



RETAINWORKS 2026 ECHO:

A Health Navigation Model for
Supporting Employment

Thursdays, March 5 - April 30 | Noon - 1 PM CST

**RETAIN
WORKS** | Retaining
Employment
and Talent After
Injury/Illness
Network





March 26, 2026

Supporting Employment in the CCBHC Setting

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LEARNING OBJECTIVES

- Explain Individualized Placement and Support Services (IPS)
- Discuss eligibility and referral process for IPS
- Explain how IPS provides integrated care within a Certified Community Behavioral Health Center (CCBHC) setting

**We want to hear
from *you*!**

*Please take a moment to
respond to the poll*



What is IPS

- **Individual Placement and Support (IPS)** is an evidence-based model of **supported employment** for people with **serious mental illness (e.g. schizophrenia spectrum disorders, bipolar, depression, PTSD)**. IPS supported employment helps people living with behavioral health conditions work at **regular jobs** of their choosing.
- Mainstream **education** and **technical training** are included as ways to advance career paths.
- IPS programs are part of Certified Community Behavioral Health Centers (CCBHC) who provide mental health and substance use treatment.



8 IPS Practice Principles

Zero Exclusion Criteria

Client Preferences are Important

Benefits Planning is Offered

Mental Health Treatment and Employment Services are Integrated

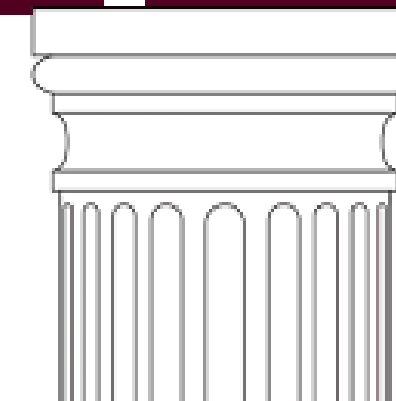
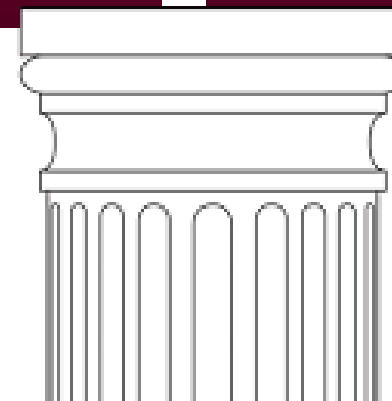
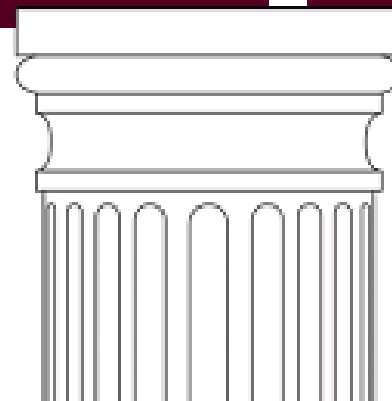
- Collaboration with VR
- Offers to collaborate with families, as well

The Job Search Begins Soon After an Individual Joins the Program

Competitive, Integrated Employment is the Goal

IPS Specialists Build Relationships with Employers

Job Supports are Individualized and Time-Unlimited



Eight Principles of IPS

Competitive Employment

- Jobs anyone can apply for, pay at least minimum wage/same pay as coworkers with similar duties

Systematic Job Development

- Employment specialists visit employers, who are selected based on the job seeker's preferences, to learn about their business needs and hiring preferences

Rapid Job Search

- Rapid job search approach with the goal being face to face contact with an employer within 30 days

Integrated Services

- IPS programs are integrated with mental health treatment teams. Specialists attach to 1 or 2 mental health treatment teams, and discuss caseloads regularly

Eight Principles of IPS

Benefits Planning

- Referral to benefits specialists who help people obtain personalized, understandable, and accurate information about their Social Security, Medicaid, and other government programs

Zero Exclusion

- People are not excluded based on readiness, diagnoses, symptoms, substance use history, psychiatric hospitalizations, homelessness, level of disability, or legal system involvement

Time-Unlimited Supports

- Job supports are individualized and continue for as long as each worker wants and needs the support. Services start with a once-a-week frequency, and titrate up or down depending on need

Worker Preference

- Services are based on each job seeker's preferences and choices rather than the employment specialist's and supervisor's judgment. The aim is to be client-centered.

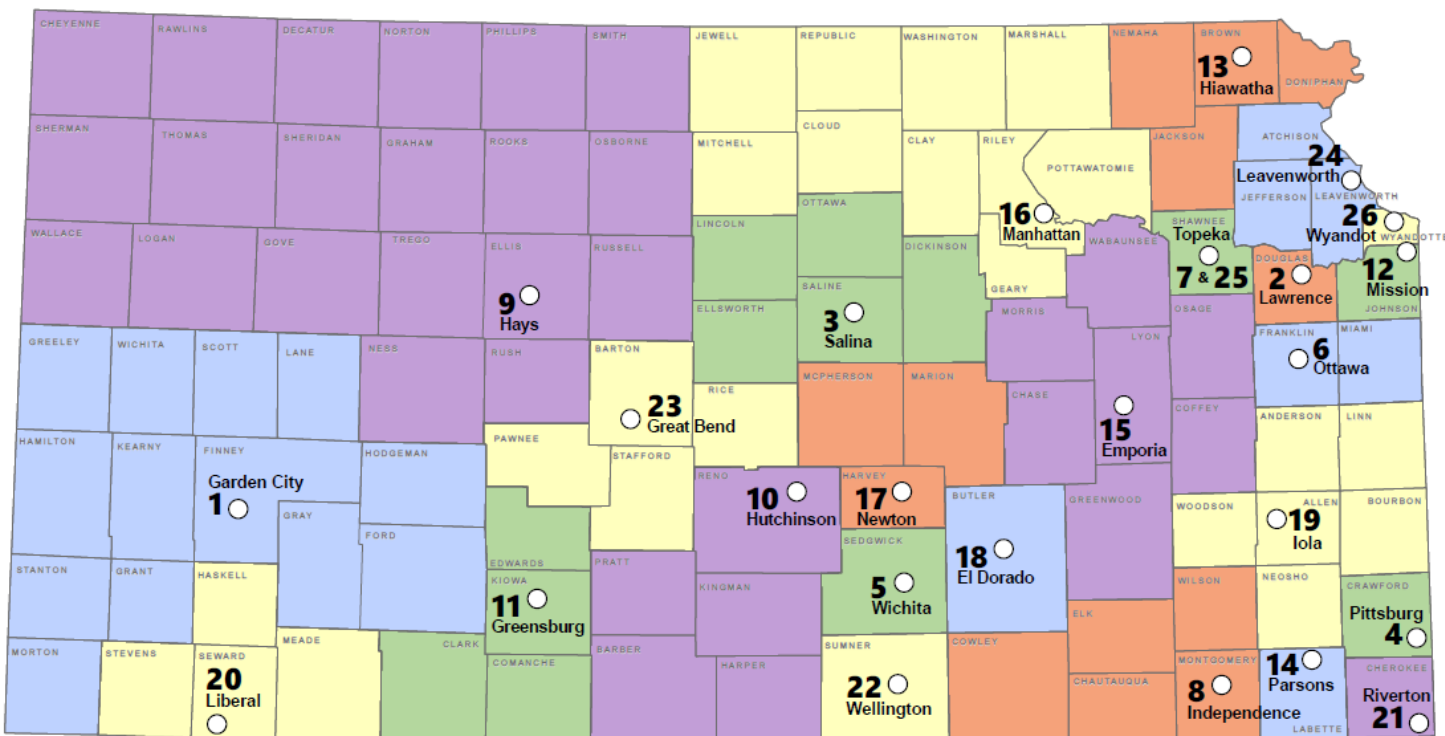
Who Qualifies for IPS

- Must complete an intake with a Certified Community Behavioral Health Center (CCBHC)
 - CCBHC's have Same-Day Access for intakes
- 18 years or older
- Have one mental health diagnosis. **These are given at a CCBHC intake**, so a person does **not** have to be previously diagnosed.
- For IPS, main payor source is Medicaid, but CCBHC's serve all individuals regardless of income and will set up an affordable, sliding-fee scale for clients when needed.



How Referrals are Made

Certified Community Behavioral Health Clinics / Community Mental Health Centers of Kansas



Locations of Community Mental Health Centers

- 1. Compass Behavioral Health**
Garden City – (620) 276-7689
Counties Served: Finney, Ford, Grant, Gray, Greeley, Hamilton, Hodgeman, Kearney, Lane, Morton, Scott, Stanton, Wichita
www.compassbh.org
- 2. Bert Nash Community Mental Health Center Inc.**
Lawrence – (785) 843-9192
County Served: Douglas
www.bertnash.org
- 3. Central Kansas Mental Health Center**
Salina – (785) 823-6322
Counties Served: Dickinson, Ellsworth, Lincoln, Ottawa, Saline
www.ckmhc.org
- 4. Community Mental Health Center of Crawford County**
Pittsburg – (620) 231-5141
County Served: Crawford
www.crawfordmentalhealth.org
- 5. COMCARE of Sedgwick County**
Wichita – (316) 660-7600
County Served: Sedgwick
www.sedgwickcounty.org/comcare
- 6. Elizabeth Layton Center, Inc.**
Ottawa – (785) 242-3780
Counties Served: Franklin, Miami
www.laytoncenter.org
- 7. Family Service & Guidance Center**
Topeka – (785) 232-5005
County Served: Shawnee
www.fsgctopeka.com
- 8. Four County Mental Health Center**
Independence – (620) 331-1748
Counties Served: Chautauqua, Cowley, Elk, Montgomery, Wilson
www.fourcounty.com
- 9. High Plains Mental Health Center**
Hays – (785) 628-2871 or (800) 432-0333
Counties Served: Cheyenne, Decatur, Ellis, Gove, Graham, Logan, Ness, Norton, Osborne, Phillips, Rawlins, Rooks, Rush, Russell, Sheridan, Sherman, Smith, Thomas, Trego, Wallace
www.highplainsmentalhealth.com
- 10. Horizons Mental Health Center**
Hutchinson – (620) 663-7595
Counties Served: Barber, Harper, Kingman, Pratt, Reno
www.hmhc.com
- 11. Iroquois Center for Human Development Inc.**
Greensburg – (620) 723-2272
Counties Served: Clark, Comanche, Edwards, Kiowa
www.irqcenter.com
- 12. Johnson County Mental Health Center**
Mission – (913) 715-5000
County Served: Johnson
https://www.jocogov.org/dept/mental-health/home
- 13. Kanza Mental Health & Guidance Center**
Hiawatha – (785) 742-7113
Counties Served: Brown, Doniphan, Jackson, Nemaha
www.kanzamhgc.org
- 14. Labette Center for Mental Health Services**
Parsons – (620) 421-3770
County Served: Labette
www.lcmhs.com
- 15. CrossWinds Counseling & Wellness**
Emporia – (620) 343-2211 or (800) 279-3645
Counties Served: Chase, Coffey, Greenwood, Lyon, Morris, Osage, Wabaunsee
www.crosswindsks.org
- 16. Pawnee Mental Health Services**
Manhattan – (785) 587-4300
Counties Served: Clay, Cloud, Geary, Jewell, Marshall, Mitchell, Pottawatomie, Republic, Riley, Washington
www.pawnee.org
- 17. Prairie View, Inc.**
Newton – (316) 284-6310
Counties Served: Harvey, Marion, McPherson
www.prairievew.org
- 18. South Central Mental Health Counseling Center Inc.**
Augusta – (316) 775-5491
County Served: Butler
www.scmhcc.org
- 19. Southeast Kansas Mental Health Center**
Iola – (620) 365-8641
Counties Served: Allen, Anderson, Bourbon, Linn, Neosho, Woodson
www.sekmhcenter.org
- 20. Southwest Guidance Center**
Liberal – (620) 624-8171
Counties Served: Haskell, Meade, Seward, Stevens
www.swguidance.org
- 21. Spring River Mental Health & Wellness**
Riverton – (620) 848-2300
County Served: Cherokee
www.srmhw.org
- 22. Sumner County Mental Health Center**
Wellington – (620) 326-7448
County Served: Sumner
www.sumnermentalhealth.org
- 23. The Center for Counseling and Consultation**
Great Bend – (620) 792-2544
Counties Served: Barton, Pawnee, Rice, Stafford
www.thecentergb.org
- 24. The Guidance Center Inc.**
Leavenworth – (913) 682-5118
Counties Served: Atchison, Jefferson, Leavenworth
www.theguidance-ctr.org
- 25. Valeo Behavioral Healthcare**
Topeka – (785) 233-1730
County Served: Shawnee
www.valeotopeka.org
- 26. Wyandotte Center for Community Behavioral Health Inc.**
Kansas City – (913) 328-4600
County Served: Wyandotte
www.wyandottecenter.org

[Link to Contact Information for Kansas CCBHCs](#)

How Referrals are Made

- Clients are asked at CCBHC **intake** if they would like assistance with employment and a referral is made to the IPS team immediately.
- IPS Specialists and the IPS Supervisor are required to be a part of all CCBHC care teams (therapy, medication management, case management, substance use) and attend treatment teams weekly to discuss shared clients or potential clients. Referrals are often made after these meetings.
- Any provider in CCBHC can make an internal referral at any time

The screenshot displays a web-based intake form for a client named ALISON TEST. The left sidebar contains a navigation menu with sections like 'Adult Clinical Intake' and 'Biopsychosocial Eval.'. The main content area shows questions 4 through 7. Question 4 asks about 'Supported Housing', question 5 asks about 'Supported Employment', and question 6 asks about 'Financial Support/Resources?'. A red arrow points to the 'Supported Employment' question (5). Question 7 asks about 'Eligibility - SSI/SSDI'.

TEST, ALISON

TEST, ALISON (Adult Intake)

BILLING INFO / SIGN & SUBMIT

INCOMPLETE VIEW

CLIENT INTAKE

^ Adult Clinical Intake

^ ▶ Biopsychosocial Eval.

- Mental Health Information
- Social Func. History
- Medical
- Education/Employment
- Cultural Alignment
- Family Hist. Subst. Use
- Legal
- Current Resources/Support
- CCBHC Assessments
- Mental Status
- RSI Use History
- RSI Treatment History
- RSI ASAM Criteria Summary
- Dx and Recommendations

4. Supported Housing. (Does client currently receive assistance with housing)

☐ Yes

☐ No

5. Supported Employment (Does client currently receive assistance seeking or maintaining employment)

☐ Yes

☐ No

6. Financial Support/Resources? (including SSI/SSDI, VA Benefits, Employment, Social Security, Retirement, Family/Spouse, and Food Stamps).

☐ Yes

☐ Unable to work (Please explain)

☐ None

☐ Unknown

7. Eligibility - SSI/SSDI

☐ Not Applicable

☐ Eligible and Receiving Payments

☐ Eligible but Not Receiving Payments

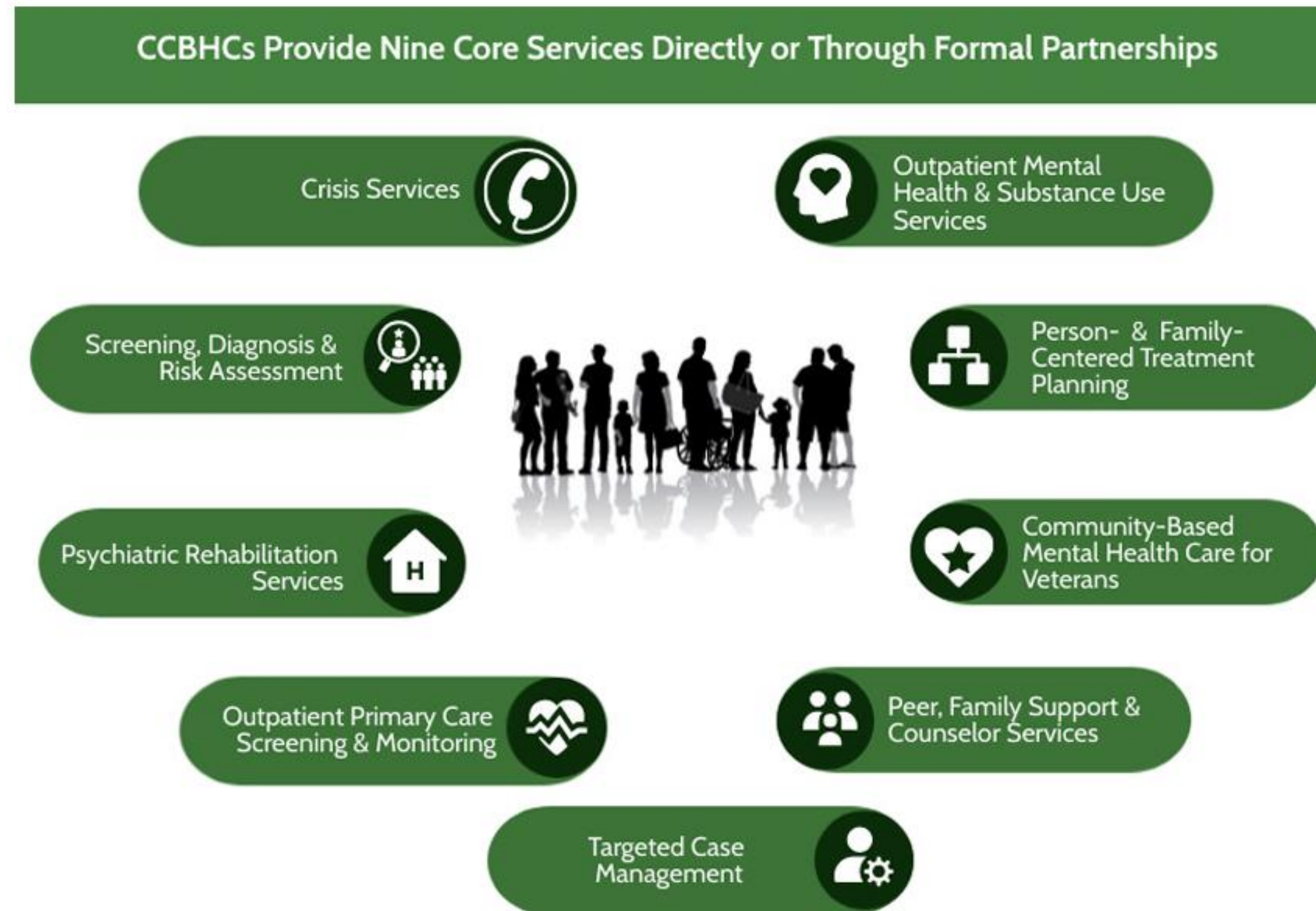
☐ Potentially Eligible (Case not yet submitted for Determination)

☐ Determined to be ineligible by review and decision

Services IPS Provides

- Resume and cover letter writing
- Interview preparation
- Meeting with the worker and supervisor
- Help asking for accommodations
- Practice asking for raises or promotions
- Regular meetings to talk about the job
- Training in transportation to/from the job
- On-the-job coaching
- Social skills training
- Medication adjustments (working with medication management team)
- Help obtain tools or clothing for a job
- Help with job orientation materials
- Coordinating services with CCBHC service providers as well as outside providers

IPS Treatment Planning / Integrated Care

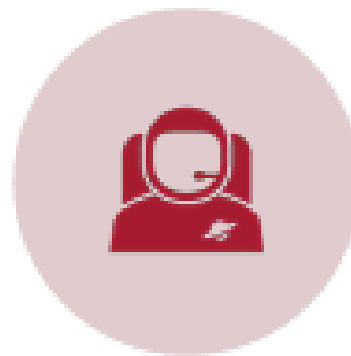


IPS Treatment Planning / Integrated Care

- **Weekly** treatment team meetings
- All teams **share one treatment plan** that can be seen by all team members
- **Constant communication** – calls, emails, etc. as things happen in real time with clients, to ensure issues are being addressed and client's needs are met in a timely manner.



WEEKLY MEETINGS—
NOT JUST FOR
UPDATES



CO-LOCATED OFFICE
SPACE



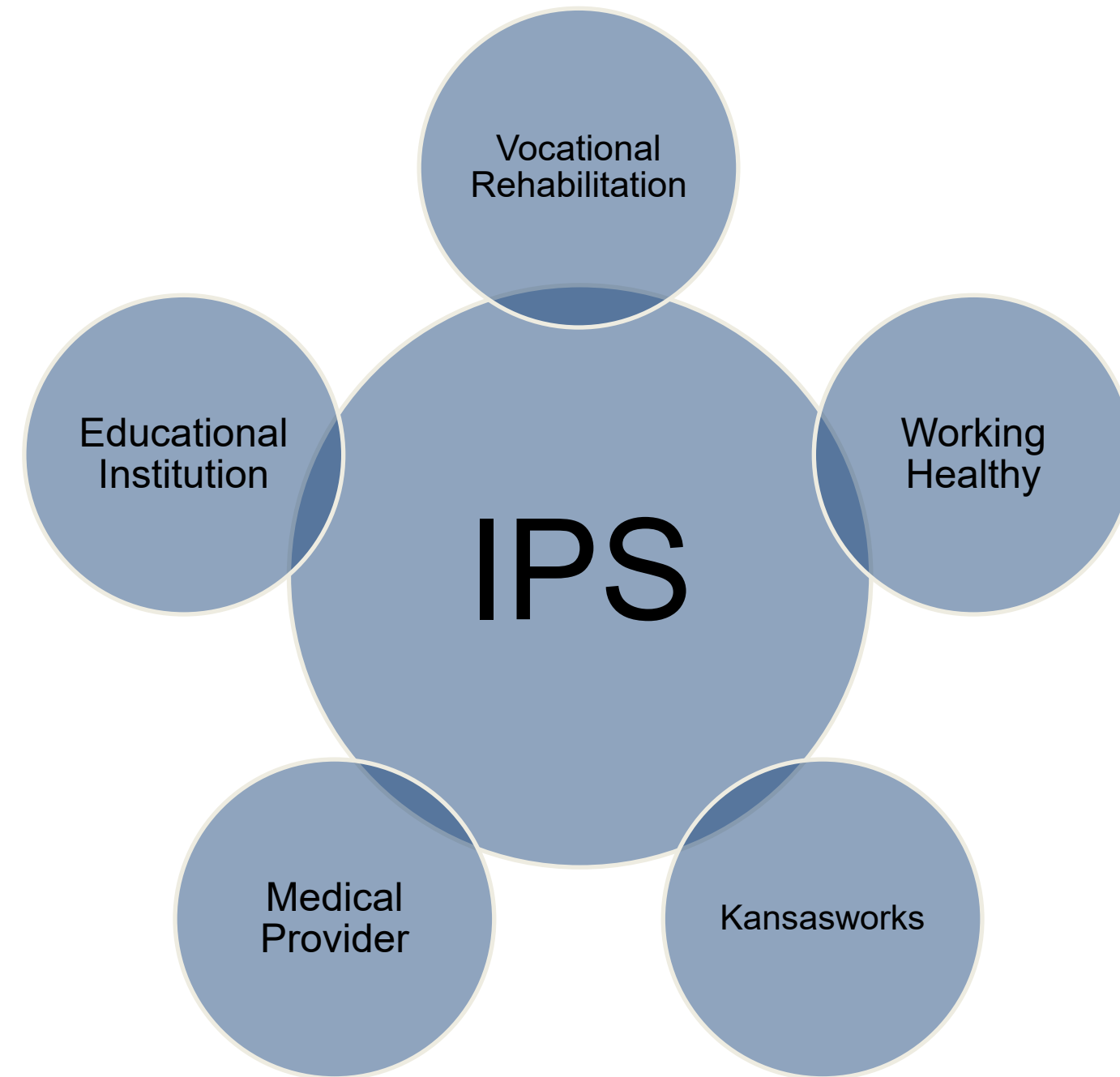
SHARED
DOCUMENTATION



WORK TOGETHER ON
ENGAGEMENT AND
RE-ENGAGEMENT

Common External Referrals / Community Partners

- Attend intakes for Vocational Rehabilitation, Working Healthy, Kansasworks, medical provider, or educational institution
- Ongoing follow-up with these agencies and attending meetings with client as needed
- Goal is initial “warm hand-off” and then ongoing team approach to ensure client feels comfortable and that the providers are on the same



THANK YOU!