

PROJECT BRIEF



Project Name: Valley Hope Association

Grant Program: DRAW

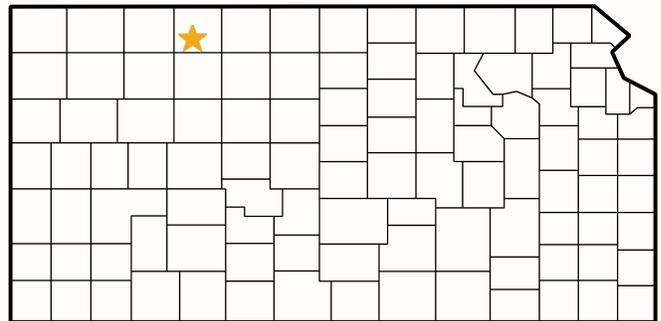
Project Date: June 2023 - February 2025

Project Summary

The Valley Hope Association project implemented a new Electronic Health Records (EHR) system, Sunwave, at the Norton, Atchison, and Moundridge locations. Sunwave is a 9-week training that offered a more efficient method for improved data management. Key information like patient demographics, socioeconomic status, preferred medications, and disabilities are able to be readily monitored and reported. This offers important insights to guide programming and enhance the understanding of the patient population and community served.

Location

Norton, Kansas



Goals and Objectives

Goal 1: Enhance staff and patient satisfaction, addressing issues caused by the previous operating system. This includes creating new job opportunities and maintaining current staffing levels at existing locations:

- Atchison: 71 full-time positions, 18 part-time positions
- Moundridge: 33 full-time positions, 9 part-time positions
- Norton: 84 full-time positions, 9 part-time positions

Goal 2: Improve overall workplace efficiency by developing a user-friendly system with clear instructions.

Goal 3: Streamline work processes, enabling comprehensive training for Valley Hope staff in patient relationship management, billing, communications, records management, and more.

Objective: The implementation of Sunwave, the new EHR system, will ensure a fully integrated patient cycle from the initial admissions call through the treatment process to alumni support. Additionally, it will create new job opportunities for individuals seeking relocation and provide stable employment for current employees.

Budget Overview

- Grant Amount: \$181,908
- Match Amount: \$60,642.09
- Total Project Budget: \$242,550.09

Expense Categories

- Supplies: \$152,868.18
- Training Salaries: \$89,681.91

Activities and Timeline

- Q3 2023: Project fully implemented at the Norton facility. Implementation and initial training in progress at Atchison facility.
- Q4 2023: Project fully implemented (November) at Atchison facility; On-going support for both Norton and Atchison.
- Q1 2024: Project fully implemented at the Moundridge facility (February).
- Q2 2024: All locations received direct training via webinar, in person, and via chart audits.
- Q3 2024: Implementation team provided ongoing support to ensure system is operating efficiently and effectively to meet the needs of Valley Hope and its patients.
- Q3 2024: Project Completion

Target Population

Valley Hope focuses on individuals, families and communities impacted by drug and alcohol addiction and supports lifelong recovery.

Sustainability

The sustainability of Valley Hope Association is primarily supported by its non-profit status, which allows them to secure grants and donations for patient assistance and facility enhancements. They prioritize cost-effectiveness and insurance compatibility to ensure quality care is accessible to a wider range of individuals.

Outcomes

- The new EHR system provides a more efficient and effective approach for retrieving accurate data, such as patient characteristics, financial standing, preferred medication, etc.
- Staff satisfaction increased by a more efficient workflow and an easy-to-use system with clear usage instructions.
- This implementation is showing promise in stabilizing jobs for current Valley Hope employees and creating new opportunities for individuals looking to relocate to the Kansas area.

Organizational Information

Valley Hope Association is a nationwide nonprofit organization focused on drug and alcohol treatment, operating 19 facilities across seven states. It operates three residential addiction rehabilitation centers in Kansas, situated in Atchison, Moundridge, and Norton. Every site offers individuals aged 18 and above a tranquil, rural atmosphere geared towards supporting significant, lasting recovery from substance abuse. The original Valley Hope residential treatment center, Valley Hope of Norton, began its services in 1967 and persists in its mission to assist individuals seeking recovery through compassionate residential and outpatient care, situated along Highway 36, close to Highway 383 and Highway 283.

Contact Information

For any queries or additional information, please contact

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