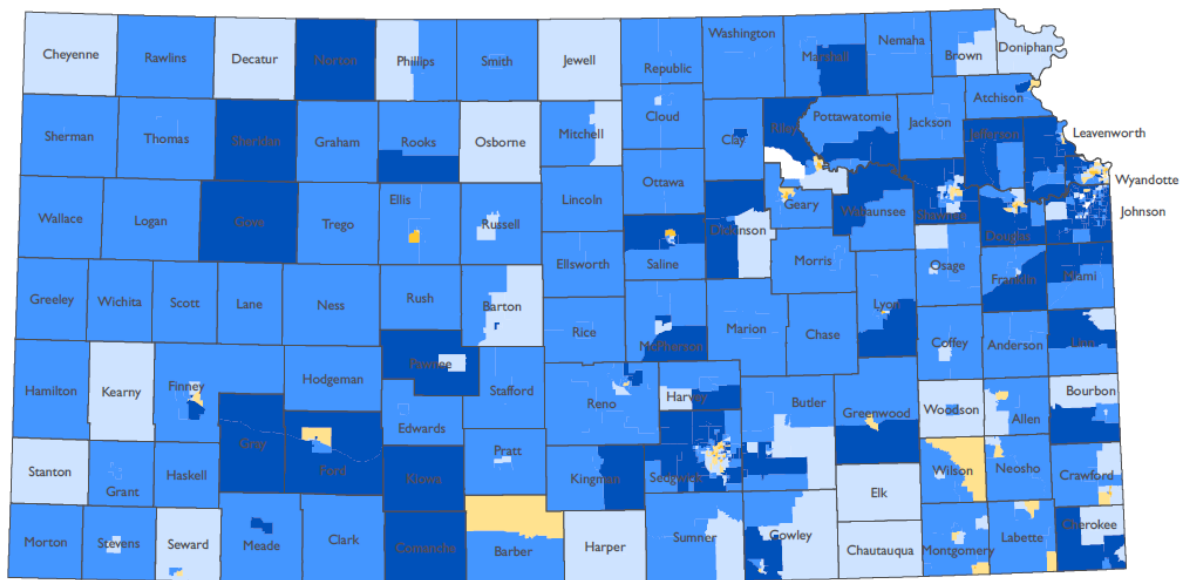


Map 2 - Broadband Availability in Kansas, 2022

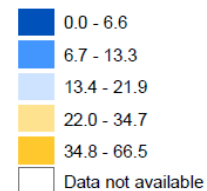
Affordability

The affordability of internet services is another potential barrier to digital inclusion. Map 3 (Percent of People in Poverty in Kansas by Census Tract, 2017-21, below) shows the percentage of people living in poverty by Census tract in Kansas. Several of the urban Census tracts with low broadband subscription rates highlighted in Map 1 also have higher-than-average poverty rates. This is true of parts of the Topeka, Kansas City, Lawrence, and Wichita metropolitan statistical areas. Given the cost of internet connectivity, resources to support these populations are of particular concern.

Percent of People in Poverty in Kansas, by Census Tract, 2017-21



Source: Institute for Policy & Social Research, The University of Kansas; data from U.S. Census Bureau, 2017-2021 American Community Survey.

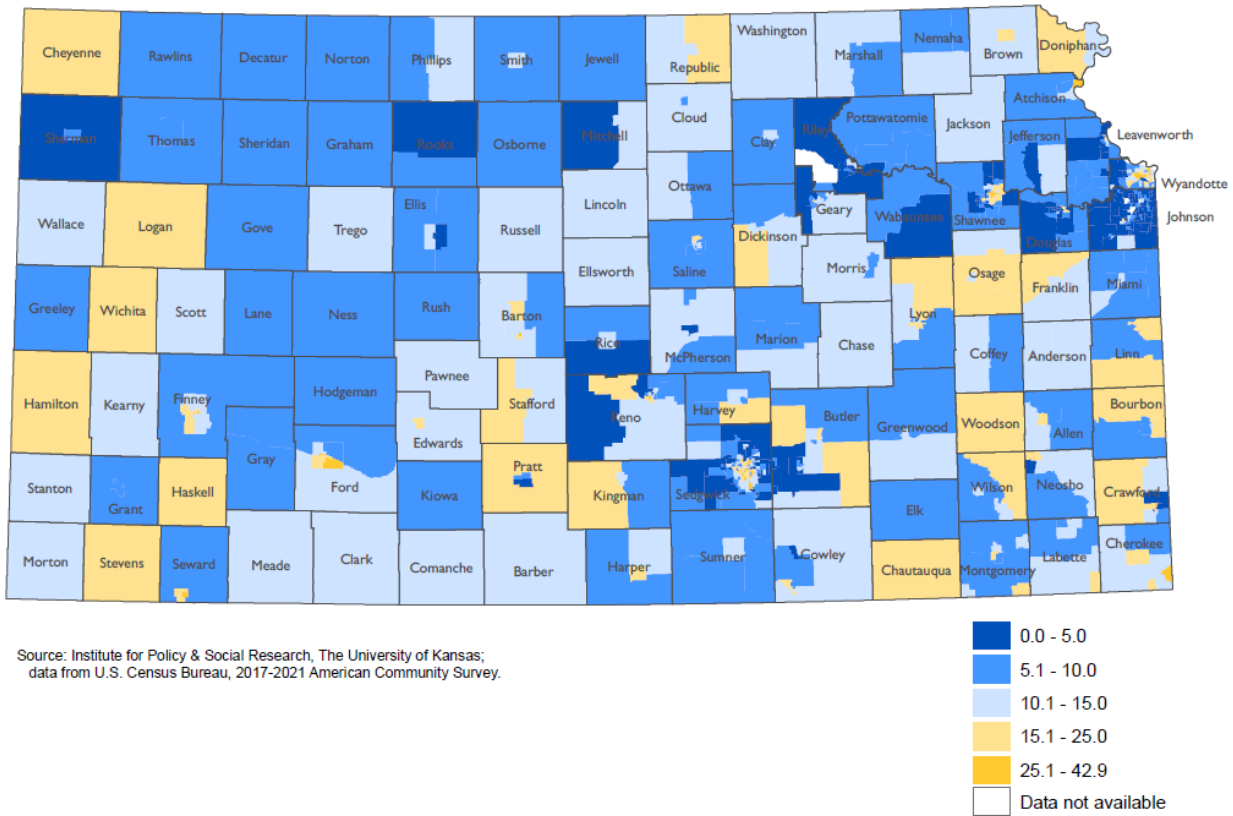


Map 3 - Percent of People in Poverty in Kansas, by Census Tract, 2017-21

Digital Devices and Access

Some households rely entirely on cell phones to access the internet. Map 4 (Percent of Households with Smartphone Only Internet Access in Kansas, by Census Tract, 2017-21, below) illustrates the share of households that rely on smartphone connections. Cellular connections are typically slower and less reliable than home Wi-Fi (see *Broadband in Kansas* in Additional

Percent of Households with Smartphone Only Internet Access in Kansas, by Census Tract, 2017-21



Map 4 - Percent of Households with Smartphone Only Internet Access in Kansas, by Census Tract, 2017-21

Resources), and smartphones are less efficient at accessing the internet than home computers. These households may rely on smartphone connections because other services and/or devices are not available or financially feasible. These households may also rely on cellular because of individual household priorities regarding internet availability and use.

The Kansas Digital Inclusion Asset Mapping Survey

The goal of this survey was inventory the Kansas digital inclusion landscape. The survey instrument was adapted from a template offered by the National Digital Inclusion Alliance (NDIA) and collected information from 55 organizations with digital inclusion efforts in Kansas.

Survey Respondents

Libraries were by far the largest group of respondents to the survey, followed by internet service providers and national nonprofits (Figure 1, Respondents by Type of Organization, below).

Our survey reached respondents in several rural and micropolitan areas of the state, as well as in Topeka, Kansas City, and Wichita (Map 5, below). We received no responses from organizations in the twelve counties that make up the Southeast Kansas region. The previously mentioned Mid-America Regional Council report focused on the counties that make up the

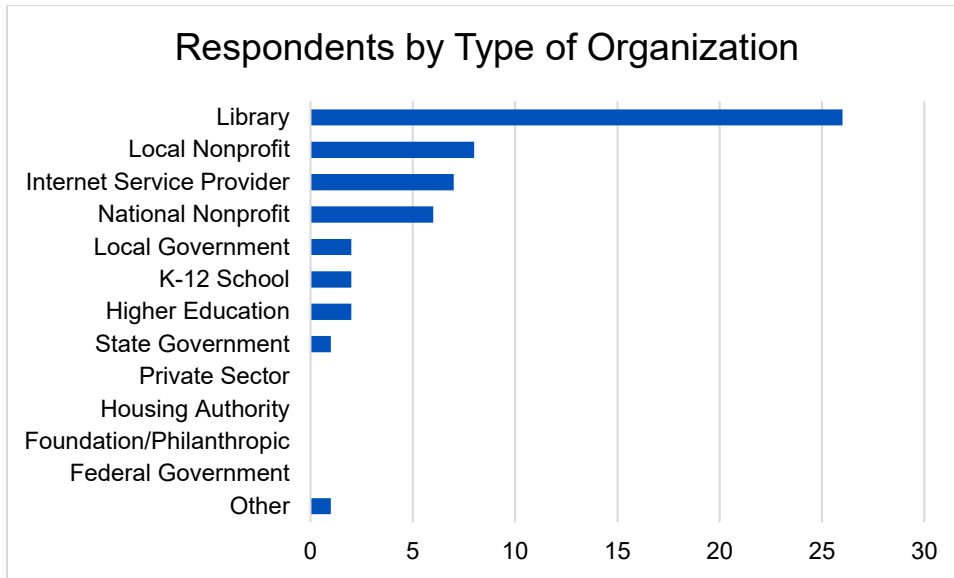
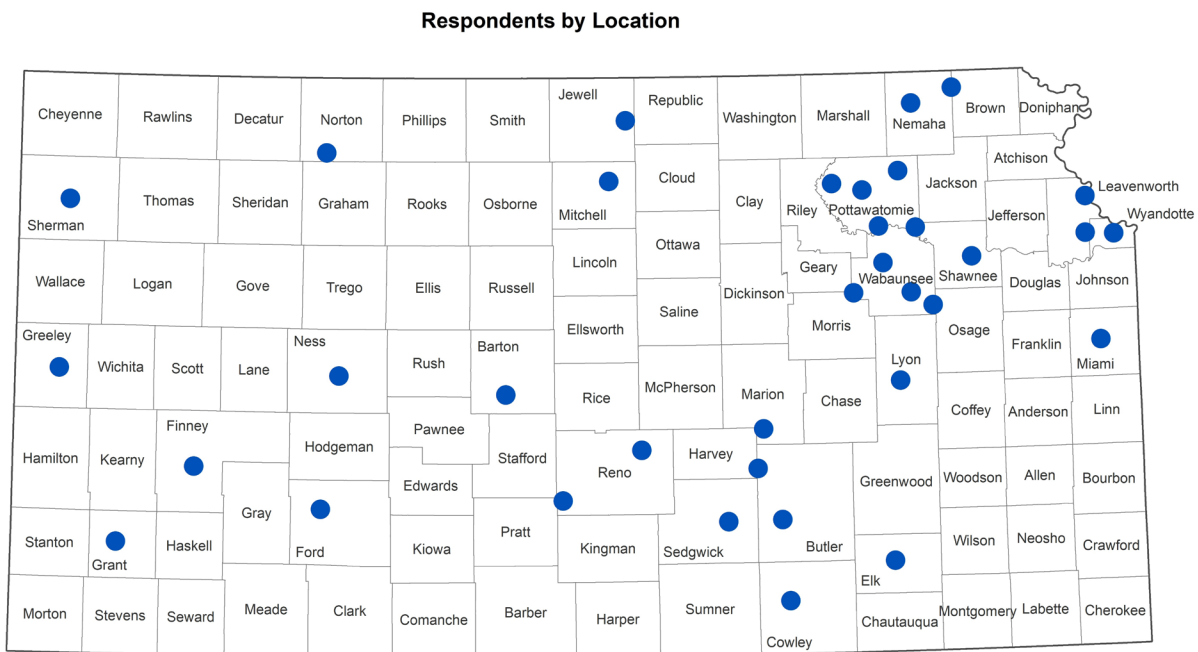


Figure 1 - Respondents by Type of Organization

Kansas City Metropolitan Area and compiled a more exhaustive inventory of digital access organizations serving the metro area.



Not shown are respondents in Kansas City, MO and Charlotte, NC that provide services in Kansas.

Map 5 - Respondents by Location

Service Availability

We asked respondents about the times and days of the week that services are typically available. Three organizations indicated services were available 24/7. Of the survey respondents that gave specific hours of operation, the most common time of the week available for service was noon-5pm on Wednesdays (Figure 2, Hours of Operation for Survey Respondents). Organizations surveyed were least likely to be open on Sundays, and were generally available during the regular 8-5pm work day. Notably, some organizations listed hours after 5 pm on weekdays, which may be helpful for recipients who work or have other obligations during the day.

Hours of Operation for Survey Respondents

		Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
One or more hours within:	8AM -Noon	1	38	37	39	34	40	16
	Noon - 5PM	5	41	40	43	37	39	13
	After 5PM	1	19	15	21	16	8	3

Figure 2 - Hours of Operation for Survey Respondents

Target Populations Served

Our survey also asked organizations about the populations they target for internet accessibility. Their responses are shown in Figure 3 (Target Populations Served, below). Note that respondents could select more than one target population.

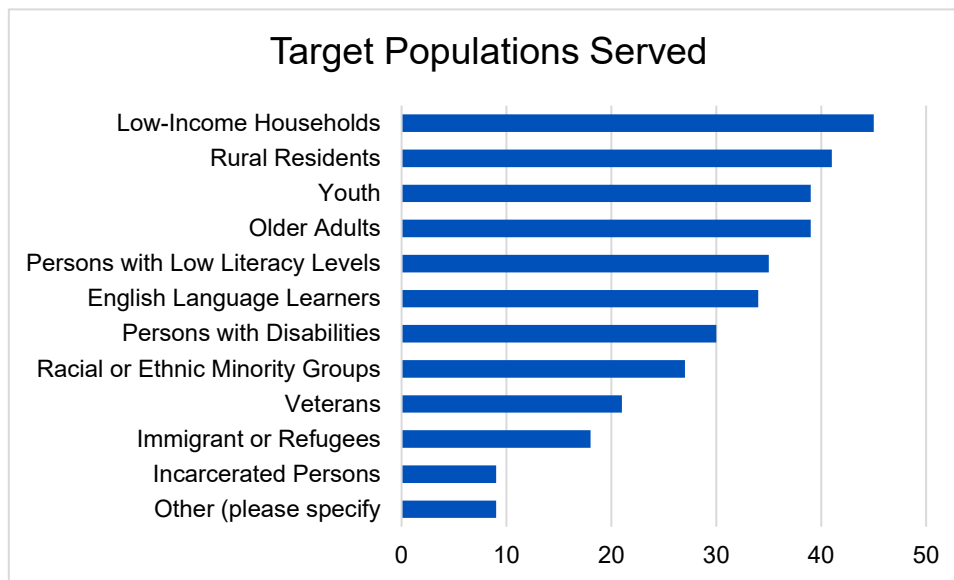


Figure 3 - Target Populations Served

Low-income households were the most commonly identified target population, followed by rural residents. These initiatives correspond with groups identified in the ACS data mentioned earlier in this report. Other target populations include youth, older adults, persons with low literacy levels, English language learners and persons with disabilities. We also asked respondents about services in languages other than English (not shown in figures). Twenty respondents indicated they provide Spanish language services, one provides American Sign Language, one provides services in 47 different languages, and one can provide services in 50 languages with two days’ notice.

Services Provided

Services provided by respondents are shown in Figure 4 (Digital Inclusion Services Provided by Respondents, below). Note that respondents could select multiple services.

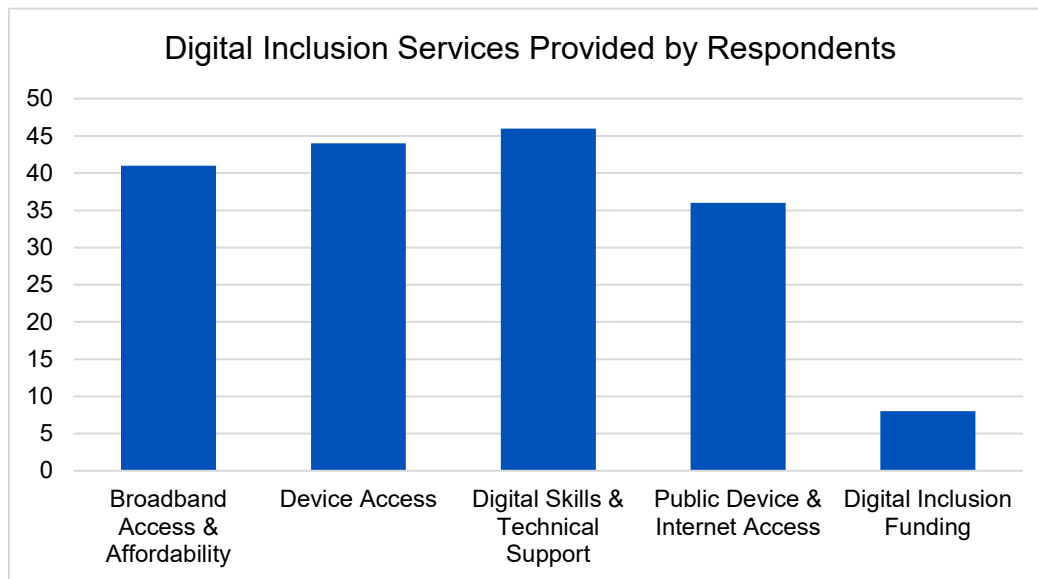


Figure 4 - Digital Inclusion Services Provided by Respondents

The most common digital inclusion service provided among our respondents was digital skills and technical support with 46 respondents, closely followed by device access with 44 respondents. Other services provided include broadband access and affordability, public device and internet access, and digital inclusion funding.

Forty-one organizations indicated they provide access to the internet or assist Kansans with the cost of accessing the internet. Nearly half provide broadband service via fiber and roughly one-third provide mobile wireless.

We asked the respondents who provide device access what types of devices they offer. The most common responses were laptops, followed by desktops and tablets (Figure 5, Types of Devices Offered, below). Most frequently these are new devices though some organizations reported providing refurbished equipment.

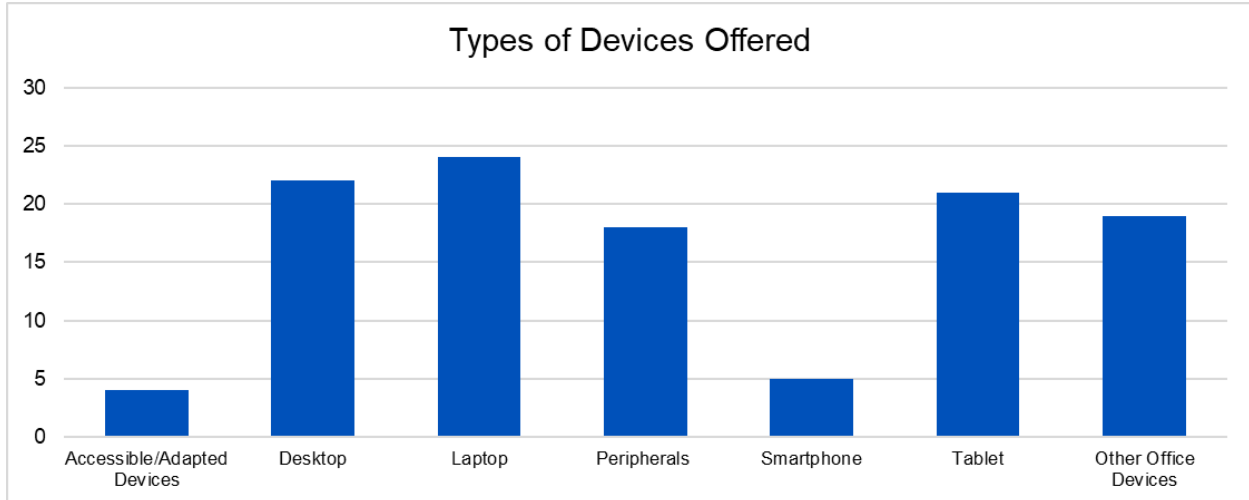


Figure 5 - Types of Devices Offered

Of the forty-six organizations providing digital skills and technical support, the majority indicated they offered services on a one-on-one basis and in-person (Figure 6, Format of Training/Support Offered and Interaction Method of Training/Support Offered, below). When asked about the instruction type, twenty-seven organizations reported offering digital skills using paid instructors. Often this instruction is offered at no cost.



Figure 6 - Format of Training/Support Offered and Interaction Method of Training/Support Offered

When asked about the types of digital skills, organizations frequently reported offering training in key software packages such as Microsoft Office products and Google Drive (Figure 7, Digital Skills Offerings, below).



Figure 7 - Digital Skills Offerings

Organizations with the critical role of providing technical support often reported offering support with computer operations, key software, and connecting virtually using video calls or chats (Figure 8, Technical Support Services Offered, below).

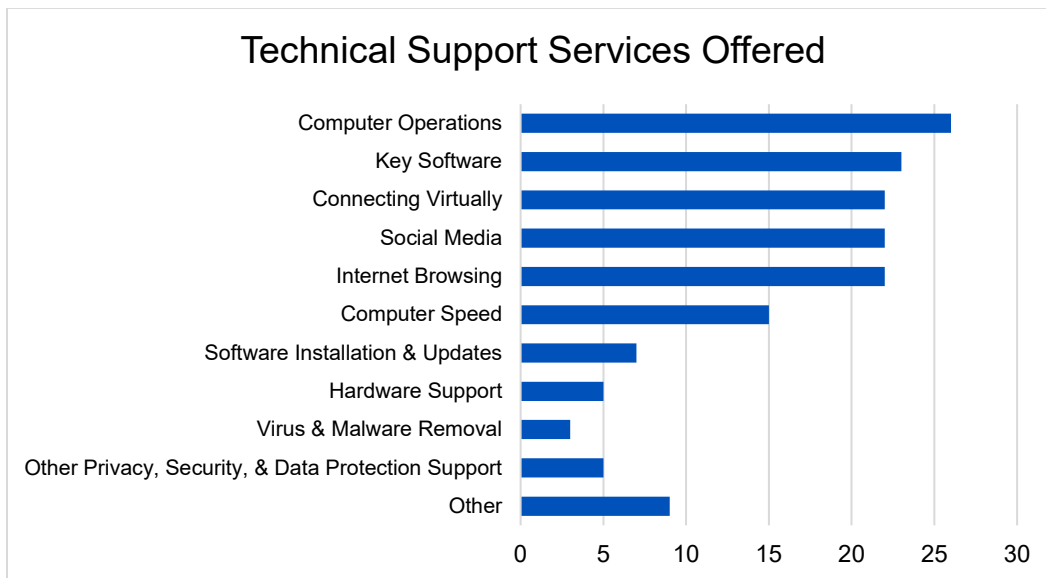


Figure 8 - Technical Support Services Offered

Conclusions and Policy Recommendations

Further investigation is needed: A coordinated approach to digital asset mapping, with clear communication between investigators and state agencies, as well as a publicly accessible inventory tool for crowd sourcing asset mapping, would better inform policy makers and the public about Kansas’ digital inclusion assets.

Digital access organizations are an important resource: the organizations we surveyed provide a variety of needed services to underserved populations. We found organizations in areas of the state with significant barriers to internet access providing key services such as technical support and device access. These initiatives address the challenges many Kansans face.

Internet use should not be a mandatory aspect of government and community participation: although we identified a variety of organizations that provide digital access services, there are still significant barriers to digital access. Furthermore, our investigation suggests that some Kansans do not want to spend the time and money necessary for digital participation. Policy makers at all levels should be careful not to make non-digital engagement more costly to residents in terms of money, time, or travel.

Additional Resources:

The Kansas Office of Broadband Development:

<https://www.kansascommerce.gov/officeofbroadbanddevelopment/>

Mid-America Regional Council. 2023. *Kansas City Regional Digital Equity Action Plan*. Available from: <https://www.marc.org/economy/broadband-and-digital-equity>

Ginther, Donna K., Germaine Halegoua, Xan Wedel, Thomas Becker, Genna Hurd, and Walter Goettlich. 2023. *Broadband in Kansas: The Challenges of Digital Access and Affordability*. The University of Kansas: Institute for Policy & Social Research. Available from:

<https://kuscholarworks.ku.edu/handle/1808/34031>

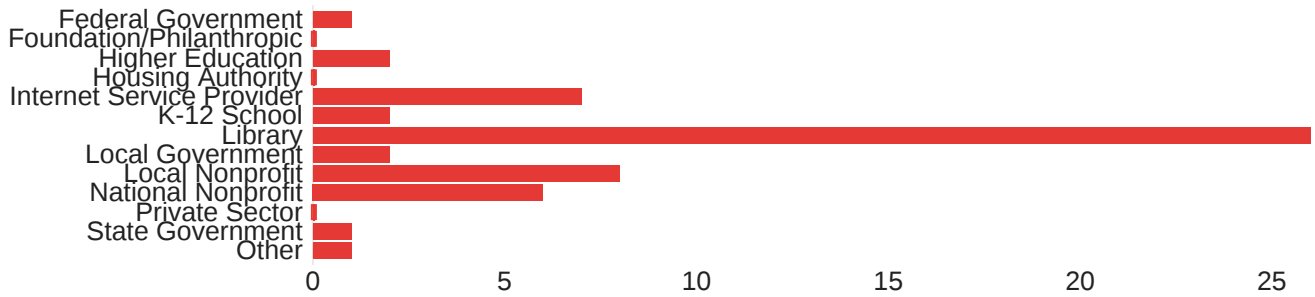
National Digital Inclusion Alliance (NDIA), Asset Mapping for Digital Inclusion:

<https://www.digitalinclusion.org/asset-mapping/>

Q1 - Organization Name * Name of the organization offering digital inclusion services.

Q2 - Program Name Name of the program offering digital inclusion services.

Q3 - Organization Type * Broad sector or purpose that best describes the organization.



Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Organization Type * Broad sector or purpose that best describes the organization.	1	13	7	2	4	56

Field	Choice Count
Federal Government	1
Foundation/Philanthropic	0
Higher Education	2
Housing Authority	0
Internet Service Provider	7
K-12 School	2
Library	26
Local Government	2
Local Nonprofit	8
National Nonprofit	6
Private Sector	0
State Government	1
Other	1
Total	56

Q4 - NAICS Code (optional) North American Industry Classification System code for your organization. A searchable list of NAICS codes can be found here: <https://www.census.gov/naics/?58967?yearbck=2022>

Q5 - SIC Code (optional) Standard Industrial Classification system code for your organization. A searchable list of SIC codes can be found here: <https://www.osha.gov/data/sic-manual>

Q6 - Website Website address for the organization/program.

Q7 - Street Address Address number and street name of the organization/program.

Q8 - Address 2 Additional address information such as apartment, suite, or unit number.

Q9 - City City in which the organization/program is located.

Q11 - Zip Code USPS zip code for the organization/program.

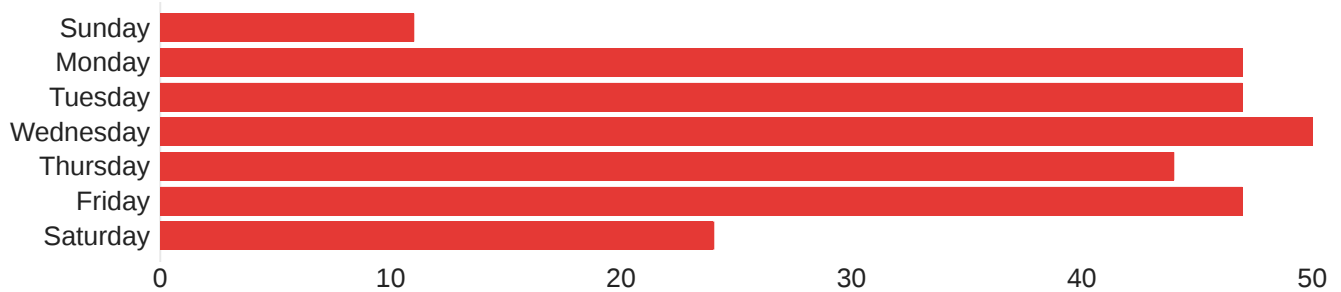
Q12 - Geographic Service Area Name of the area served by the organization/program.

Q13 - Contact Name Name of the primary contact person for the digital inclusion services provided by the organization/program.

Q14 - Contact Email Email address for the primary contact person.

Q15 - Contact Phone Telephone number for the primary contact person.

Q16 - Days of Operation Days of the week that the organization/program is open to the public (check all that apply).

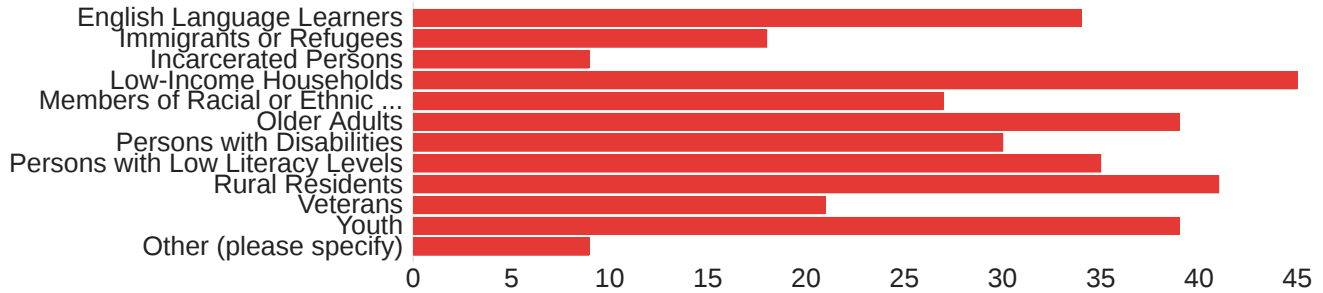


Field	Choice Count
Sunday	11
Monday	47
Tuesday	47
Wednesday	50
Thursday	44
Friday	47
Saturday	24
Total	270

Q17 - Hours of Operation Hours of the day that the organization/program is open to the public.

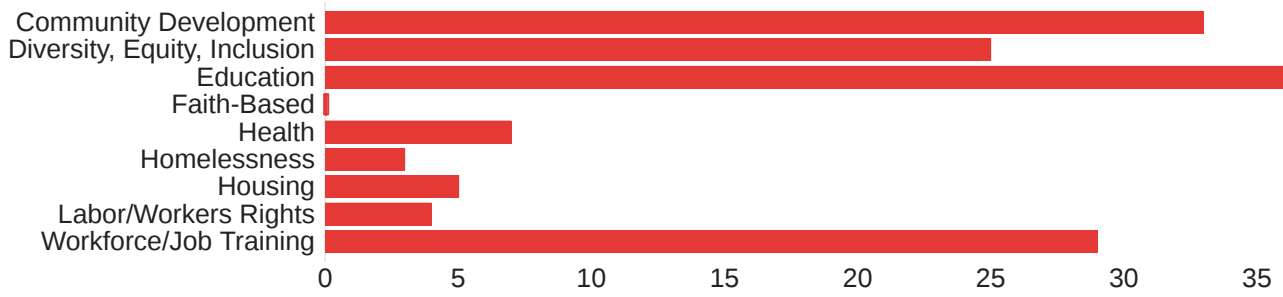
Q18 - Languages Supported (Other than English) Languages in which digital inclusion services are offered by the organization/program.

Q19 - Target Population(s) Historically underserved groups toward whom the organization/program focuses its digital inclusion services (check all that apply).



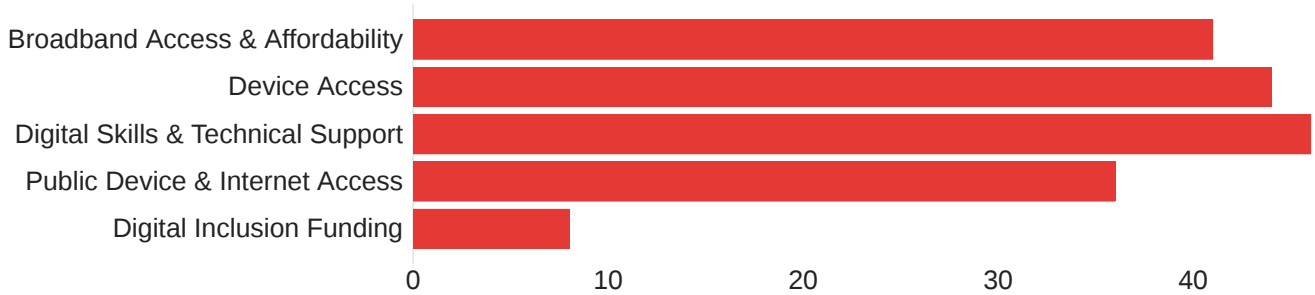
Field	Choice Count
English Language Learners	34
Immigrants or Refugees	18
Incarcerated Persons	9
Low-Income Households	45
Members of Racial or Ethnic Minority Groups	27
Older Adults	39
Persons with Disabilities	30
Persons with Low Literacy Levels	35
Rural Residents	41
Veterans	21
Youth	39
Other (please specify)	9
Total	347

Q20 - Issue Focus Primary issue focus, if any, of the organization's work (check all that apply).



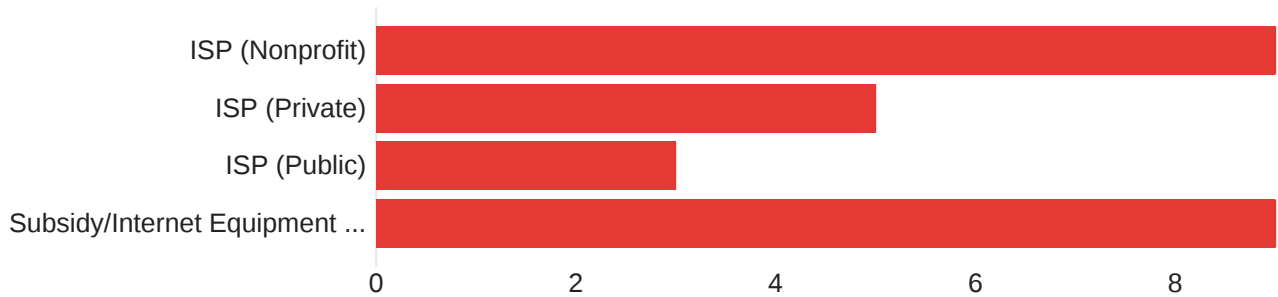
Field	Choice Count
Community Development	33
Diversity, Equity, Inclusion	25
Education	37
Faith-Based	0
Health	7
Homelessness	3
Housing	5
Labor/Workers Rights	4
Workforce/Job Training	29
Total	143

Q21 - Digital Inclusion Needs Category * Categories of digital inclusion services for which the organization/program delivers services (check all that apply).



Field	Choice Count
Broadband Access & Affordability	41
Device Access	44
Digital Skills & Technical Support	46
Public Device & Internet Access	36
Digital Inclusion Funding	8
Total	175

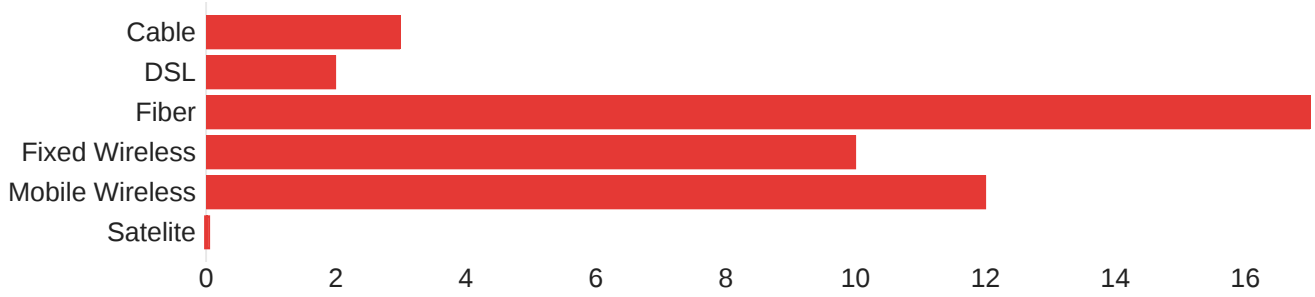
Q22 - Organization Sub-Type More specific description of the organization providing broadband access & affordability.



Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Organization Sub-Type More specific description of the organization providing broadband access & affordability.	1	4	2	1	2	26

Field	Choice Count
ISP (Nonprofit)	9
ISP (Private)	5
ISP (Public)	3
Subsidy/Internet Equipment Provider	9
Total	26

Q23 - Service Type Type(s) of broadband service (i.e., technology) offered by the organization/program (check all that apply).



Field	Choice Count
Cable	3
DSL	2
Fiber	17
Fixed Wireless	10
Mobile Wireless	12
Satellite	0
Total	44

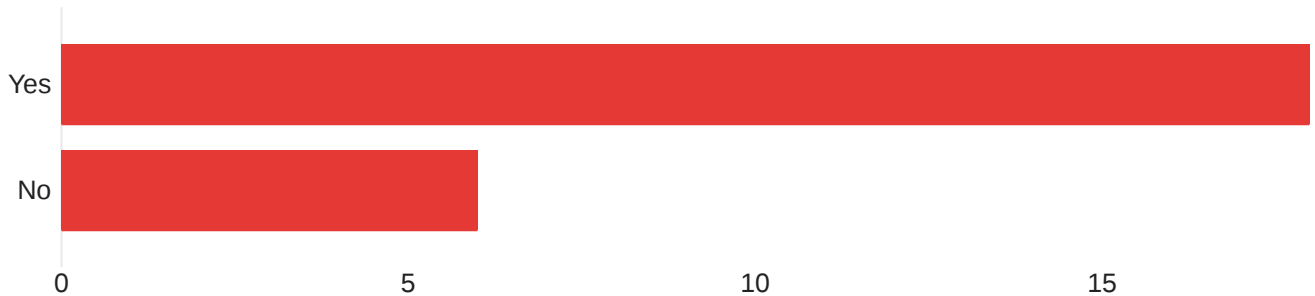
Q24 - Coverage Area Geographic are served by the broadband service or subsidy.

Q25 - Min Speed (Down/Up) Minimum bandwidth in Mbps (download and upload) available through the broadband service or subsidy.

Q26 - Max Speed (Down/Up) Maximum bandwidth in Mbps (download and upload) available through the broadband service or subsidy.

Q27 - Cost Cost, if any, for the broadband services offered by the organization/program.

Q28 - Discount Service Offering? Indicates whether or not discounted or subsidized broadband service is offered by the organization/program.



Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Discount Service Offering? Indicates whether or not discounted or subsidized broadband service is offered by the organization/program.	1	2	1	0	0	24

Field	Choice Count
Yes	18
No	6
Total	24

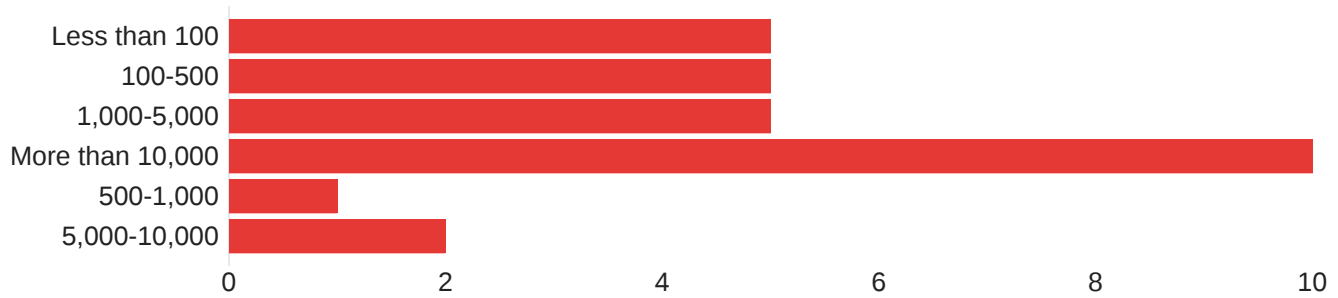
Q29 - Discount Offer Cost/Subsidy Amount Cost, if any, of the discount broadband service or amount of the subsidy available through the organization/program.

Q30 - Discount Offer Speed (Down/Up) Bandwidth in Mbps (download and upload) available through the broadband service or subsidy.

Q31 - Eligibility Criteria for Discount Offering or Subsidy Criteria used to determine who qualifies to participate in the discount offer or subsidy program.

Q32 - Eligible Providers (For Subsidy Programs) Some subsidy programs are limited to specific providers. If a subsidy is open to specific providers, they should be listed here.

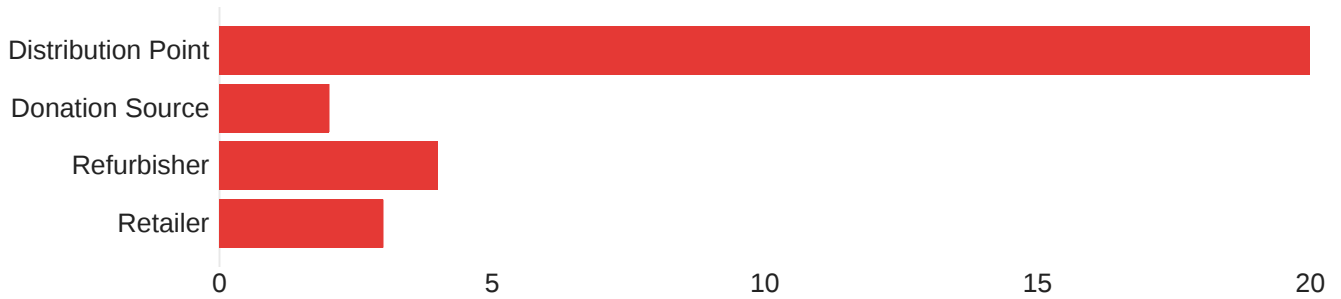
Q33 - Number of Customers/Recipients Last Year General measure of the scale of the organization/program based on the number of customers of recipients served with broadband access & affordability services in the last year.



Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Number of Customers/Recipients Last Year General measure of the scale of the organization/program based on the number of customers of recipients served with broadband access & affordability services in the last year.	1	8	3	2	4	28

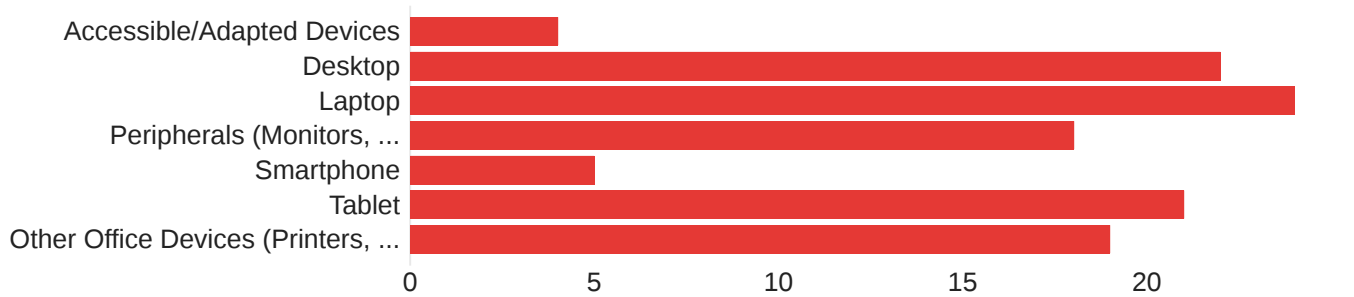
Field	Choice Count
Less than 100	5
100-500	5
1,000-5,000	5
More than 10,000	10
500-1,000	1
5,000-10,000	2
Total	28

Q34 - Organization Sub-Type More specific description of the organization providing device access services (check all that apply).



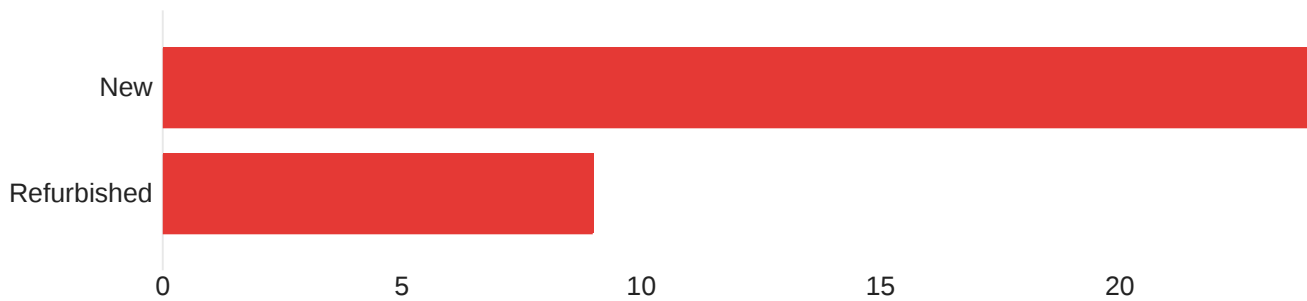
Field	Choice Count
Distribution Point	20
Donation Source	2
Refurbisher	4
Retailer	3
Total	29

Q35 - Device Types Types of digital devices available to users through the organization/program (check all that apply).



Field	Choice Count
Accessible/Adapted Devices	4
Desktop	22
Laptop	24
Peripherals (Monitors, Keyboards, Mice, Webcams, etc.)	18
Smartphone	5
Tablet	21
Other Office Devices (Printers, Scanners, etc.)	19
Total	113

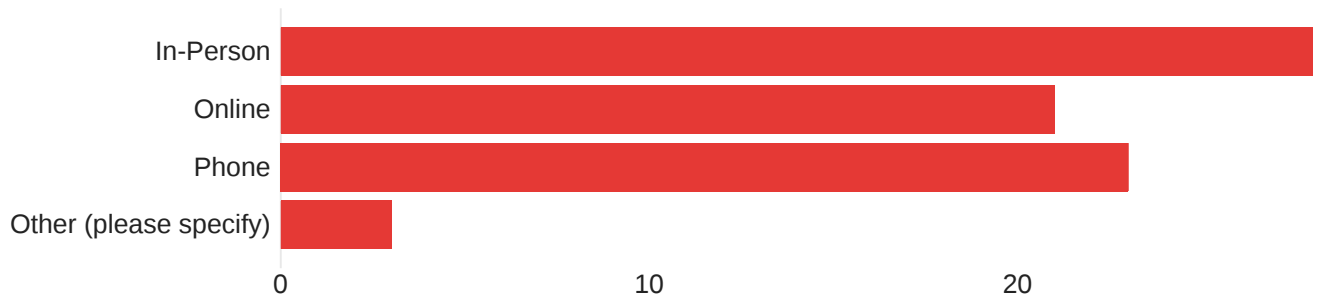
Q36 - Condition Indicates whether the organization/program provides new digital devices, refurbished devices, or both (check all that apply).



Field	Choice Count
New	24
Refurbished	9
Total	33

Q37 - Cost Cost, if any, of the digital devices offered by the organization/program.

Q38 - Interaction Method Ways in which customers can connect with the organization/program offering devices (check all that apply).

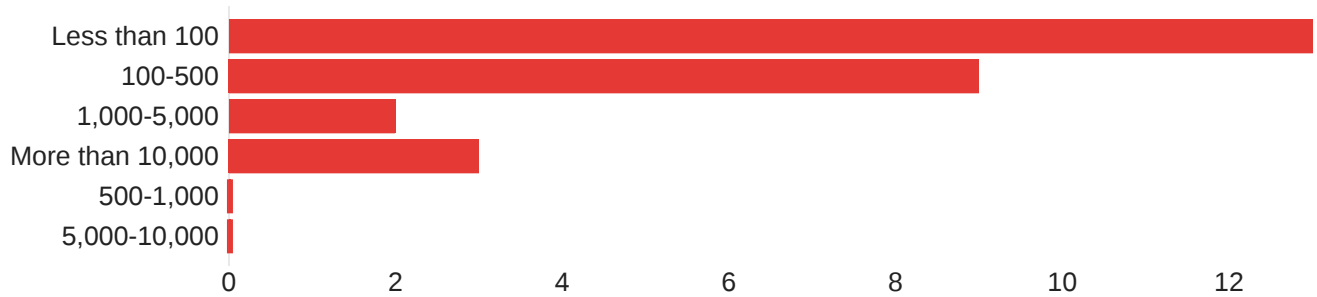


Field	Choice Count
In-Person	28
Online	21
Phone	23
Other (please specify)	3
Total	75

Q39 - Eligibility Criteria Criteria used to determine who qualifies to purchase or receive a device through the organization/program.

Q40 - Existing Device Donation Partners Established partners with which the the organization/program works to source or provide devices.

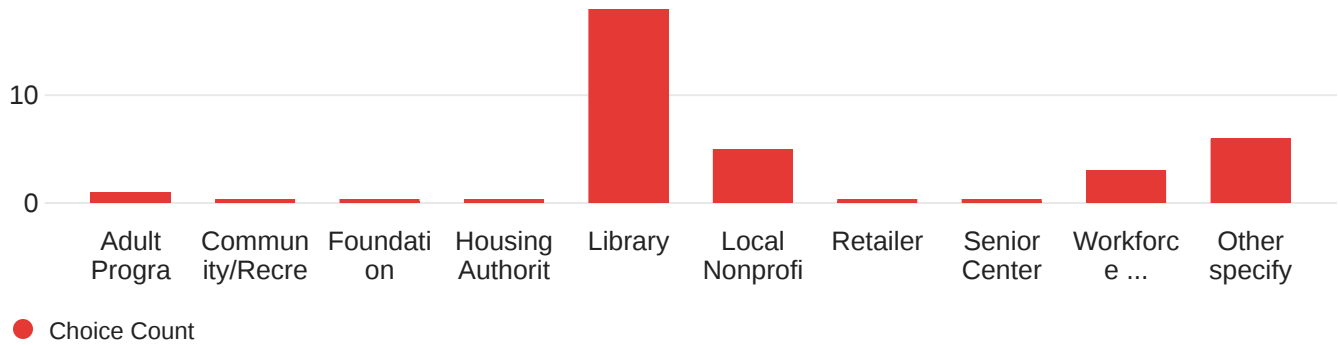
Q41 - Number of Devices Provided General measure of the scale of the organization/program based on the number of devices provided in the last year.



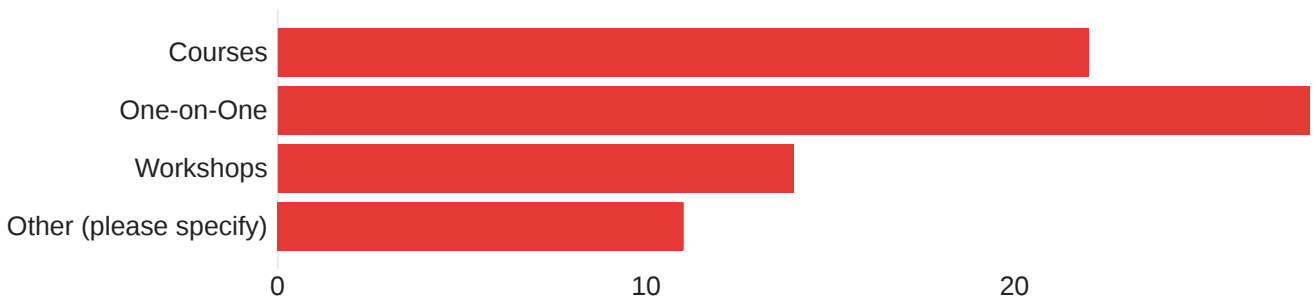
Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Number of Devices Provided General measure of the scale of the organization/program based on the number of devices provided in the last year.	1	4	2	1	1	27

Field	Choice Count
Less than 100	13
100-500	9
1,000-5,000	2
More than 10,000	3
500-1,000	0
5,000-10,000	0
Total	27

Q42 - Organization Sub-Type More specific description of the organization providing digital skills and technical support services.

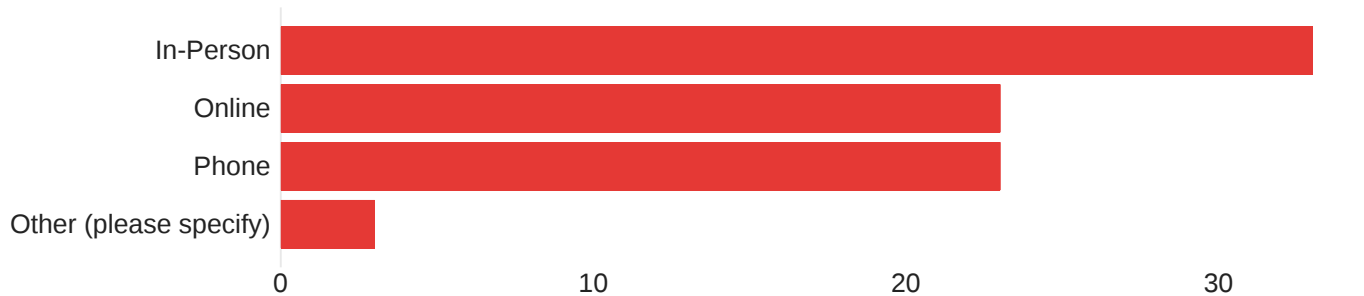


Q43 - Training/Support Format Delivery format for the digital skills training or technical support that is offered by the organization/program (check all that apply).



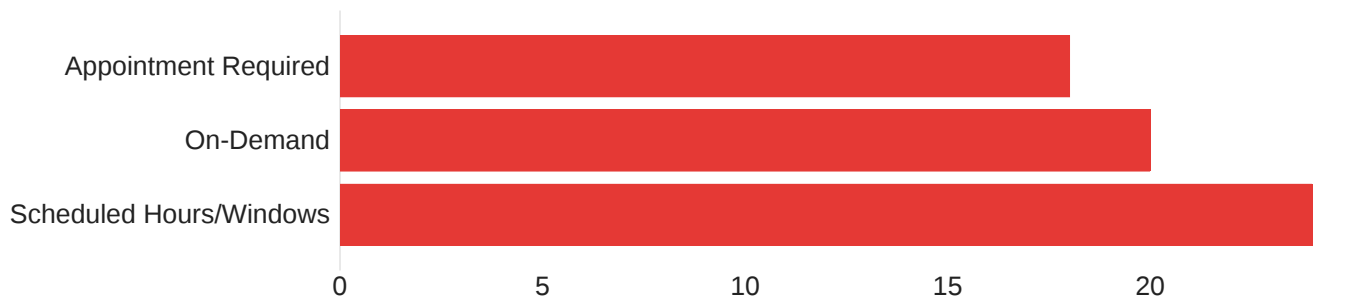
Field	Choice Count
Courses	22
One-on-One	28
Workshops	14
Other (please specify)	11
Total	75

Q44 - Interaction Method Ways in which customers can connect with the organization/program offering digital skills or technical support services (check all that apply).



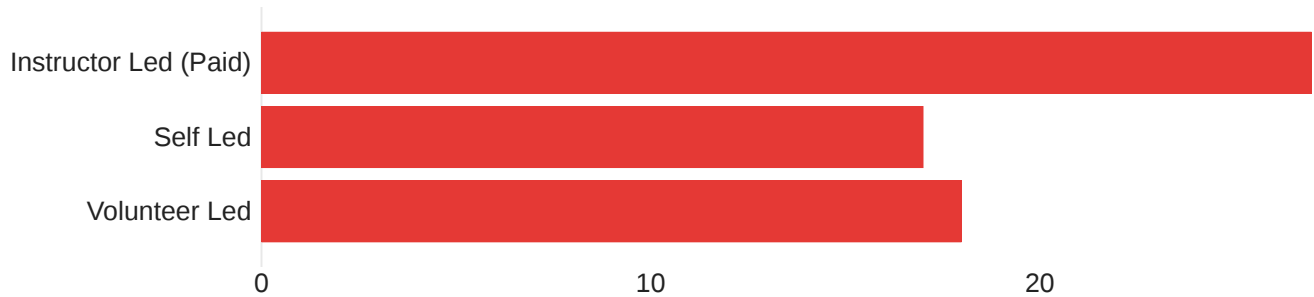
Field	Choice Count
In-Person	33
Online	23
Phone	23
Other (please specify)	3
Total	82

Q45 - Availability Indicator of how readily available the digital skill or technical support services are (check all that apply).



Field	Choice Count
Appointment Required	18
On-Demand	20
Scheduled Hours/Windows	24
Total	62

Q46 - Instruction Type Person responsible for leading or delivering the digital skills or technical support services (check all that apply).

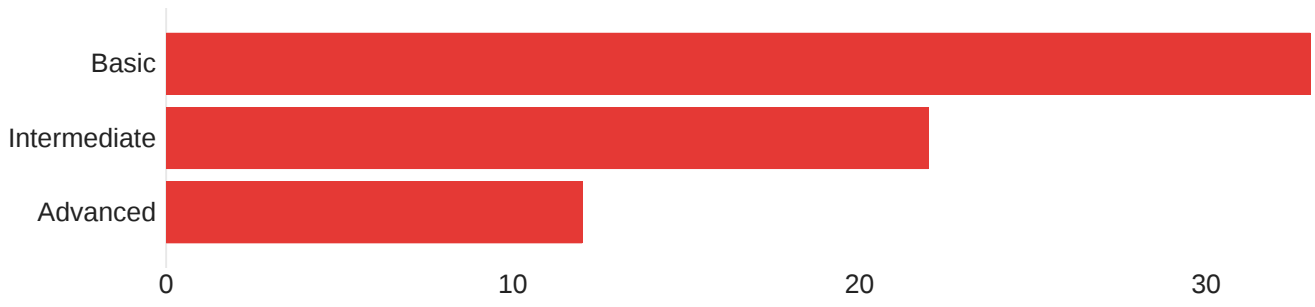


Field	Choice Count
Instructor Led (Paid)	27
Self Led	17
Volunteer Led	18
Total	62

Q47 - Cost Cost, if any, for the digital skills or technical support services offered by the organization/program.

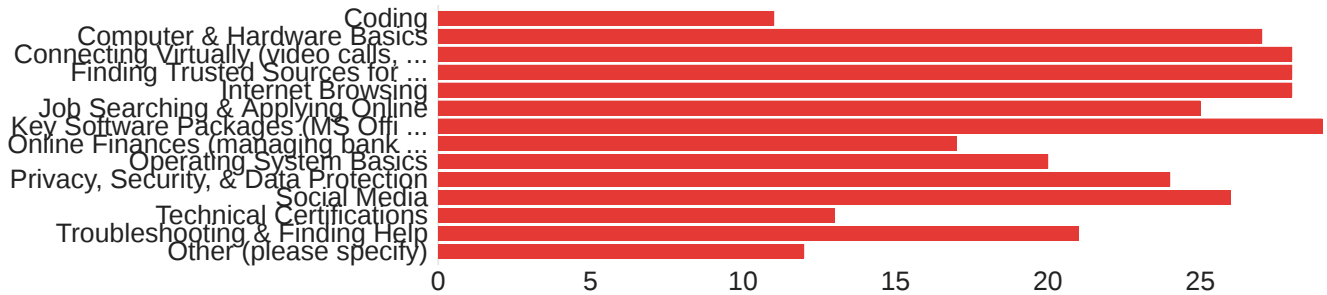
Q48 - Eligibility Criteria Criteria used to determine who qualifies to participate in the digital skills or technical support services through the organization/program.

Q49 - Target Skill Level General skill level of user who would most benefit from the digital skills or technical support services offered, or for whom the services are intended (check all that apply).



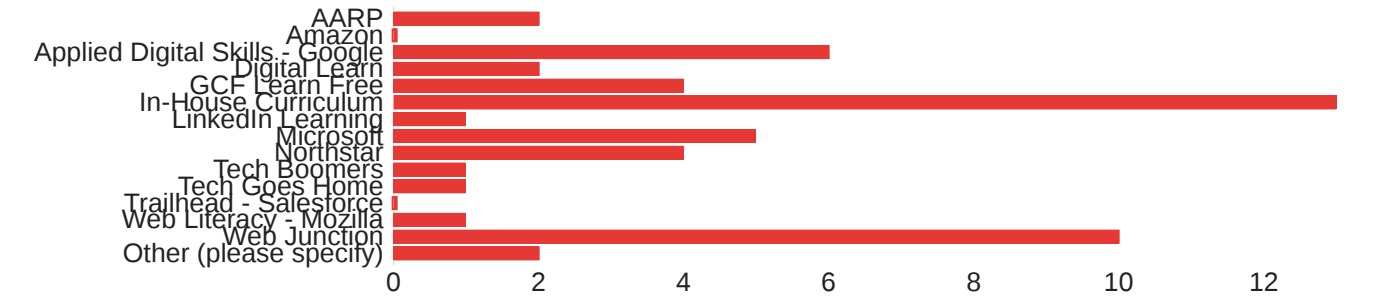
Field	Choice Count
Basic	33
Intermediate	22
Advanced	12
Total	67

Q50 - Digital Skill Offerings Categories of digital skills covered in the trainings offered by the organization/program (check all that apply).



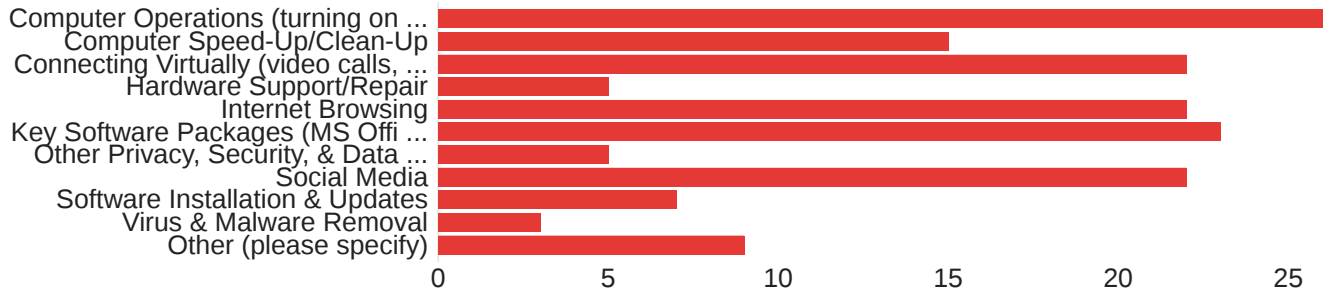
Field	Choice Count
Coding	11
Computer & Hardware Basics	27
Connecting Virtually (video calls, chat, etc.)	28
Finding Trusted Sources for Additional Learning	28
Internet Browsing	28
Job Searching & Applying Online	25
Key Software Packages (MS Office, Google Drive, etc.)	29
Online Finances (managing bank accounts, shopping, etc.)	17
Operating System Basics	20
Privacy, Security, & Data Protection	24
Social Media	26
Technical Certifications	13
Troubleshooting & Finding Help	21
Other (please specify)	12
Total	309 ₃₀

Q51 - Curriculum Established curriculum, if any, that is used for the digital skills trainings offered by the organization/program (check all that apply).



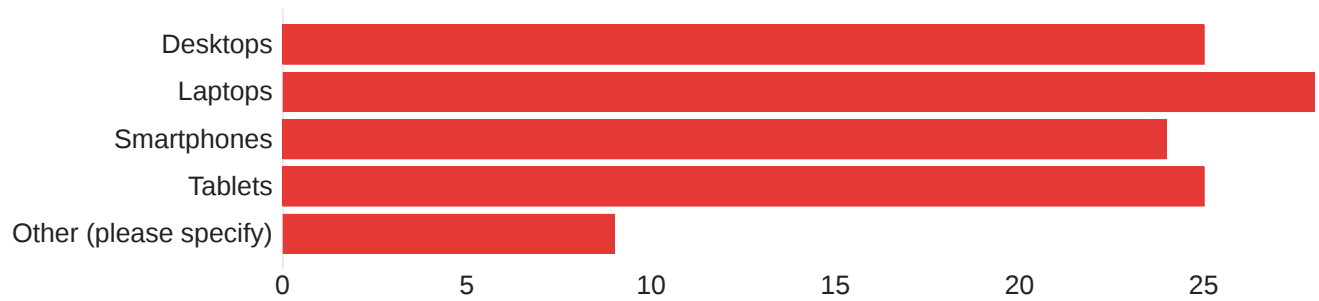
Field	Choice Count
AARP	2
Amazon	0
Applied Digital Skills - Google	6
Digital Learn	2
GCF Learn Free	4
In-House Curriculum	13
LinkedIn Learning	1
Microsoft	5
Northstar	4
Tech Boomers	1
Tech Goes Home	1
Trailhead - Salesforce	0
Web Literacy - Mozilla	1
Web Junction	10
Other (please specify)	2
Total	52

Q52 - Tech Support Services Offered Categories of technical support offered by the organization/program (check all that apply).



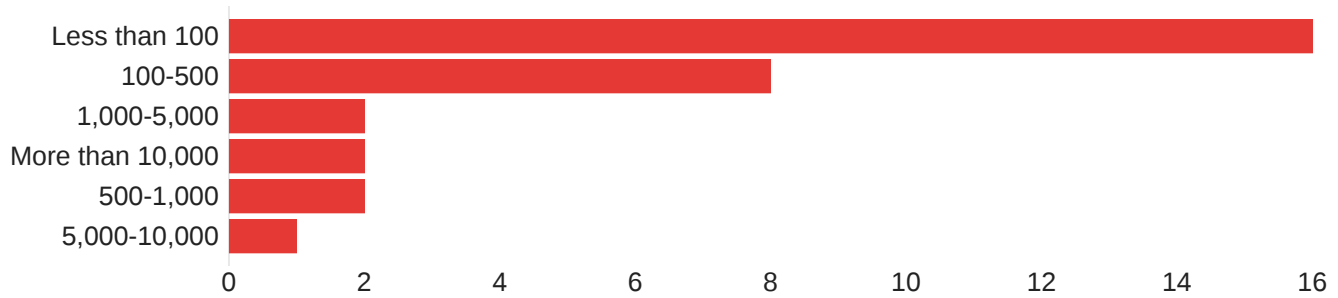
Field	Choice Count
Computer Operations (turning on and logging in, connecting to Wi-Fi, etc.)	26
Computer Speed-Up/Clean-Up	15
Connecting Virtually (video calls, chat, etc.)	22
Hardware Support/Repair	5
Internet Browsing	22
Key Software Packages (MS Office, Google Drive, etc.)	23
Other Privacy, Security, & Data Protection Support	5
Social Media	22
Software Installation & Updates	7
Virus & Malware Removal	3
Other (please specify)	9
Total	159

Q53 - Devices Supported Types of devices for which technical support services are offered by the organization/program (check all that apply).



Field	Choice Count
Desktops	25
Laptops	28
Smartphones	24
Tablets	25
Other (please specify)	9
Total	111

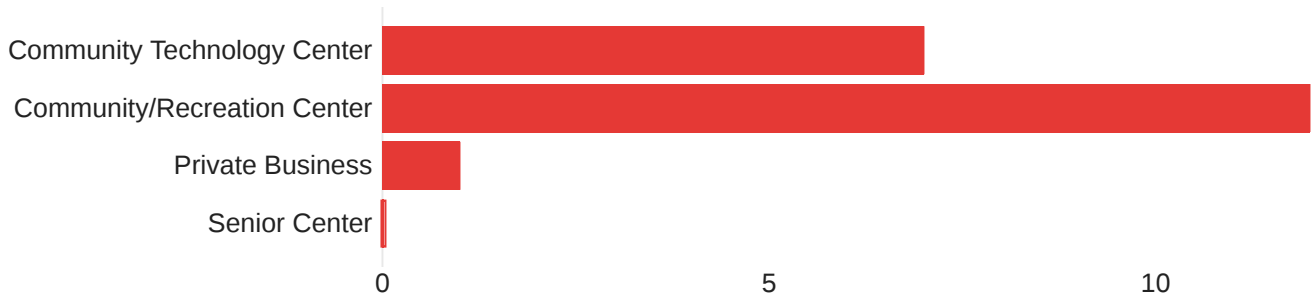
Q54 - Number of Training/Support Recipients Last Year General measure of the scale of the organization/program based on the number of customers or recipients served with digital skills training or technical support services in the last year.



Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Number of Training/Support Recipients Last Year General measure of the scale of the organization/program based on the number of customers or recipients served with digital skills training or technical support services in the last year.	1	6	2	1	2	31

Field	Choice Count
Less than 100	16
100-500	8
1,000-5,000	2
More than 10,000	2
500-1,000	2
5,000-10,000	1
Total	31

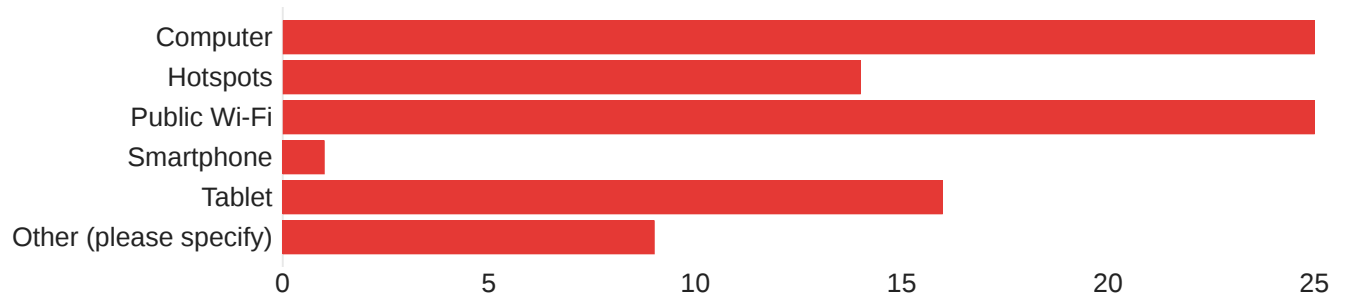
Q55 - Organization Sub-Type More specific description of the organization providing public device & internet access services.



Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Organization Sub-Type More specific description of the organization providing public device & internet access services.	1	3	2	1	0	20

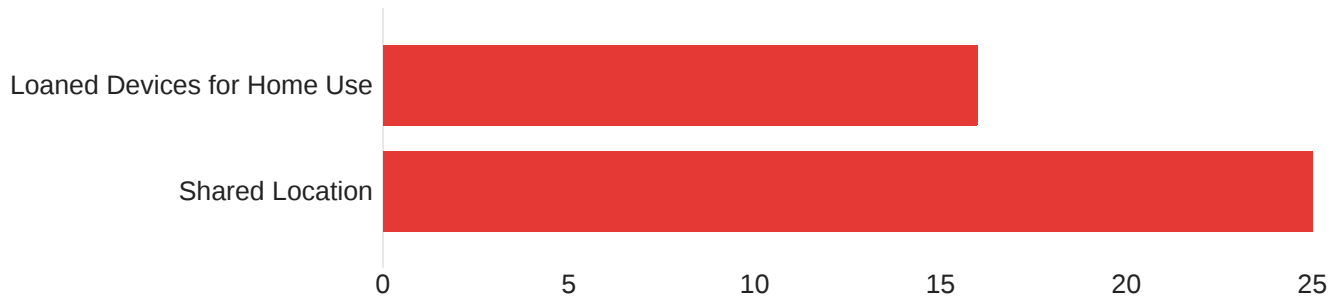
Field	Choice Count
Community Technology Center	7
Community/Recreation Center	12
Private Business	1
Senior Center	0
Total	20

Q56 - Technology Available Types of public computing resources provided by the organization/program (check all that apply).



Field	Choice Count
Computer	25
Hotspots	14
Public Wi-Fi	25
Smartphone	1
Tablet	16
Other (please specify)	9
Total	90

Q57 - Type of Access Indicator of whether the public devices or internet access are available at a shared public location (e.g., on-site public WIFI, computer lab) or if they can be taken home by users (check all that apply).



Field	Choice Count
Loaned Devices for Home Use	16
Shared Location	25
Total	41

Q58 - Cost Cost, if any, for use of the public devices or internet access offered by the organization/program.

Q59 - Terms of Use Terms of use, if any, to which users must agree in order to use the public devices or internet access provided by the organization/program.

Q60 - Eligibility Criteria Criteria used to determine who qualifies to use the public devices or internet access through the organization/program.

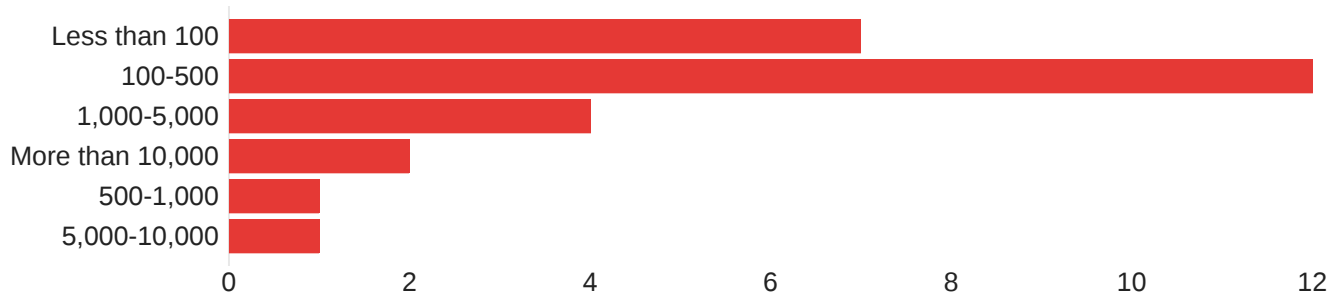
Q61 - Tech Support Available? Indicator of whether or not technical support is available to users of the public devices or internet access offered by the organization/program.



Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Tech Support Available? Indicator of whether or not technical support is available to users of the public devices or internet access offered by the organization/program.	1	2	1	0	0	26

Field	Choice Count
Yes	23
No	3
Total	26

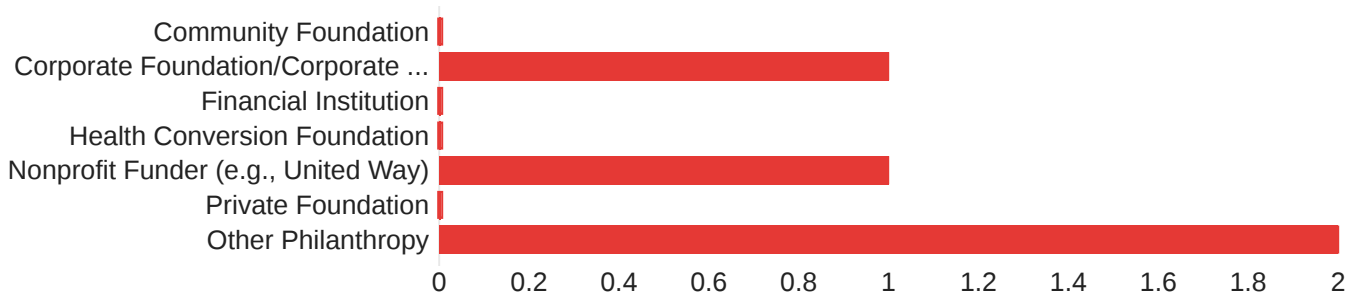
Q62 - Number of Users Served General measure of the scale of the organization/program based on the number of users served with public device or internet services in the last year.



Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Number of Users Served General measure of the scale of the organization/program based on the number of users served with public device or internet services in the last year.	1	6	2	1	2	27

Field	Choice Count
Less than 100	7
100-500	12
1,000-5,000	4
More than 10,000	2
500-1,000	1
5,000-10,000	1
Total	27

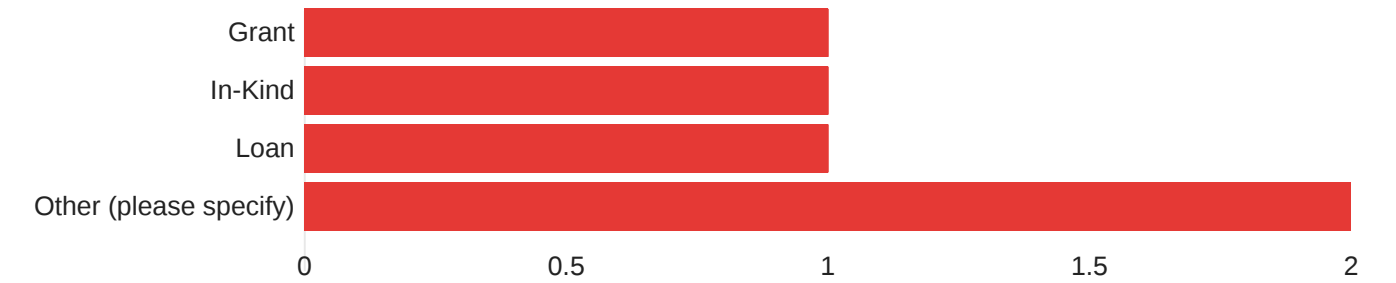
Q63 - Organization Sub-Type



Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Organization Sub-Type	2	7	5	2	4	4

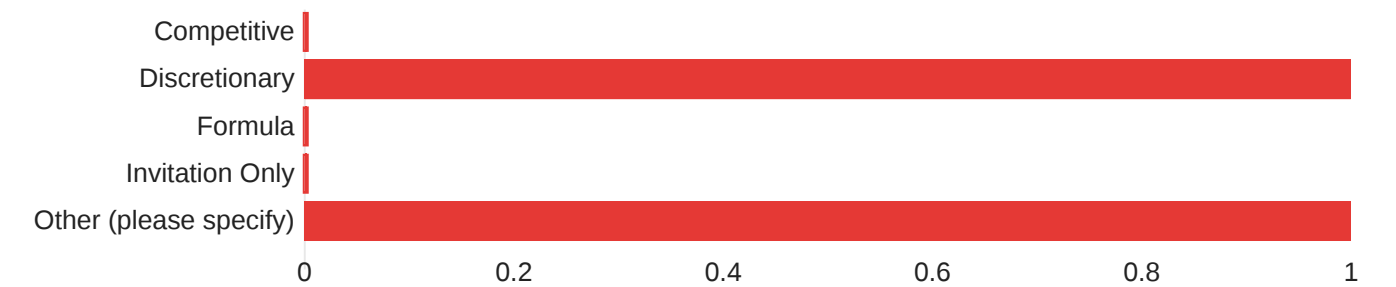
Field	Choice Count
Community Foundation	0
Corporate Foundation/Corporate Social Responsibility Program	1
Financial Institution	0
Health Conversion Foundation	0
Nonprofit Funder (e.g., United Way)	1
Private Foundation	0
Other Philanthropy	2
Total	4

Q64 - Funding Type Type of financial support offered by the organization/program (check all that apply).



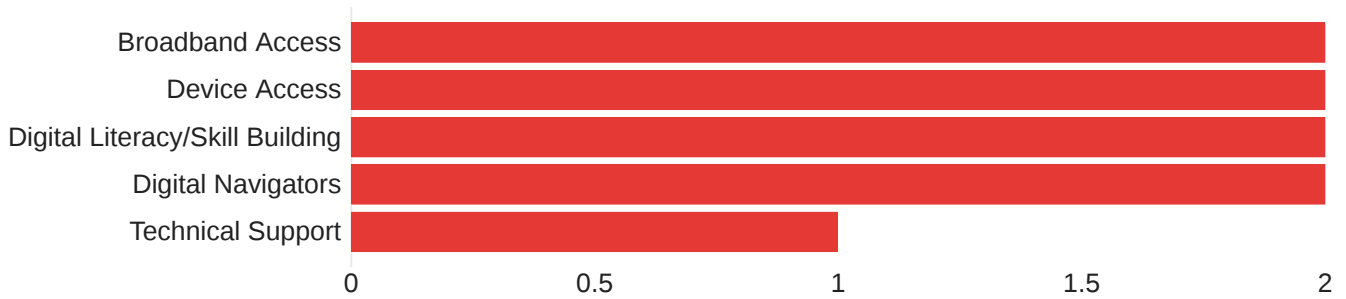
Field	Choice Count
Grant	1
In-Kind	1
Loan	1
Other (please specify)	2
Total	5

Q65 - Application Style Method of applying for and determining recipients of funding offered by the organization/program (check all that apply).



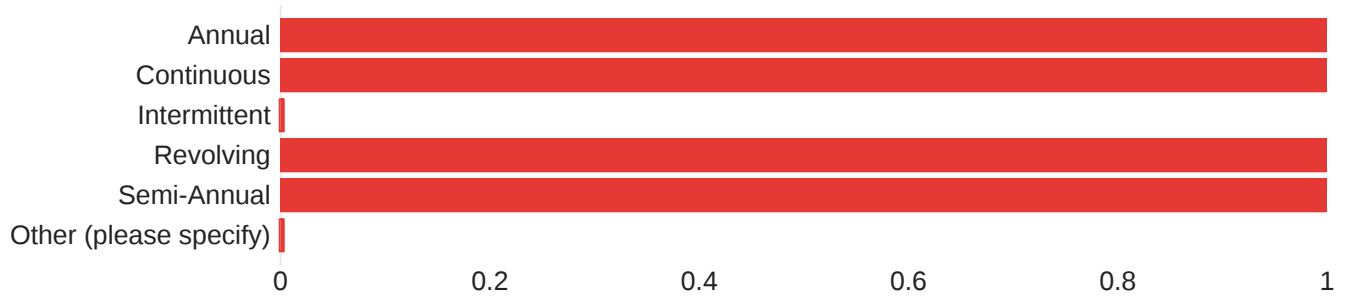
Field	Choice Count
Competitive	0
Discretionary	1
Formula	0
Invitation Only	0
Other (please specify)	1
Total	2

Q66 - Eligible Uses Categories of digital inclusion services for which the funding can be used (check all that apply).



Field	Choice Count
Broadband Access	2
Device Access	2
Digital Literacy/Skill Building	2
Digital Navigators	2
Technical Support	1
Total	9

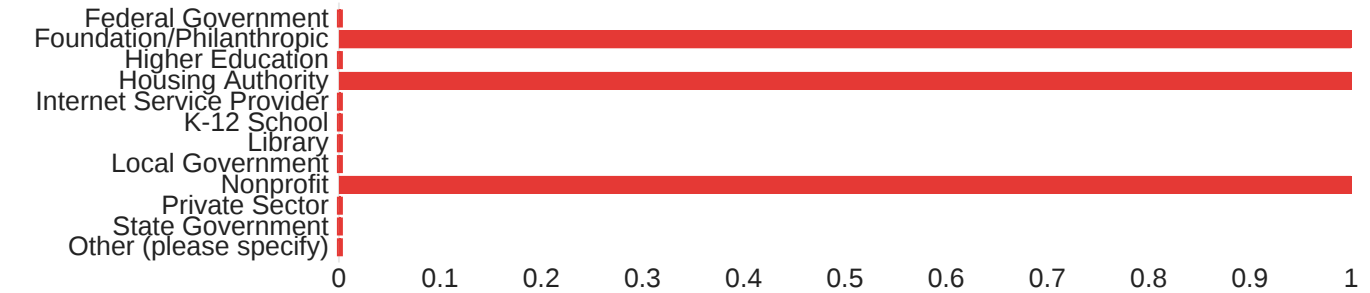
Q67 - Funding Schedule Frequency of availability for the funding offered by the organization/program (check all that apply).



Field	Choice Count
Annual	1
Continuous	1
Intermittent	0
Revolving	1
Semi-Annual	1
Other (please specify)	0
Total	4

Q68 - Next Application/Funding Window Important dates or timeframes, if known, for upcoming funding opportunities offered by the organization/program.

Q69 - Eligible Applicants Organization types that are eligible to apply for the funding offered by the organization/program (check all that apply).



Field	Choice Count
Federal Government	0
Foundation/Philanthropic	1
Higher Education	0
Housing Authority	1
Internet Service Provider	0
K-12 School	0
Library	0
Local Government	0
Nonprofit	1
Private Sector	0
State Government	0
Other (please specify)	0
Total	3

Q70 - Total Funding Available Total amount of the funding pool offered by the organization/program.

Q71 - Maximum Award Maximum amount an application or recipient may be awarded from the funding offered by the organization/program.

Thank you for assisting the Kansas Department of Agriculture and the Kansas Office of Broadband on broadband issues directly related to agriculture in our state. Your input is valued as agriculture needs a strong voice as the state moved forward with funding opportunities through the Kansas Office of Broadband.

The Kansas Office of Broadband defines Digital Equity as a condition in which all individuals and communities have the information technology capacity needed for full participation in our society, democracy and economy (National Digital Inclusion Alliance).

From an agricultural point of view, when there is mention of digital access, what does that mean to you?

Thinking about production agriculture, ag manufacturing, food, meat processing, agribusinesses and those in local communities, provide an example when you or your community were impacted because there was no/limited access to the Internet or devices. This may include individuals or business who did not know how to use the internet or devices.

Who was most impacted in your opinion?

Who was most impacted in your opinion?

Tell us about what is going well for digital access, in agriculture, in your community

What are the resources, assets or knowledge the Kansas Office of Broadband can build upon?

Where in your town is free Wi-fi offered? Be as specific as possible.

What would be the benefits to agriculture in Kansas, your business and or community if...

Everyone has access to the internet and devices and knew how to use them?

In your view what would it look like for these problems to be solved?

How can the Kansas Office of Broadband help the agriculture Industry in our state?

Is there feedback you would like to provide at this time?

To help us make sure agriculture has been heard from statewide...

What Kansas town do you live in?

Which Kansas County do you reside? (2-letter abbreviation)